CITY OF LOS ANGELES
JOINT WORKFORCE DEVELOPMENT BOARD (WDB) QUARTERLY AND WDB NON-PROFIT 501(C) 3 CORPORATION MEETING

Thursday, July 17, 2025
10:00 AM - 12:00PM

Los Angeles Trade Technical College - Culinary Arts Building

400 West Washington Boulevard, Los Angeles, CA 90015

AGENDA

1.	Call to Order/Roll Call	
2.	Welcoming New Board Members	Garrett Gin
3.	Declarations of Conflicts of Interest	
4.	Public Comment on Non-Agenda Items	

ACTION ITEMS:

5.	Consideration of the Minutes of May 22, 2025	Garrett Gin
6.	Approval of the Workforce Development Board (WDB) Nominations/Membership Committee's Recommendations to Elect LaShondra Mercurius, Nancy Hoffman Vanyek, and Garrett Gin, respectively, as President/Chair, Secretary, and Treasurer of the WDB Non-Profit 501(C)(3) Corporation for the period of July 1, 2025 through June 30, 2026	Gabriel Pimentel
7.	Approval of the Workforce Development Board (WDB) Nonprofit 501(C)(3) Corporation Annual Financial Report/Statement of Revenue and Expenditures	
8.	Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24	Donnie Brooks/Elizabeth Macias
9.	Approval of Recommendations from the Economic and Workforce Development Department to allocate and reprogram funds for select Youth Service Corps Programs	Bryson Gauff

10.	Approval of Recommendations from the Economic and Workforce Development Department regarding the results of a Request For Interest to implement the 2025 Peer Homeless System Navigator Pilot Program	Elizabeth Macias
11.	Approval to select two Youth Advisor positions for the Workforce Development Board (WDB) Youth Council and provide them with monthly educational stipends to offset their costs of preparing for and attending meetings	Luciela Rojas
12.	Approval of Recommendations from the Workforce Development Board Staff to allocate $72,309.00 of Workforce Innovation and Opportunity Act (WIOA) Funds to contract with Granicus, LLC., via a City Clerk Piggyback Contract, to serve as the WDB's Meeting Notification System from August 1, 2025 through July 31, 2026	Hannah Lee

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

13.	Policy and Oversight Committee Report	Nancy Hoffman Vanyek
14.	Youth Council Committee Report	Danielle Martinez
15.	CEMETS Reform Lab Apprenticeship Presentation	Hannah Lee/Tammy Ortuno
16.	Verbal update on PY 2026 Federal budget	Hannah Lee
17.	Next Meeting: October 23, 2025	
18.	Adjourn	

Workforce Development Board:

Garrett Gin, Max Arias, Bernardine Brandis, Kenya Croom, Jesse Cuevas, Sean Fleming, David Ford, Benjamin Garcia, Rodney Hanners, Jaleesa Hazzard, Lyndsey Heisser, Teri Hollingsworth, Mark Louccheim, Armando Loza, Casey O'Neill, Linda Nguyen, LaShondra Mercurius, Gabriel Pimentel, Sergio Rascon, Victor Reyes, Steven Simon, Benjamin Torres, Maria Turrubiartes, Nancy Hoffman Vanyek, Saba Waheed, Steve Zimmer

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

The public will have an opportunity to address the Board on any agenda item at the time the item is considered. Members of the public who wish to speak on any item are requested to complete a speaker card for each item they wish to address, and present the completed card(s) to the designated personnel of the Board. Speaker cards are available at the sign-in table at the back of the meeting room. Documents/reports on agenda items are available on the Board's website and may be distributed at the meeting. For updated meeting schedules please visit www.wiblacity.org. For more information call 213-744-7164.

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2.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Welcoming New Board Members**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available

5.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Consideration of the Minutes of May 22, 2025**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 4 - DRAFT Joint WDB Quarterly and WDB Non-Profit 501(c)3 Corp Mtg. 05.22.2025

CITY OF LOS ANGELES
Workforce Development Board
Joint Quarterly Meeting and WDB 501(c)3 Non-Profit Corporation Meeting
Thursday, May 22, 2025
10:00 A.M. – 12:00 P.M.
L.A. Mission College – CCA
Eldridge Ave. Sylmar, CA

DRAFT MINUTES

MEMBERS PRESENT: Charles Woo, Patricia Perez, Garrett Gin, David Crippens, Saba Waheed, Sean Fleming, Jr., Jesse Cuevas, Benjamin Torres, Nancy Hoffman-Vanyek, Bernardine Brandis, Gabriel Pimentel, David Ford, Kenya Croom, Steve Zimmer, Casey O'Neill, Veronica Corona

1. Call to Order: Chair Charles Woo called the meeting to order at 10:15 a.m.

2. Declarations of Conflicts of Interest - None

3. Public Comments on Non-Agenda Items

Patricia Perez stated that May is Older Workers month. She encouraged everyone to celebrate older workers. The City launched the AdvantAGE LA Plan to recruit, retain and advance older workers as part of the Nation's First Older Workers Report.

Anthony Bridi, Los Angeles County Office of Education (LACOE) stated that the Golden State Pathways Program was established in 2022 to promote high-wage, high-skill, high-growth areas, including, but not limited to, technology, health care, education, including early education and child development, and climate-related fields that allow pupils to advance seamlessly from high school to college and career and, provide the workforce needed for economic growth. He encouraged folks to participate in this program so that every student can find their career pathway.

ACTION ITEMS:

4. Consideration of the Minutes of February 20, 2025

Moved to Approve Garrett Gin/Seconded by Casey O'Neill.
Vote: Motion carries unanimously.

{Presentations Items 19 and 20 were taken out of order}

5. Approval of the Year 26/Program Year 2025-26 Workforce Development Board Annual Plan Prepared by the Economic and Workforce Development Department

EWDD staff, Donny Brooks, Elizabeth Macias, and Assistant General Manager, Dr. Fernando Campos co-presented the Annual Plan 2025-26. Donny Brooks provided background for the Annual Plan which reflects an increase of $110.4 million from the Draft Plan, and stated that it establishes the priorities, strategies, policies, budget, and timeline for the City of Los Angeles' (City) Workforce Development System (WDS). He gave an overview of the Annual Plan revenues, Discretionary Grants, and a breakdown of grants, partnerships funding, and the WIOA funding distribution.

Elizabeth Macias presented and overview of the strategies and initiatives for engaging participants and vulnerable populations for 2025-26. She stated that 20 policies were revised, and 2 new policies created. Elizabeth also presented a timeline.

Dr. Campos presented the Annual Plan Revenues in detail and made technical corrections that are not listed. He noted five amendments/ corrections to the Annual Plan. Thirty-nine agencies come together to make the Workforce Development System work in the City of Los Angeles. He reported that $3.3 million in prior year savings was captured that allowed the Department to increase the hiring and do the work to capture the allocation of funds that are proposed to be redirected ($1.089 million to be utilized for Summer Youth employment); to off-set any shortfall.

Donny Brooks said that the Department is asking the Board to approve both documents, the Regional and the Local Plan of the City of Los Angeles for 2025 – 2028. The Department's next steps are to go before the Council Committee then receive Mayoral concurrence and then programming is expected to start on July 1, 2025.

6. Approval of Recommendations from the Economic and Workforce Development Department to Reprogram County of Los Angeles Funds Allocated to the Regents of the University of California, operators of the UCLA Central and UCLA West YouthSource Center Sites, and YMCA Metropolitan for the Purpose of Maximizing Youth Work Experience Opportunities and Authority to Allocate Additional Funds to the YouthSource/LAUSD Partnership and P3 Pupil Services Attendance Program

   Bryson Gauff, EWDD staff, presented the Department's request to reprogram Los Angeles County dollars that were received for the UCLA YouthSource Center to support the youth program. The Department is working to reprogram these dollars, to have blanket authority to repurpose and reprogram them over enrollments and maximize the funds, and minimize the return to the County of LA. Additionally, the Department would like to allocate additional funds to the LAUSD Partnership.

7. Approval of Recommendations from the Economic and Workforce Development Department to Allocate up to $40,000 of Workforce Innovation and Opportunity Act Funds to Consultant Manny Chavez to provide ongoing Technical Assistance in the Procurement of the City's WorkSource Center System Request For Proposals

Elizabeth Macias presented the Department's request to amend the contract expiration date, and to increase the funds in the amount of $40,000, to consult with Manny Chavez to provide ongoing technical assistance.

8. Approval of Recommendations from the Economic and Workforce Development Department to Allocate up to $79,000 of Workforce Innovation and Opportunity Act Funds to Measure of America to prepare a Demographic Report for use in the City's WorkSource Center System Request For Proposals

Elizabeth Macias presented the Department's request for authorization to execute an agreement with Measure of America (MOA) of the Social Science Research Council (SSRC) in the amount of $79,000 to prepare a Demographic Report for the development of an American Human Development Index (AHDI), to complete the upcoming WSC System RFP procurement.

Items 5, 6, 7, and 8 were MOVED for approval by Nancy Hoffman Vanyek/Motion Seconded by Patricia Perez.
Vote: Unanimous Approval.

9. Approval of Recommendations from the Economic and Workforce Development Department regarding the results of a Request for Proposals to provide Apprenticeship Consulting Services

Elizabeth Macias presented the Department's request regarding the results of an RFP to provide apprenticeship Consulting Services in the amount of $600,00 for the term of two years, to allow them to amend the Annual Plan to include the recommended funding for Goodwill.

Moved to Approve, David Crippens, Seconded by Garrett Gin.
Vote: Unanimous approval

10. Approval of Recommendations to Add Non-Voting Members to Youth Council

David Crippens presented a request to the Board that two non-voting members Jim Lancaster, and Esther Dabasyan be added to the Youth Council Committee.

Motion to Approve David Crippens/Seconded by Nancy Hoffman-Vanyek.
Vote: Motion carries unanimously.

11. Approval to extend the Monthly Payments to currently selected Two Youth Advisors to Workforce Development Board (WDB) Youth Council to continue through the end of the fiscal year June 30, 2025

Lucy Rojas, Youth Development Department presented a request to the Board that the two youth advisor stipends be extended through the end of the fiscal year, June 30, 2025.

Moved to Approve David Crippens/Seconded by Patricia Perez.
Vote: Motion carries unanimously.

12. Authorization for Workforce Development Board (WDB) Staff to Spend up to $1500 from the Nonprofit Bank Account to Purchase a Wireless PA System Wireless Microphone System, and Microphone Stands

    WDB Executive Director, Hannah Lee presented a request for reimbursement for the purchase of a portable sound system, including wireless microphones to be used for WDB meetings.

    Moved to Approve Nancy Hoffman-Vanyek /Seconded by Patricia Perez.
    Motion carries unanimously.

EXECUTIVE COMMITTEE ACTIONS:
(The WDB Executive Committee approved the following items on behalf of the full WDB. Any of these items may be called "special" by a WDB member for information and discussion purposes.)

13. Approval of Recommendations from the Economic and Workforce Development Department regarding the Task Order Solicitation #1 to contract with a Consultant for Policy and Program Implementation of the Older Worker Strategy / AdvantAGE LA Plan
14. Approval of Recommendations from the Economic and Workforce Development Department regarding a Request For Qualifications to establish a Qualified List for Workforce Consulting Services to implement Industry Sector Strategies
15. Approval of Recommendations from the Economic and Workforce Development Department, in partnership with the Youth Development Department, to accept a Federal Earmark and City General Funds to implement the Peer Homeless System Navigator Program
16. Approval of Recommendations from the Economic and Workforce Development Department, in partnership with the Youth Development Department, to allocate funds to support the relaunch of the Hire LA's Youth Steering Committee
17. Approval of Recommendations from the Economic and Workforce Development Department to reallocate Program Year 2024-25 County Measure H funds between current LA:RISE Service Providers

18. Approval of Recommendations from the Economic and Workforce Development Department to allocate Program Year 2024-25 unallocated Vision Lab Program funds to the Vision Lab Program in the West Valley operated by El Proyecto Del Barrio

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

19. A Report Back from the Economic and Workforce Development Department on Wildfire Disaster Recovery Activities

Donny Brooks presented the Wildfire Grants updated data. He reported that EWDD has been actively involved with the Disaster Recovery Center since its inception, with staff from EWDD. The piggybacking off the May disaster recovery of UCLA Research partner Westside Pavilion, Impacted Worker Center for Support, WorkSource Centers, YouthSource Centers, and Business Source Centers are continuing to provide daily support to those individuals impacted by the wildfires. EWDD personnel is on-site daily to provide visitors the opportunity to learn about available business assistance and workforce development resources.

WDB Board member Casey O'Neill thanked the Board for the opportunity. She visited the recovery center and met with people who lost their homes to express care and concern.

Tatiana –

Benajmin Torres expressed that communication needs to improve regarding informing folks when they cannot be assisted.

20. Verbal Update on the Mayor's Proposed Budget, Exhibit H Economic and Workforce Development Department Consolidation

Deputy Mayor Brenda Shockley reported that Mayor Bass gave her State of the City address on April 21st and presented her Budget for the City. On that date, there was no version of the budget that did not include a number of layoffs. When the budget was submitted and received by the City Council and the Budget & Finance Committee, after the hearings, the City Legislative Analyst (CLA) had an opportunity to present a report to the City Council for consideration. Today the full Council will respond to the difference in the budget and the report from the CLA. The layoff numbers have gone from 1600 down to 600 with an expectation that with further swaps, and cuts that they can get below 500. There is a general optimism that the number of potential layoffs will be decreased.

Measure H is the proposal to combine the human services departments: Aging, EWDD, the Community Investment for Families Department, Youth Development Department into the CIFD Department. Based on the response from UCLA and City Council personnel it has been deferred until there is greater input and each impacted department was asked

to submit an impact report by July 15th. The CIFD will also prepare a report on what will be the impact to grant funds and programs.

They will move on the budget and defer the actual consolidation until a full report is completed. These Departments changes all require ordinance changes. This years' budget is $8.7 billion dollars.

21. Youth Council, Business Services, Marketing & Resource Development, and Policy & Oversight Committee Reports

Committee reports are available on the WDB website.

22. Honoring Outgoing Board Members for their Contributions to the Workforce Development Board

Deputy Mayor Brenda Shockley gave words of thanks and acknowledgement and presented the outgoing WDB officers with resolutions and certificates of appreciation. Charlie Woo served over 30 years, with six different Mayor's. Patricia Perez who served for close to 30 years, and David Crippens, the WDB Youth Council Committee Chair, who also served for 30 years. Additionally, a certificate was presented to outgoing Board member Veronica Corona.

Veronica Corona thanked everyone for the experience of serving on this Board, and stated that she was appointed by Mayor Garcetti.

Patricia Perez said that serving on this Board has been an honor and a privilege. She thanked everyone who is mission driven and especially small business owner colleagues. She asked small business owners to be present and serve; her heart goes out to them.

David Crippens expressed that it has all been said and thanked everyone. He hopes that he goes on to the next level, and that as the City does all these changes that it is aware of how these changes were made.

Charlie Woo stated he was happy to serve for so many years, at the privilege of each Mayor and that he will continue to be an advocate for workforce development. He thanked everyone for all of their support throughout the years.

23. Next Meeting - July 17, 2025

24. Adjourn – Chair Charlie Woo adjourned the meeting at 12: 08 p.m.

Workforce Development Board
City of Los Angeles

6.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of the Workforce Development Board (WDB) Nominations/Membership Committee's Recommendations to Elect LaShondra Mercurius, Nancy Hoffman Vanyek, and Garrett Gin, respectively, as President/Chair, Secretary, and Treasurer of the WDB Non-Profit 501(C)(3) Corporation for the period of July 1, 2025 through June 30, 2026**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 6 - WDB Memo re. Officer Elections 7.17.25

Workforce **Development** Board
City of **Los Angeles**

6

MEMORANDUM

DATE: July 17, 2025

TO: Workforce Development Board Members

FROM: Gabriel Pimentel, Chair
Nominations/Membership Committee

SUBJECT: Approval of the Workforce Development Board (WDB) Nominations/Membership Committee's Recommendations to Elect LaShondra Mercurius, Nancy Hoffman Vanyek, and Garrett Gin, respectively, as President/Chair, Secretary, and Treasurer of the WDB Non-Profit 501(C)(3) Corporation for the period of July 1, 2025 through June 30, 2026

REQUESTED ACTION:

The Chair of the Nominations/Membership Committee hereby requests that the Workforce Development Board (WDB) approve the Nominations/Membership Committee's recommendations to elect LaShondra Mercurius, Nancy Hoffman Vanyek, and Garrett Gin, respectively, as President/Chair, Secretary, and Treasurer of the WDB Non-Profit 501(C)(3) Corporation for the period of July 1, 2025 through June 30, 2026.

BACKGROUND:

The WDB is a nonprofit entity incorporated under Section 501(C)(3) of the Internal Revenue Code, and can raise and expend donations for workforce development activities of benefit to the public. The President, Secretary, and Treasurer of the Non-Profit entity are Officers of the WDB and elected at its annual meeting (see Attachment 1, Article V of the WDB By-Laws).

On May 29, 2025, the Executive Director issued a call for Officer nominations to Board Members in anticipation of the WDB's annual meeting. Nominations for the WDB Chair/President, WDB Secretary, and WDB Treasurer were requested with a deadline of Thursday, July 3, 2025.

The following Board Members submitted their interest or were nominated by a Board Member:

- LaShondra Mercurius, WDB President/Chair
- Nancy Hoffman-Vanyek, WDB Secretary

The incumbent WDB Treasurer, Garrett Gin, was also queried about their interest in continuing to serve and confirmed their interest.

Attachment 1 - Article V of the WDB By-Laws

Section 5.01 General

The officers of the WDB shall be the Chair/President, a Secretary, a Treasurer, and Vice-Chairs. Vice-Chairs are also the Chairs of WDDB Standing Committees.

The WDB may, from time to time, appoint such other officers with titles, authority, and duties as the WDB may designate by amendment to these bylaws.

Section 5.02 Election of Officers

All officers of the WDB shall be elected by the WDB at its Annual Meeting.

The WDB Nominations/Membership Committee shall submit to the full WDB nominees for election as the WDB Chair/President, the WDB Secretary, and the WDB Treasurer. Nominees for WDB Treasurer shall be limited to WDB business representatives.

The newly elected WDB Chair/President shall appoint the Chairs of WDB Standing Committees, subject to a vote of the full WDB, who also serve as WDB officers/Vice- Chairs (see Section 5.01 above).

In the event of WDB officer resignations, the WDB Nominations/Membership shall, with the concurrence of the WDB Chair/President, nominate replacements for election by the full WDB.

In the event of a WDB Chair/President vacancy, the WDB Nominations/Membership Committee shall nominate a business representative for election by the full WDB.

All WDB officers shall serve at the pleasure of the WDB.

Section 5.03 Terms of Office

Each WDB officer shall serve for a period of one year. WDB officers shall be eligible for re-election.

Section 5.04 Chair/Presidents

The WDB Chair/President, is the Chief Executive Officer of the WDB, and, in general, supervises and controls all of the WDB's business affairs. The WDB Chair/President shall preside over all meetings of the full WDB, serve as the Chair of the WDBExecutive Committee, advise the WDB on matters of general policy, and perform such other duties as may be assigned from time to time by the WDB. The WDB Chair/President shall provide leadership to the WDB and pursue opportunities to develop a broad community-wide base of voluntary support and cooperation for the objectives of the WDB and its workforce development endeavors.

Section 5.05 Vice Chairs

WDB Vice-Chairs are both WDB officers and the Chairs of WDB Standing Committees. The WDB Chair/President shall give preference to WDB business members when appointing the Chairs of WDB Standing Committees. However, the WDB Chair/President shall be limited to appointed only WDB business members to Chair the WDB Policy and Oversight Committee and the WDB Business Services, Marketing, and Resource Development Committee.

Section 5.06 Secretary

The WDB Secretary, in coordination with WDB Executive Staff, shall be the custodian of the WDB's official corporate records and is responsible for ensuring that WDB documents (e.g., bylaws, Articles of Incorporation, WDB-Local Elected Official Agreement, minutes of meetings, attendance records, agenda postings, etc.) are accurate and up-to-date, accessible, and available to the public. The WDB Secretary shall chair full WDB meetings during the WDB Chair's/President's absence, and also performs such other duties as may be assigned from time to time by the WDB.

Section 5.07 Treasurer

The WDB Treasurer is a WDB business representative and shall be the Chief Financial Officer of the WDB responsible for developing and directing all financial matters of the corporation, including receiving and disbursing corporation funds in consultation with the full WDB, and depositing monies in the name of the corporation in banks, trust companies, and other depositories. The WDB Treasurer also oversees the preparation of financial reports on the financial status of the corporation, and corporation tax filings for review by the WDB, and shall perform such other duties as may be assigned from time to time by the WDB and prescribed under the WDB-Local Elected Official Agreement.

The WDB Treasurer shall chair full WDB meetings during the absence of the WDB Chair/President and the WDB Secretary.

7.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of the Workforce Development Board (WDB) Nonprofit 501(C)(3) Corporation Annual Financial Report/Statement of Revenue and Expenditures**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 7 - WDB Nonprofit Annual Financial Statement FY 2024-25
- Item 7 - Attachment WDB Nonprofit Annual Financial Statement FY 2024-25

Workforce **Development** Board
City of **Los Angeles**

7

MEMORANDUM

DATE: July 17, 2025

TO: Workforce Development Board Members

FROM: Hannah Lee, Executive Director
Workforce Development Board (WDB)

SUBJECT: **Approval of the Workforce Development Board (WDB) Nonprofit 501(C)(3) Corporation Annual Financial Report/Statement of Revenue and Expenditures**

REQUESTED ACTION:

The Executive Director of the Workforce Development Board (WDB) hereby requests that the WDB receive and file the attached WDB Nonprofit 501 (c) (3) Corporation Annual Financial Report/Statement of Revenue and Expenditures.

BACKGROUND:

The WDB, in partnership with the City Council and the Mayor, oversees the administration of Workforce Innovation and Opportunity Act (WIOA) funding and programming pursuant to all related federal statutes, a WDB-Local Elected Official (WDB-LEO) agreement, and WDB bylaws.

The WDB is also a nonprofit charitable entity (incorporated under Section 501 (c) (3) of the Internal Revenue Code) and can raise and expend contributions/donations it receives for workforce development endeavors of benefit to the public.

As such, the WDB has a business checking account that is managed by the WDB Executive Director. The beginning and ending balances of the WDB's checking account were $443,751.05 and $83,631.64, respectively, on July 8, 2024 and July 8, 2025.

The WDB Executive Director is requesting that the attached WDB Nonprofit 501 (c) (3) Corporation Annual Financial Report/ Statement of Revenue and Expenditures be received and filed.

CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD
NONPROFIT 501 (C) (3) CORPORATION
ANNUAL FINANCIAL STATEMENT OF REVENUE & EXPENDITURES

Date	Revenue/ Interest	Source of Donations	Expenses	Tax	Check No	Balance
7/8/2024						$443,751.05
8/7/2024			$0.87	Taxes		$443,750.18
8/7/2024	$3.64					$443,753.82
8/15/2024			$412.93		1316	$443,340.89
9/9/2024	$4.01					$443,344.90
9/9/2024			$0.96	Taxes		$443,343.94
9/13/2024			$100,000.00		1318	$343,343.94
9/19/2024			$1,200.00		1319	$342,143.94
9/23/2024			$1,200.00		1320	$340,943.94
10/1/2024			$182.65		1321	$340,761.29
10/7/2024			$125.85		1322	$340,635.44
10/7/2024	$2.71					$340,638.15
10/7/2024			$0.65	Taxes		$340,637.50
11/7/2024			$300.00		1323	$340,337.50
11/7/2024	$2.89					$340,340.39
11/7/2024			$0.69	Taxes		$340,339.70
11/12/2024			$300.00		1324	$340,039.70
11/21/2024			$365.28		1325	$339,674.42
11/27/2024	$100,000.00	Conrad N. Hilton Foundation				$439,674.42
12/6/2024	$2.97					$439,677.39
12/6/2024			$0.71	Taxes		$439,676.68
12/13/2024			$151.00		1326	$439,525.68
12/13/2024			$300.00		1327	$439,225.68
12/13/2024			$300.00		1328	$438,925.68
1/8/2025	$3.97					$438,929.65
1/8/2025			$0.95	Taxes		$438,928.70
1/28/2025			$134.00		1329	$438,794.70

Date	Revenue/ Interest	Source of Donations	Expenses	Tax	Check No	Balance
2/7/2025	$3.61					$438,798.31
2/7/2025			$0.86	Taxes		$438,797.45
2/26/2025	$44,000.00	Silicon Valley Community Foundation				$482,797.45
2/27/2025			$282.77		1330	$482,514.68
3/4/2025	$27,052.00	Mayor's Fund for Los Angeles				$509,566.68
3/7/2025	$3.50					$509,570.18
3/7/2025			$0.84			$509,569.34
3/25/2025	$250,000.00	Amalgamated Charitable Foundation				$759,569.34
4/7/2025			$577.95		1332	$758,991.39
4/7/2025	$5.29					$758,996.68
4/7/2025			$1.26	Taxes		$758,995.42
4/11/2025			$150.00		1334	$758,845.42
4/14/2025			$150.00		1335	$758,695.42
4/25/2025			$208.60		1337	$758,486.82
5/7/2025	$6.24					$758,493.06
5/7/2025			$1.49	Taxes		$758,491.57
5/23/2025			$150.00		1333	$758,341.57
5/27/2025			$204.46		1339	$758,137.11
5/30/2025			$75.00		1336	$758,062.11
5/30/2025			$1,192.87		1338	$756,869.24
6/2/2025			$87.65		1344	$756,781.59
6/6/2025	$6.23					$756,787.82
6/6/2025			$1.49	Taxes		$756,786.33
6/17/2025			$70,341.48		1341	$686,444.85
6/17/2025			$99,000.00		1342	$587,444.85
6/17/2025			$247,500.00		1343	$339,944.85
6/17/2025			$300,000.00		1340	$39,944.85
6/18/2025	$10,000.00	LINXS Constructors				$49,944.85

Date	Revenue/ Interest	Source of Donations	Expenses	Tax	Check No	Balance
6/20/2025	$35,000.00	Bank of America				$84,944.85
6/25/2025			$300.00		1347	$84,644.85
6/26/2025			$450.00		1346	$84,194.85
7/1/2025			$565.15		1345	$83,629.70
7/8/2025	$2.54					$83,632.24
7/8/2025			$0.60			$83,631.64

8.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 8 - Performance Evaluation
- Item 8 - Attachment - PY 2023-24 Annual Performance Evaluation - FINAL 07-10-25
- Item 8 - _PY 2023-24 Annual Performance Evaluation PowerPoint_Slides

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

KAREN BASS
MAYOR

8

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444. SOUTH FLOWER STREET
LOS ANGELES, CA 90071

DATE: July 17, 2025

TO: Garrett Gin, Treasurer
Workforce Development Board

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF A REPORT FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT ON THE WORKFORCE INNOVATION AND OPPORTUNITY ACT PERFORMANCE OF WORKSOURCE CENTERS / AMERICA'S JOB CENTERS OF CALIFORNIA AND YOUTHSOURCE CENTERS FOR PROGRAM YEAR 2023-24

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. ACCEPT the results of the attached Program Year (PY) 2023-24 Annual Performance Evaluation.

BACKGROUND

On June 26, 2025, the WDB Policy and Oversight Committee approved this report, which is now being forwarded to the full WDB for review and approval.

Workforce Development System

In PY 2023-24 (July 1, 2023 – June 30, 2024), the City of Los Angeles (City) funded fifteen (15) WorkSource Center (WSC) / America's Job Center of California (AJCC) sites to provide job search assistance and training to adults and dislocated workers, aged 18 years or older and fourteen (14) YouthSource centers (YSC) to connect youth, ages 14 to 21 and up to 24 for those out of school, to ongoing education and/or employment. These centers were funded through the Workforce Innovation and Opportunity Act (WIOA).

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

Performance Evaluation

The WIOA establishes a framework under which Local Workforce Development Boards (LWDB) are responsible for maintaining a network of high-quality and effective AJCCs that align a wide variety of publicly or privately funded education, employment, and training programs.

Contractors are to be evaluated by the WDB on an annual basis through a formal performance evaluation. Evaluations are to be conducted annually at the completion of the program year, evaluating results for the entire 12 months.

Contractors are evaluated along four categories:

1. Customer Satisfaction
2. Performance Outcomes
3. Customer Flow
4. Administrative Capability (Financial, Human Resources & Organizational Effectiveness)

Success rates for performance measures compare actual performance with performance goals. Generally, success rates are expressed as a percentage and are computed by dividing actual performance by the performance goal.

The EWDD may develop criteria to recognize outstanding performance. Evaluation results, including any outstanding performance and administrative issues related to WSC and YSC operators, and certification recommendations are to be compiled by the EWDD and presented to the appropriate WDB Committee(s) following the end of the program year.

Annual Performance Evaluation Measures

Measures may include, but are not limited to, the following:

1. Satisfaction

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Program Exit Satisfaction (telephone)	X	

2. Outcomes (Products & Services)

All customers served with WIOA funds are subject to the performance indicators established under WIOA. These performance indicators are primarily focused on the long-term results of the WIOA programs as follows:		
a. Employment Rate (WSC)/ Employment/Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC)/ Employment/Education Rate (YSC) 4th Quarter after exit *For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).*	X	X

c. Median Earnings 2nd Quarter after exit	X	
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/in education or training for a postsecondary credential.	X	X
e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

3. Flow (Customers Served)

a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

4. Administrative Capability/Annual Plan Priorities

a. Assessment of contractor administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Assessment of fiscal capability, including any audit issues.	X	X
c. Expenditure of a minimum of 44% of funding on training (may include up to an amount equal to 14% of funding in approved leveraged resources)	X	
d. Expenditure of a minimum of 34% of funding on Work Experience		X

Each performance indicator is associated with a set reporting period. Participants whose exit date falls within that reporting period, with limited exceptions, are included in the measure.

DISCUSSION

The attached report represents the PY 2023-24 performance evaluation for the Workforce Development System (WDS).

As with every Performance Evaluation, the EWDD requires any contractor who fails to attain at least eighty percent (80%) of the goal for any measure to submit to the EWDD a corrective action plan for that measure. Progress towards these measures' goals is to be monitored, at a minimum, quarterly. Operators who exceed one hundred percent (100%) of a goal are awarded a Star designation in that category in recognition of their achievement.

Some items to note for PY 2023-24 include the following:

- The System continued to recover from the impacts of the coronavirus pandemic.
- PY 2023-24 marked the first time total leveraged resources were incorporated into the YSC scoring system. In addition, in previous years, operators were held harmless while expected to leverage $200,000, this year, the target was increased to $400,000 and factored into the total administrative score.
- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, in the last program year, 28 out of 29 centers earned either a Qualified or Star score in this category.
- WSCs continued to struggle to secure veteran referrals and enrollment. For this evaluation, it was decided that the EWDD will once again hold WSCs harmless for this measure**.**
- Due to the YSC system still being procured during that calendar year, all current system operator contracts were extended for three (3) additional months. The existing operators began service delivery under those contract amendments and subsequently under new nine-month contracts. WIOA outcome measures were not impacted.
- The WDS experienced office relocations and some providers exited the system. This transition impacted service delivery and the ability to meet contractual obligations. New agencies that became replacement operators include:
    - Both the Central Los Angeles YSC, operated by UCLA, and Harbor/San Pedro YSC, operated by Managed Career Solutions, Inc., were new replacement operators that operated on nine-month contracts. Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.
    - The South Valley WSC, operated by Equus Workforce Services, relocated and did not have a physical location for half the program year.
- The UCLA-operated YSCs experienced operating restrictions imposed on them by the University, prohibiting the ability to meet administrative operating measures assessed by the EWDD.

<u>Summary of the Evaluation Results</u>

WorkSource System

The WSC System garnered 20 Stars total, with 6 Stars for Federal Performance Outcomes, 4 Stars for Customer Flow, and 10 Stars for Administrative Capability.

YouthSource System

The YSC System garnered 28 Stars total, 9 Stars for Federal Performance Outcomes, 12 Stars for Customer Flow, and 7 Stars for Administrative Capability.

The EWDD commends all Centers that achieved “Qualified” and/or “Star” designations in any performance indicator. The EWDD typically recognizes operators for those who achieved 3 or 4 Stars across all 4 performance indicators. With this evaluation, the customer satisfaction performance indicator was waived.

The EWDD will recognize the following operators who achieved at least 2 out of 3 Stars across the 3 performance indicators:

1. WorkSource System
    - Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (3 out of 3 stars)
    - Equus Workforce Solutions, operator of the South Valley WSC (2 out of 3 stars)
    - El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (3 out of 3 stars)
    - Managed Career Solutions, operator of the North Valley WSC (2 out of 3 stars)
    - Managed Career Solutions, operator of the Harbor Gateway WSC (2 out of 3 stars)
    - Managed Career Solutions, operator of the Hollywood WSC (2 out of 3 stars)
2. YouthSource System
    - Brotherhood Crusade, operator of the Crenshaw YSC (2 out of 3 stars)
    - Coalition for Responsible Community Development, operator of the South Los Angeles YSC (3 out of 3 stars)
    - El Proyecto del Barrio, operator of the San Fernando Valley YSC (3 out of 3 stars) and the Sun Valley YSC (3 out of 3 stars)
    - Managed Career Solutions, operator of the Harbor/San Pedro YSC (3 out of 3 stars)
    - Para Los Niños, operator of the Northeast Los Angeles YSC (3 out of 3 stars) and Westlake YSC (3 out of 3 stars)
    - Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (2 out of 3 stars)

CMH:GR:DB:EM:AN:cg
Attachment: PY 2023-24 Annual Performance Evaluation

PY 23-24 Annual Performance Evaluation: Adult STAR Tally

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
	Total Stars:	**6**	**0**	**4**	**10**	**20**

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Adult Performance Outcomes

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI
WSC/Service Area	**Operator Name**	**Required Performance Outcomes**																																
		Employment 2nd Quarter Rate (Based on Exiters 7/1/22 - 6/30/23)						**Employment 4th Quarter Rate** (Based on Exiters 1/1/22 - 12/31/22)						**Median Earnings (2nd Quarter)** (Based on Exiters 7/1/22 - 6/30/23)						**Credential Attainment Rate** (Based on Exiters 1/1/22 - 12/31/22)						**Measurable Skills Gain** 7/1/23 - 6/30/24						**Eligible?**	**Success Rate Avg**	**STAR**
		Adult			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**					
		Plan	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**			
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	64%	56.8%	**89%**	68%	58.3%	**86%**	61%	66.5%	**109%**	66.5%	64.9%	**98%**	$7,000	$9,753	**140%**	$8,508	$6,820	**81%**	65.5%	75.4%	**115%**	68.6%	84.0%	**122%**	55%	65.3%	**119%**	55%	73.0%	**133%**	Yes	107%	STAR
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	64%	63.0%	**98%**	68%	68.3%	**100%**	61%	61.2%	**100%**	66.5%	69.2%	**104%**	$7,000	$8,283	**119%**	$8,508	$8,066	**95%**	65.5%	85.2%	**130%**	68.6%	61.9%	**90%**	55%	44.3%	**80%**	55%	47.9%	**87%**	Yes	100%	STAR
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	64%	65.6%	**103%**	68%	56.1%	**82%**	61%	65.8%	**108%**	66.5%	77.8%	**117%**	$7,000	$7,433	**107%**	$8,508	$6,820	**81%**	65.5%	59.1%	**90%**	68.6%	61.8%	**90%**	55%	82.1%	**149%**	55%	76.9%	**140%**	Yes	103%	STAR
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	64%	65.0%	**101%**	68%	75.0%	**110%**	61%	64.2%	**105%**	66.5%	70.9%	**107%**	$7,000	$6,813	**98%**	$8,508	$7,383	**87%**	65.5%	12.1%	**19%**	68.6%	11.1%	**16%**	55%	45.3%	**82%**	55%	57.1%	**104%**	No	n/a	No
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	64%	71.8%	**112%**	68%	60.0%	**88%**	61%	66.3%	**109%**	66.5%	59.2%	**89%**	$7,000	$9,285	**133%**	$8,508	$6,992	**83%**	65.5%	79.4%	**121%**	68.6%	75.5%	**110%**	55%	33.8%	**61%**	55%	52.0%	**95%**	No	n/a	No
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	64%	63.2%	**99%**	68%	69.8%	**103%**	61%	57.9%	**95%**	66.5%	64.3%	**97%**	$7,000	$6,222	**89%**	$8,508	$6,414	**76%**	65.5%	69.8%	**107%**	68.6%	84.2%	**123%**	55%	74.1%	**135%**	55%	91.7%	**167%**	No	n/a	No
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	64%	62.0%	**97%**	68%	54.7%	**80%**	61%	52.8%	**87%**	66.5%	76.4%	**115%**	$7,000	$5,758	**83%**	$8,508	$3,687	**44%**	65.5%	62.4%	**95%**	68.6%	41.7%	**61%**	55%	80.8%	**147%**	55%	81.5%	**148%**	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	64%	58.1%	**91%**	68%	65.1%	**96%**	61%	56.5%	**93%**	66.5%	61.1%	**92%**	$7,000	$4,972	**72%**	$8,508	$6,213	**74%**	65.5%	70.0%	**107%**	68.6%	75.4%	**110%**	55%	62.2%	**113%**	55%	71.7%	**130%**	No	n/a	No
West LA WSC, Culver City	JVS SoCal	64%	63.2%	**99%**	68%	71.2%	**105%**	61%	59.0%	**97%**	66.5%	68.5%	**103%**	$7,000	$6,053	**87%**	$8,508	$7,393	**87%**	65.5%	21.7%	**33%**	68.6%	30.8%	**45%**	55%	71.2%	**129%**	55%	72.5%	**132%**	No	n/a	No
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	64%	67.9%	**106%**	68%	55.2%	**81%**	61%	72.1%	**118%**	66.5%	66.7%	**100%**	$7,000	$6,407	**92%**	$8,508	$7,607	**90%**	65.5%	86.0%	**131%**	68.6%	80.0%	**117%**	55%	76.7%	**139%**	55%	62.9%	**114%**	Yes	107%	STAR
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	64%	63.6%	**99%**	68%	57.5%	**85%**	61%	57.3%	**94%**	66.5%	57.6%	**87%**	$7,000	$7,863	**113%**	$8,508	$6,567	**78%**	65.5%	91.9%	**140%**	68.6%	85.5%	**125%**	55%	68.2%	**124%**	55%	47.6%	**87%**	No	n/a	No
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	64%	65.9%	**103%**	68%	63.9%	**94%**	61%	66.6%	**109%**	66.5%	65.5%	**99%**	$7,000	$7,809	**112%**	$8,508	$7,679	**91%**	65.5%	76.1%	**116%**	68.6%	79.5%	**116%**	55%	65.3%	**119%**	55%	63.9%	**116%**	Yes	108%	STAR
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	64%	66.9%	**105%**	68%	59.0%	**87%**	61%	73.3%	**120%**	66.5%	72.7%	**109%**	$7,000	$7,346	**105%**	$8,508	$1,097	**13%**	65.5%	78.9%	**120%**	68.6%	55.3%	**81%**	55%	74.7%	**136%**	55%	83.3%	**152%**	No	n/a	No
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	64%	66.1%	**103%**	68%	81.3%	**120%**	61%	62.8%	**103%**	66.5%	75.5%	**113%**	$7,000	$7,815	**112%**	$8,508	$7,186	**85%**	65.5%	73.9%	**113%**	68.6%	85.7%	**125%**	55%	67.3%	**122%**	55%	84.6%	**154%**	Yes	112%	STAR
	WorkSource Centers Total	64%	64.8%	**102%**	68%	62.3%	**92%**	61%	62.9%	**104%**	66.5%	**65.3%**	**99%**	$7,000	$7,116	**102%**	$8,508	$7,452	**88%**	65.5%	**70.0%**	**107%**	68.6%	**69.8%**	**102%**	55%	64.2%	**117%**	55%	66.5%	**121%**	Must meet ALL minimum benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%
	Minimum Benchmarks			80%			80%			80%			80%			80%			80%			80%			80%			80%			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Flow

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF
WorkSource Center	Operator Name	Local Measures																											Performance		
		Total Enrollments						Enrollments by 12/31/2023						Enrollments of Individuals w/ Disabilities			Reentry Enrollments			Enrollments of Veterans			Enrollments of Individuals Experiencing Homelessness			Number of Businesses Served					
		Adult			Dislocated			Adult			Dislocated																				
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	525	361	**69%**	225	127	**57%**	263	165	**63%**	112	77	**69%**	90	25	**28%**	125	27	**22%**	90	6	**7%**	125	44	**36%**	70	65	**93%**	No	n/a	No
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	525	1,141	**218%**	225	226	**101%**	263	658	**251%**	112	99	**89%**	90	135	**150%**	125	153	**122%**	90	125	**139%**	125	152	**122%**	70	71	**101%**	Yes	115%	STAR
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	525	540	**103%**	225	234	**104%**	263	369	**141%**	112	70	**63%**	90	126	**140%**	125	113	**90%**	90	128	**143%**	125	228	**183%**	70	86	**123%**	No	n/a	No
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	525	935	**179%**	225	90	**40%**	263	551	**210%**	112	13	**12%**	90	125	139%	125	236	**189%**	90	77	**86%**	125	293	**235%**	70	34	**49%**	Yes	90%	Qualified
Sun Valley WSC	El Proyecto del Barrio, Inc. (EPDB)	525	648	**124%**	225	398	**177%**	263	418	**159%**	112	227	**203%**	90	120	**133%**	125	130	**104%**	90	91	**102%**	125	135	**108%**	70	98	**140%**	Yes	118%	STAR
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	525	586	**112%**	225	84	**38%**	263	296	**113%**	112	45	**41%**	90	100	**111%**	125	101	**81%**	90	21	**24%**	125	380	**304%**	70	110	**157%**	No	n/a	No
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	525	334	**64%**	225	84	**38%**	263	162	**62%**	112	37	**34%**	90	26	**29%**	125	17	**14%**	90	7	**8%**	125	52	**42%**	70	127	**181%**	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	525	551	**105%**	225	126	**56%**	263	360	**137%**	112	80	**72%**	90	48	**53%**	125	127	**102%**	90	13	**15%**	125	127	**102%**	70	65	**93%**	No	n/a	No
West LA WSC, Culver City	JVS SoCal	525	560	**107%**	225	187	**84%**	263	338	**129%**	112	92	**83%**	90	101	**112%**	125	130	**104%**	90	92	**103%**	125	190	**152%**	70	82	**117%**	Yes	107%	STAR
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	525	765	**146%**	225	119	**53%**	263	460	**175%**	112	52	**47%**	90	126	**140%**	125	276	**221%**	90	22	**25%**	125	281	**225%**	70	70	**100%**	No	n/a	No
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	525	730	**140%**	225	312	**139%**	263	449	**171%**	112	155	**139%**	90	152	**169%**	125	126	**101%**	90	47	**53%**	125	193	**155%**	70	71	**101%**	Yes	112%	STAR
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	525	733	**140%**	225	221	**99%**	263	395	**151%**	112	144	**129%**	90	135	**150%**	125	52	**42%**	90	40	**45%**	125	197	**158%**	70	95	**136%**	No	n/a	No
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	525	608	**116%**	225	152	**68%**	263	330	**126%**	112	46	**42%**	90	180	**200%**	125	74	**59%**	90	16	**18%**	125	117	**94%**	70	69	**99%**	No	n/a	No
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	525	527	**101%**	225	81	**36%**	263	256	**98%**	112	35	**32%**	90	151	**168%**	125	70	**56%**	90	35	**39%**	125	132	**106%**	70	70	**100%**	No	n/a	No
	WorkSource Centers Total	7,350	9,019	**123%**	3,150	2,441	**78%**	3,682	5,207	**142%**	1,568	1,172	**75%**	1,260	1,550	**124%**	1,750	1,632	**94%**	1,260	720	**58%**	1,750	2,521	**145%**	980	1,113	**114%**	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
	Minimum Benchmarks			80%			80%			80%			80%			80%			80%			80%			80%			80%			

=Meets or Exceeds Goal
=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Administrative Capability

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
		Monitoring Measures			Expenditure of Training Funds									Performance		
WorkSource Center	Operator Name	Plan	Actual	% of Goal	Total WIOA Expenditures	Total Min WIOA Set-Aside Goal (30%)	WIOA Training Expenditures	Percent of Min WIOA Goal	Leveraged Resources Expenditures	Max Leverage Resources Limit (14%)	Total Training (WIOA + Leveraged)	Total Training (WIOA + Leveraged) Goal (44%)	% of Total Training Expenditure Goal	Eligible?	Success Rate Average	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	90%	97%	**108%**	$1,186,865	$356,059	$404,951	**114%**	$547,568	$166,161	$571,112	$522,220	**110%**	Yes	111%	STAR
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	90%	91%	**102%**	$1,331,027	$399,308	$508,637	**128%**	$1,640,510	$186,344	$694,981	$585,652	**119%**	Yes	115%	STAR
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	90%	88%	**98%**	$1,279,543	$383,863	$491,970	**129%**	$313,085	$179,136	$671,106	$562,999	**120%**	Yes	114%	STAR
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	90%	84%	**94%**	$1,035,853	$310,756	$404,400	**131%**	$0	$145,019	$404,400	$455,775	**89%**	Yes	103%	STAR
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	90%	100%	**112%**	$1,192,031	$357,609	$387,548	**109%**	$386,596	$166,884	$554,432	$524,494	**106%**	Yes	109%	STAR
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	90%	94%	**105%**	$1,175,136	$352,541	$358,017	**102%**	$156,087	$164,519	$514,104	$517,060	**100%**	Yes	102%	STAR
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	90%	97%	**108%**	$1,065,787	$319,736	$297,526	**94%**	$0	$149,210	$297,526	$468,946	**64%**	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	90%	94%	**105%**	$1,082,391	$324,717	$473,196	**146%**	$1,007,645	$151,535	$624,731	$476,252	**132%**	Yes	118%	STAR
West LA WSC, Culver City	JVS SoCal	90%	73%	**82%**	$943,547	$283,064	$296,680	**105%**	$156,597	$132,097	$428,777	$415,161	**104%**	Yes	97%	Qualified
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	90%	97%	**108%**	$1,279,907	$383,972	$390,292	**102%**	$300,001	$179,187	$569,479	$563,159	**102%**	Yes	104%	STAR
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	90%	97%	**108%**	$1,538,000	$384,500	$391,373	**102%**	$393,238	$215,320	$606,693	$676,720	**90%**	Yes	100%	STAR
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	90%	100%	**112%**	$1,339,089	$401,727	$306,649	**77%**	$237,546	$187,472	$494,121	$589,199	**84%**	No	n/a	No
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	90%	94%	**105%**	$1,286,004	$385,801	$403,396	**105%**	$334,400	$180,041	$583,437	$565,842	**104%**	Yes	105%	STAR
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	90%	82%	**92%**	$1,120,736	$336,221	$346,231	**103%**	$958,676	$156,903	$503,134	$493,124	**102%**	Yes	99%	Qualified
	Minimum Benchmarks			80%				80%					80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	8.6	n/a	n/a	**n/a**	**Waived**
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	8.6	n/a	n/a	**n/a**	**Waived**
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	8.6	n/a	n/a	**n/a**	**Waived**
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	8.6	n/a	n/a	**n/a**	**Waived**
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	8.6	n/a	n/a	**n/a**	**Waived**
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	8.6	n/a	n/a	**n/a**	**Waived**
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	8.6	n/a	n/a	**n/a**	**Waived**
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	8.6	n/a	n/a	**n/a**	**Waived**
West LA WSC, Culver City	JVS SoCal	8.6	n/a	n/a	**n/a**	**Waived**
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	8.6	n/a	n/a	**n/a**	**Waived**
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	8.6	n/a	n/a	**n/a**	**Waived**
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	8.6	n/a	n/a	**n/a**	**Waived**
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	8.6	n/a	n/a	**n/a**	**Waived**
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	8.6	n/a	n/a	**n/a**	**Waived**
	Minimum Benchmarks			80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth STAR Tally

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
	Total Stars:	**9**	**0**	**12**	**7**	**28**

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Youth Performance Outcomes

Planning Area	Service Provider	Employment or Education, 2nd Quarter Post-exit (Based on Exiters 7/1/22 - 6/30/23)			Employment or Education, 4th Quarter Post-exit (Based on Exiters 1/1/22 - 12/31/22)			Credential Attainment (Based on Exiters 1/1/22 - 12/31/22)			Measurable Skills Gains 7/1/23 - 6/30/24			Performance		
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	72%	61.9%	**86%**	72%	76.4%	**107%**	61%	46.7%	**77%**	62%	32.1%	**52%**	**No**	n/a	**No**
North Valley	El Proyecto del Barrio South/East/Sun Valley	72%	96.6%	**135%**	72%	104.4%	**146%**	61%	81.4%	**134%**	62%	86.2%	**140%**	**Yes**	125%	**STAR**
	El Proyecto del Barrio North	72%	97.1%	**135%**	72%	100.0%	**139%**	61%	92.4%	**152%**	62%	100.0%	**162%**	**Yes**	125%	**STAR**
East Los Angeles	Para Los Ninos	72%	111.8%	**156%**	72%	88.7%	**124%**	61%	62.3%	**103%**	62%	94.9%	**154%**	**Yes**	119%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	72%	71.4%	**100%**	72%	62.9%	**88%**	61%	34.4%	**57%**	62%	32.8%	**53%**	**No**	n/a	**No**
Central Los Angeles	Regents of the University of CA (UCLA)	72%	Waived	**n/a**	72%	Waived	**n/a**	61%	Waived	**n/a**	62%	74.0%	**120%**	**Yes**	118%	**STAR**
	Para Los Ninos (Westlake)	72%	104.5%	**146%**	72%	85.4%	**119%**	61%	69.6%	**115%**	62%	83.3%	**135%**	**Yes**	121%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	72%	71.8%	**100%**	72%	61.9%	**86%**	61%	59.1%	**97%**	62%	81.4%	**132%**	**Yes**	102%	**STAR**
	Brotherhood Crusade	72%	102.6%	**143%**	72%	74.8%	**104%**	61%	60.0%	**99%**	62%	80.0%	**130%**	**Yes**	113%	**STAR**
	Coalition for Responsible Community Development (CRCD)	72%	150.3%	**209%**	72%	57.5%	**80%**	61%	52.5%	**86%**	62%	81.3%	**132%**	**Yes**	104%	**STAR**
	Watts Labor Community Action Center (WLCAC)	72%	64.6%	**90%**	72%	69.2%	**97%**	61%	50.0%	**82%**	62%	28.3%	**46%**	**No**	n/a	**No**
	Youth Opportunity Movement (YOM)	72%	131.4%	**183%**	72%	78.7%	**110%**	61%	14.9%	**25%**	62%	50.0%	**81%**	**No**	n/a	**No**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	72%	Waived	**n/a**	72%	Waived	**n/a**	61%	Waived	**n/a**	62%	100.0%	**162%**	**Yes**	125%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	72%	50.0%	**70%**	72%	63.8%	**89%**	61%	54.2%	**89%**	62%	65.7%	**106%**	**No**	n/a	**No**
	YouthSource Centers Total	72%	69.7%	**97%**	72%	74.6%	**104%**	61%	56.2%	**92%**	62%	68.3%	**110%**	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
	Minimum Benchmarks			0.8			80%			80%			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Flow

Planning Area	Service Provider	Measure						Performance		
		Total Enrollments			Enrollments by 12/31/2023					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	135	143	**106%**	101	100	**99%**	**Yes**	103%	**STAR**
North Valley	El Proyecto del Barrio South/East/Sun Valley	135	172	**128%**	101	138	**137%**	**Yes**	125%	**STAR**
	El Proyecto del Barrio North	135	158	**118%**	101	120	**119%**	**Yes**	118%	**STAR**
East Los Angeles	Para Los Ninos	135	137	**102%**	101	111	**110%**	**Yes**	106%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	135	131	**98%**	101	122	**121%**	**Yes**	109%	**STAR**
Central Los Angeles	Regents of the University of CA (UCLA)	135	137	**102%**	101	97	**96%**	**Yes**	99%	**Qualified**
	Para Los Ninos (Westlake)	135	143	**106%**	101	107	**106%**	**Yes**	106%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	135	143	**106%**	101	66	**65%**	**No**	n/a	**No**
	Brotherhood Crusade	135	145	**108%**	101	141	**140%**	**Yes**	117%	**STAR**
	Coalition for Responsible Community Development (CRCD)	135	135	**100%**	101	135	**134%**	**Yes**	113%	**STAR**
	Watts Labor Community Action Center (WLCAC)	135	146	**109%**	101	98	**97%**	**Yes**	103%	**STAR**
	Youth Opportunity Movement (YOM)	135	149	**111%**	101	149	**148%**	**Yes**	118%	**STAR**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	135	138	**103%**	101	118	**117%**	**Yes**	110%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	135	136	**101%**	101	101	**100%**	**Yes**	101%	**STAR**
	YouthSource Centers Total	1,890	2,013	**107%**	1,414	1,603	**113%**	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
	Minimum Benchmarks			0.8			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Administrative Capability

Planning Area	Service Provider	Measures										Performance		
		Monitoring Measures			Work Experience Expenditures				Leveraged Resources					
		Plan	Actual	% of Goal	Total Expenditures	Plan (34%)	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Average	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	90%	94%	**104%**	$733,633	$249,435	$242,955	**97%**	$400,000	$9,931	**2%**	**No**	n/a	**No**
North Valley	El Proyecto del Barrio South/East/Sun Valley	90%	97%	**108%**	$761,935	$259,057	$273,426	**106%**	$400,000	$402,001	**101%**	**Yes**	107%	**STAR**
	El Proyecto del Barrio North	90%	97%	**108%**	$709,304	$241,163	$257,341	**107%**	$400,000	$402,009	**101%**	**Yes**	107%	**STAR**
East Los Angeles	Para Los Ninos	90%	97%	**108%**	$718,934	$244,437	$343,168	**140%**	$400,000	$595,009	**149%**	**Yes**	116%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	90%	94%	**104%**	$790,000	$268,600	$226,000	**84%**	$400,000	$449,298	**112%**	**Yes**	94%	**Qualified**
Central Los Angeles	Regents of the University of CA (UCLA)	90%	83%	**92%**	$707,002	$240,380	$365,244	**152%**	$400,000	$0	**0%**	**No**	n/a	**No**
	Para Los Ninos (Westlake)	90%	97%	**108%**	$662,161	$225,134	$262,531	**117%**	$400,000	$575,743	**144%**	**Yes**	112%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	90%	82%	**91%**	$737,080	$250,607	$290,553	**116%**	$400,000	$37,274	**9%**	**No**	n/a	**No**
	Brotherhood Crusade	90%	97%	**108%**	$602,717	$204,923	$159,384	**78%**	$400,000	$457,560	**114%**	**No**	n/a	**No**
	Coalition for Responsible Community Development (CRCD)	90%	94%	**108%**	$773,909	$263,129	$389,228	**148%**	$400,000	$424,816	**106%**	**Yes**	116%	**STAR**
	Watts Labor Community Action Center (WLCAC)	90%	82%	**91%**	$730,098	$248,233	$325,419	**131%**	$400,000	$320,524	**80%**	**Yes**	108%	**STAR**
	Youth Opportunity Movement (YOM)	90%	94%	**104%**	$790,000	$268,600	$169,671	**63%**	$400,000	$431,536	**108%**	**No**	n/a	**No**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	90%	97%	**108%**	$757,012	$257,383	$565,136	**220%**	$400,000	$446,466	**112%**	**Yes**	116%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	90%	83%	**92%**	$723,637	$246,036	$328,218	**133%**	$400,000	$0	**0%**	**No**	n/a	**No**
	Minimum Benchmarks			80%				80%			80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Satisfaction

Planning Area	Service Provider	Measures				
		Goal	Youth Satisfaction (Intercept)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	8.5	n/a	**n/a**	**n/a**	**Waived**
North Valley	El Proyecto del Barrio South/East/Sun Valley	8.5	n/a	**n/a**	**n/a**	**Waived**
	El Proyecto del Barrio North	8.5	n/a	**n/a**	**n/a**	**Waived**
East Los Angeles	Para Los Ninos	8.5	n/a	**n/a**	**n/a**	**Waived**
	Youth Opportunity Movement (YOM) - Boyle Heights	8.5	n/a	**n/a**	**n/a**	**Waived**
Central Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Para Los Ninos (Westlake)	8.5	n/a	**n/a**	**n/a**	**Waived**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	8.5	n/a	**n/a**	**n/a**	**Waived**
	Brotherhood Crusade	8.5	n/a	**n/a**	**n/a**	**Waived**
	Coalition for Responsible Community Development (CRCD)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Watts Labor Community Action Center (WLCAC)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Youth Opportunity Movement (YOM)	8.5	n/a	**n/a**	**n/a**	**Waived**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	8.5	n/a	**n/a**	**n/a**	**Waived**
West Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Minimum Benchmarks			80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

WIOA WorkSource and YouthSource System Annual Performance Evaluation



City of Los Angeles Workforce Development Board
Quarterly Meeting
July 17, 2025

Background

Local Workforce Development Boards (WDB) are responsible for maintaining a network of effective and high-quality America's Job Centers of California (AJCCs) under a framework established by WIOA . These AJCCs (locally known as WorkSource and YouthSource Centers) are responsible for coordinating a wide variety of publicly or privately funded programs in in education, employment, and job training.

Upon completion of the program year, WDBs must evaluate contractors through a formal performance evaluation, based on their performance over the full 12 months.

LA’s Workforce Development System

In Program Year (PY) 2023-24 (July 1, 2023 – June 30, 2024), the City funded:

- 15 WorkSource Centers (WSCs) provided job search assistance and training to adults and dislocated workers, ages 18 years or older.

- 14 YouthSource centers (YSCs) connected youth, ages 14 to 21 (24 if “out-of-school”), to ongoing education and/or employment.

Performance Evaluation Measures

Contractors were evaluated in four categories:

1. Customer Satisfaction
2. Performance Outcomes
3. Customer Flow
4. Administrative Capability *(Financial, Human Resources & Organizational Effectiveness)*



Any contractor that does not meet at least 80% of the annual goal for a given measure must submit a corrective action plan for that measure to the Department.

Customer Satisfaction

Measure	WorkSource	YouthSource
a. **Customer Satisfaction**(intercept/telephone)	X	X
b. **Exiter Satisfaction**(telephone)	X	

WIOA Performance Outcomes

Measure	WorkSource	YouthSource
a. Employment Rate (WSC) Employment/Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC) Employment/Education Rate (YSC) 4th Quarter after exit *(For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).*	X	X
c. Median Earnings 2nd Quarter after exit	X	X
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/ in education or training for postsecondary credential.	X	X
e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

Administrative Capability

Measure	WorkSource	YouthSource
a. Administrative practices related to work performance, timeliness and financial processes.	X	X
b. Fiscal capability, including any audit issues.	X	X
c. Expenditure of funding mandated for training set aside and leveraged resources	X	
d. Expenditure of funding mandated for Work Experience		X

WIOA Annual Performance Evaluation Results



Evaluation Insights (1/3)

- The System experienced office relocations and some providers exited the system.
    - Both the **Central Los Angeles YSC,** operated by UCLA, and H**arbor/San Pedro** YSC, operated by Managed Career Solutions, Inc, were new replacement operators that operated on nine-month contracts.

Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.

Evaluation Insights (2/3)

Some items to note for PY 23-24 include the following:

- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, last program year, 28 out of 29 centers earned either a Qualified or Star score in this category.

- PY 23-24 marked the first time total leveraged resources were incorporated into the YouthSource scoring system. Operators were expected to leverage $400,000 and this performance was factored into the total administrative score.

Evaluation Insights (3/3)

WorkSource Centers - Customer Flow - Local Measures- Serving Vulnerable Populations

- 12 out of 15 WSCs met their Individuals with disabilities enrollment goal
- 13 out of 15 WSCs met their Individuals experiencing homelessness enrollment goal
- 10 out of 15 WSCs met their Re-entry enrollments goal
- 5 out of 15 WSCs met their Veteran enrollment goal (held harmless for this measure)

YouthSource Centers - Customer Flow - Serving Opportunity Youth

- 13 out of 14 YSCs met their youth enrollment goal

WIOA Federal Performance Outcomes

- The WSC and YSC System as a whole met or exceeded the 2nd and 4th Quarter Employment or Education outcomes measures.

WorkSource Center System

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
	Total Stars:	**6**	**0**	**4**	**10**	**20**

YouthSource Center System

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
	Total Stars:	**9**	**0**	**12**	**7**	**28**

Summary of Evaluation Results

WorkSource System

The WorkSource System garnered 20 Stars total, with

- 6 Stars for Federal Performance Outcomes,
- 4 Stars for Customer Flow, and
- 10 Stars for Administrative Capability.

YouthSource System

The YouthSource System garnered 28 Stars total, with

- 9 Stars for Federal Performance Outcomes,
- 12 Stars for Customer Flow, and
- 7 Stars for Administrative Capability.

STAR Recognition for PY 23-24



The Department typically recognizes operators for who achieved three or four Stars across all four performance indicators.

Because the Customer Satisfaction performance indicator was waived this program year, the Department will recognize the operators that achieved **at least** two out of three Stars across performance indicators.

Notable WorkSource Centers



1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three Stars)
2. Equus Workforce Solutions, operator of the South Valley WSC (two Stars)
3. El Proyecto del Barrio, operator of the Sun Valley YSC (two Stars)
4. Managed Career Solutions, operator of the North Valley WSC (two Stars), Harbor Gateway WSC, (two Stars), and the Hollywood WSC, (two Stars)

Notable YouthSource Centers



1. Brotherhood Crusade, operator of the Crenshaw YSC (two Stars)
2. Coalition for Responsible Community Development, operator of the South Los Angeles YSC (three Stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (three Stars)
4. Managed Career Solutions, operator of the Harbor/San Pedro YSC (three Stars)
5. Para Los Niños, operator of the Northeast Los Angeles YSC (three Stars) and Westlake YSC (three Stars)
6. Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (two Stars)

Discussion/Q&As

9.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of Recommendations from the Economic and Workforce Development Department to allocate and reprogram funds for select Youth Service Corps Programs**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 9 - PY 2024-25 Youth Service Corps Reallocation

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

9

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444. SOUTH FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: July 17, 2025

TO: Garrett Gin, Treasurer
Workforce Development Board

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF RECOMMENDATIONS FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ALLOCATE AND REPROGRAM FUNDS FOR SELECT YOUTH SERVICE CORPS PROGRAMS

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the EWDD or designee to allocate $475,776 in Program Year (PY) 2024-25 Annual Plan (AP) Regents of the University of California (UCLA) and Unallocated CaliforniansForAll (CFA)/Youth Service Corps Student to Student (S2S) funds. (Table 1)
2. AUTHORIZE the General Manager of the EWDD or designee to reallocate $63,134 in PY 2024-25 AP Unallocated CFA/Youth Service Corps Early Childhood Education-Student Advancement Program (ECESAP) funds to the CFA/Youth Service Corps Youth and Community Harvest Internship Program (YCHIP). (Table 2)
3. AUTHORIZE the General Manager of the EWDD or designee to allocate $30,866 in PY 2024-25 AP Unallocated CFA/Youth Service Corps Teen Parent Prosper Program (TPPP) funds. (Table 3)
4. AUTHORIZE the General Manager of the EWDD or designee to allocate $364,405 in PY 2024-25 AP Unallocated CFA/Youth Service Corps Hire LA's Youth (HLAY) funds. (Table 4)
5. AUTHORIZE the General Manager of the EWDD or designee to allocate $250,000 in PY 2024-25 AP Unallocated CFA/Youth Service Corps HLAY Platform Expansion funds. (Table 5)
6. AUTHORIZE the General Manager of EWDD or designee to execute new agreements and amendments as outlined in Tables 1 - 5 to maximize work experience opportunities to Los Angeles' youth.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

BACKGROUND

To evolve and meet the ever-changing needs of the labor market and better support the most vulnerable youth of the City of Los Angeles (City), the EWDD constantly reevaluates its youth employment delivery system to fully utilize its resources and funding.

Youth Service Corps (formerly CaliforniansForAll) Programs

Youth Service Corps is the evolution of the Office of the Governor's California Volunteers, CFA initiative. This initiative provides transitional work and additional employment-based social services to youth between the ages of 16 and 30. Through this continued programming, the department has been able to increase youth employment, develop career pathways, and strengthen city/community capacity to address key areas of concern.

Hire LA's Youth Platform

For PY 2020-21, the EWDD launched the HLAY Platform, a web-based application and enrollment software. It easily allows youth to apply for work experience opportunities and providers to enroll applicants. Since it is web-based, end users can easily run reports to determine contract compliance and where funding allocations can be adjusted to ensure maximum delivery of services.

RECOMMENDATIONS

To fully utilize the CFA/Youth Service Corps program funds, the EWDD requests approval of the transfer/allocation/redistribution detailed in Tables 1 – 5. These requests will allow the department to execute new contracts in support of the City's Youth system and to amend existing contracts, fully funding contracted providers and adding additional youth work experience opportunities.

Table 1 provides a summary of EWDD's recommended allocation of $475,776 in PY 2024-25 AP UCLA and Unallocated CFA/Youth Service Corps S2S funds. The additional funds will be used to amend already executed S2S contracts to allow providers to provide work experience opportunities for youth participants in the Fall 2025 semester. The term of these S2S contracts is January 1, 2025 – December 31, 2025.

Table 1: Allocation of CFA/Youth Service Corps Student to Student (S2S) Funds

AGENCY	ORIGINAL CFA/YSC S2S	NET CHANGE	NEW CFA/YSC S2S AMOUNT
Coalition for Responsible Community Development	$55,972	$69,968	$125,940
El Proyecto del Barrio – Sun Valley	$55,972	$111,944	$167,916
Goodwill Industries of Southern California	$111,944	$55,972	$167,916
Los Angeles Brotherhood Crusade	$55,972	$27,988	$83,960
Managed Career Solutions, Inc.	$55,972	$27,988	$83,960

Para Lo Niños – Central	$167,916	$41,979	$209,895
Para Los Niños – East	$55,972	$27,988	$83,960
Regents of the University of California – UCLA Central	$139,930	($69,965)	$69,965
Regents of the University of California – UCLA West	$55,972	($13,798)	$42,174
Youth Opportunity Movement – Boyle Heights	$55,972	$69,968	$125,940
Youth Opportunity Movement – Watts	$167,914	$41,981	$209,895
PY 2024-25 AP CFA S2S Unallocated	$392,013	($392,013)	$0
Totals	**$1,371,521**	**$0**	**$1,371,521**

Table 2 provides a summary of the EWDD's recommended allocation/reprogramming of $63,134 in PY 2024-25 AP Unallocated CFA/Youth Service Corps ECESAP funds. The additional funds will be used to correct initially underfunded YCHIP contracts, which will allow providers to fully provide youth work experience opportunities and youth participant fringe costs. The term of these YCHIP contracts is January 1, 2025 – December 31, 2025.

Table 2: Allocation of CFA/Youth Service Corps Early Childhood Education – Student Advancement Program Funds to Youth & Community Harvest Internship Program

AGENCY	CURRENT CFA/YSC YCHIP AMOUNT	NET CHANGE	NEW CFA/YSC YCHIP AMOUNT
El Proyecto del Barrio – San Fernando	$29,421	$10,522	$39,943
El Proyecto del Barrio – Sun Valley	$29,421	$10,522	$39,943
Goodwill Industries of Southern California	$29,421	$10,523	$39,944
Los Angeles Brotherhood Crusade	$29,421	$10,523	$39,944
Watts Labor Community Action Committee (WLCAC)	$29,421	$10,522	$39,943
Youth Opportunity Movement – Watts	$29,422	$10,522	$39,944
PY 24-25 AP CFA ECESAP Unallocated	$63,134	($63,134)	$0
Totals	**$239,661**	**$0**	**$239,661**

Table 3 provides a summary of the EWDD's recommended allocation/reprogramming of $30,866 in PY 2024-25 AP Unallocated CFA/Youth Service Corps TPPP funds. The additional funds will be used to correct initially underfunded TPPP contracts, which will allow providers to fully provide youth work experience opportunities and youth participant fringe costs. The term of these TPPP contracts is January 1, 2025 – December 31, 2025.

Table 3: Allocation of CFA/Youth Service Corps Teen Parent Prosper Program Funds

AGENCY	CURRENT CFA/YSC TPPP AMOUNT	NET CHANGE	NEW CFA/YSC TPPP AMOUNT
Goodwill Industries of Southern California	$96,072	$13,718	$109,790
Los Angeles Brotherhood Crusade	$24,018	$3,430	$27,448
Para Los Ninos – Central	$96,072	$13,718	$109,790
PY 2024-25 AP CFA TPPP Unallocated	$63,470	($30,866)	$32,604
Totals	**$279,632**	**$0**	**$279,632**

Table 4 provides a summary of the EWDD's recommended allocation/reprogramming of $364,405 in PY 2024-25 AP Unallocated CFA/Youth Service Corps HLAY funds. These funds will be used to execute new contracts that will allow providers to provide additional youth work experience opportunities during the upcoming summer months. The term of these HLAY contracts will be June 1, 2025 – December 31, 2025.

Table 4: Allocation of CFA/Youth Service Corps Hire LA's Youth Funds

AGENCY	CURRENT CFA/YSC HLAY AMOUNT	NET CHANGE	NEW CFA/YSC HLAY AMOUNT
Youth Opportunity Movement – Boyle Heights	$0	$31,905	$31,905
Coalition for Responsible Community Development	$0	$70,000	$70,000
Managed Career Solutions	$0	$70,000	$70,000
Para Los Ninos – Central	$0	$35,000	$35,000
Watts Labor Community Action Committee (WLCAC)	$0	$17,500	$17,500
Catholic Charities of Los Angeles, Inc. – Central	$0	$35,000	$35,000
Housing Authority of the City of Los Angeles	$0	$35,000	$35,000
Los Angeles LGBT Center	$0	$70,000	$70,000
PY 2024-25 AP CFA Hire LA's Youth Unallocated	$364,405	($364,405)	$0
Totals	**$364,405**	**$0**	**$364,405**

Table 5 provides a summary of the EWDD's recommended allocation of $250,000 in PY 2024-25 AP Unallocated CFA/Youth Service Corps HLAY Platform Expansion funds. These funds will allow the EWDD to execute a contract to host, maintain, and improve the HLAY application and payment platform. The term of the contract will be January 1, 2025 – December 31, 2025.

Table 5: Allocation of CFA/Youth Service Corps Hire LA's Youth Platform Expansion Funds

AGENCY	CURRENT CFA/YSC AMOUNT	NET CHANGE	NEW CFA/YSC AMOUNT
Community Software Solutions, Inc.	$0	$250,000	$250,000
PY 2024-25 AP CFA Hire LA's Youth Platform Expansion Unallocated	$250,597	($250,000)	$597
Totals	**$250,597**	**$0**	**$250,597**

NEXT STEPS

Upon WDB approval, the EWDD will execute agreements and/or amendments to agreements with agencies listed in Tables 1 - 5.

CMH:GR:DB:BG:MS:cg

Workforce Development Board
City of Los Angeles

10.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of Recommendations from the Economic and Workforce Development Department regarding the results of a Request For Interest to implement the 2025 Peer Homeless System Navigator Pilot Program**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 10 - Peer Homeless Program RFI Results

CAROLYN M. HULL
GENERAL MANAGER

CITY OF LOS ANGELES
CALIFORNIA

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444. SOUTH FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: July 17, 2025

TO: Garrett Gin, Treasurer
Workforce Development Board

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF RECOMMENDATIONS FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT REGARDING THE RESULTS OF A REQUEST FOR INTEREST TO IMPLEMENT THE 2025 PEER HOMELESS SYSTEM NAVIGATOR PILOT PROGRAM

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. APPROVE the EWDD's results of the 2025 Peer Homeless System Navigator Pilot Program (PHSN Program) Request for Interest (RFI) procurement; and
2. AUTHORIZE the General Manager of the EWDD or designee to execute a contract with Managed Career Solutions, Inc. (MCS) and Para Los Niños for a term of 9 months starting July 1, 2025 through March 31, 2026 for an amount not to exceed $227,296 per contract.

BACKGROUND

On May 15, 2025 the EWDD released an RFI solicitation for currently contracted City of Los Angeles (City) WorkSource Centers (WSC) and YouthSource Centers (YSC) on their interest in operating the PHSN Program. The U.S. Department of Labor (DOL) awarded $640,108 in Community Project Funding/Congressionally Directed Spending (CPFCDS or federal earmark) funds to the Youth Development Department (YDD) to implement the PHSN Program for a term ending on March 31, 2026. The City Council allocated an additional $111,000 in General Fund (GF) dollars, bringing the total funding for the pilot to $751,108.

This RFI is to fund a workforce development service provider (Contractor) for the contractual services portion of the PHSN Program for an amount not to exceed $454,592.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

The PHSN Program will hire and train forty (40) low-income community college students to serve as Peer Navigators (program participants) for other low-income, housing-insecure, and/or transition-age youth. The PHSN Program participants will support other youth by facilitating connections and referrals to support services, such as job training, academic support, housing assistance, financial stability aid, mental health resources, public assistance services, and other basic needs support services.

In partnership with the YDD, the EWDD will serve as the program's fiscal agent and monitor the contract resulting from this RFI. The YDD will be the lead coordinating agency of the PHSN Program and conduct all programmatic oversight and programmatic reporting. A YDD Program Manager will manage and coordinate the program participants, coordinate with the EWDD and the Contractor, and ensure the PHSN Program meets its DOL program outcomes.

The Contractor(s) will serve as the employer of record and will assist the YDD in:

- Hiring forty (40) program participants to work up to 360 total hours at an hourly rate of $25. The Contractor will ensure program participants meet eligibility requirements:
    - Program participants will be City residents;
    - Low-income and/or Transitional-Age Youth (TAY);
    - Ages 18 to 25; and
    - Full-Time LACCD Students.

The Contractor(s), working closely with the YDD's Program Manager, will also ensure that:

- Each program participant identifies thirty (30) youth, ages twenty-five (25) and under, who are low-income, TAY, and/or housing-insecure, and provides them with referrals to support services such as job training, academic support, housing assistance, financial stability aid, mental health resources, public assistance services, and other basic needs services; and
- Half of the program participants, twenty (20), are co-enrolled in WIOA services.

DISCUSSION

On May 28, 2025 the EWDD received a total of two complete RFI proposals from the following WSC and YSC operators:

1. Managed Career Solutions, Inc. (Hollywood WSC)
2. Para Los Niños (Central YSC)

<u>RFI Evaluation and Selection Process</u>

The submitted proposals were evaluated based on the quality and completeness of narratives and the reasonableness of costs submitted, their understanding of the PHSN Program design, and their ability to meet program outcome targets. Applicants were also

evaluated on their previous experience and success with projects funded through the EWDD's Workforce Development Division (WDD).

The proposals were evaluated utilizing internal raters and the rating factors included, but were not limited to:

- Prior experience and success with programs similar to the PHSN Program.
- The proposer's ability to assist with the implementation of the program design as described in the RFI, collaborate with the YDD, and leverage resources and other partnerships in support of the program.

Under the EWDD's RFI selection process, a score of seventy (70) is considered qualifying for participation in the subject grant project.

Proposals Received

As summarized in Table 1, a total of two (2) agencies submitted complete proposals in response to the PHSN Program RFI. Upon evaluation of the RFI submissions, two (2) out of the two (2) proposals scored a qualifying score of seventy (70) or greater. The table displays the name of the proposer and the score.

Table 1 – Peer Homeless System Navigator Pilot Program RFI

RFI PROPOSER	SCORE
Managed Career Solutions, Inc.	90/100
Para Los Niños	94/100

RECOMMENDATION

Upon evaluation of the proposals, the evaluation committee recommended to the EWDD the selection of and contract award to two (2) service providers, MCS, and Para Los Niños, in an amount not to exceed $227,296 per individual contractor.

PROPOSED TERM OF CONTRACT

The term of the contract is for nine (9) months, from July 1, 2025, through March 31, 2026.

NEXT STEPS

Upon authorization, the EWDD will begin the process of executing contracts with the selected agency, subject to City Attorney review and approval.

CMH:GR:EM:XB:cg

11.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval to select two Youth Advisor positions for the Workforce Development Board (WDB) Youth Council and provide them with monthly educational stipends to offset their costs of preparing for and attending meetings**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 11 - Approval to select two Youth Advisor positions for the Workforce Development Board (WDB) Youth Council and provide them with monthly educational stipends to offset their costs of preparing for and attending meetings
- Attachment 1 - WDB Project Based Work Experience Compensation Policy

DATE: July 17, 2025

TO: Workforce Development Board

FROM: Luciela Rojas, Youth Advisory Council Program Manager, Youth Development Department

SUBJECT: Approval to select two Youth Advisor positions for the Workforce Development Board (WDB) Youth Council Committee and provide them with monthly project based work experience compensation to offset their costs of preparing for and attending meetings.

WORKFORCE DEVELOPMENT BOARD ACTION

1. Approval to continue two Youth Advisors positions for the Workforce Development Board (WDB) Youth Council Committee during the FY 25/26 program year.
2. Approval of the recommendations from the Youth Development Department (YDD), in partnership with the Economic & Workforce Development Department (EWDD), to authorize the allocation of up to $6,000 in WDB Workforce Development 501(c)(3) $300k Grant funds to provide Youth Advisor project based work experience compensation.

BACKGROUND

In 2021, in partnership with the WDB Youth Council and the Youth Development Department (YDD), EWDD engaged in an extensive review of the YSC program design. As part of the program review, EWDD and YDD conducted multiple public forums with service providers, community stakeholders, and youth participants. A common theme among youth in particular was the need to elevate and incorporate youth voice in the development and implementation of youth programming.

In FY 23-24, in acknowledgment of the importance of incorporating youth voices, the Workforce Development Board (WDB) Youth Council Committee led by example and added two (2) Youth Advisor seats to the WDB Youth Council Committee. After a competitive application process, the first two Youth Advisors were selected in April 2024. This endeavor aims to bring authentic youth voice to our system, build community, and champion causes that impact their futures. Their voices will shape each community and region's programs, activities, and opportunities.

DISCUSSION

<u>Youth Advisor Positions</u>

Youth Advisors bring invaluable lived experiences to conversations surrounding youth services. As active participants in YouthSource centers and their programs, they provide insightful feedback and have proven to be outstanding thought partners. Additionally, Youth Advisors have participated in panels that promote initiatives focused on serving youth, gaining essential mentorship and professional development through guidance from board members and workforce leaders.

The chance to serve on the board has enhanced their skills in advocacy, public policy, and collaborative leadership, enabling them to better serve their communities. Youth Advisors develop a deeper understanding of the youth service system, which they then share with their centers and peers.

In their first year (FY 24/25), Youth Advisors have expressed that this opportunity has fostered meaningful connections and professional growth, leaving a lasting impact on their lives. By memorializing the inclusion of youth voices through Youth Advisors, there is a unique opportunity for youth to take on significant leadership roles, while the board gains direct insights from the youth being served in real time.

Youth Advisor Term Timeline (proposed)
July- Recruitment and application review
August- Interviews and Selection
September - Begin term on WDB Youth Council Committee
June - End term and transition out

Project Based Work Experience Compensation

EWDD provides youth in the City with direct engagement and educational experiences to benefit their career and academic trajectory. By providing paid project based work experience, we abide by the City's commitment to equity, diversity, and inclusion to ensure that otherwise talented individuals have the opportunity to participate regardless of their socioeconomic status, and compensation for youths' time and expertise is a tenet of Positive Youth Development.

In order to qualify monthly compensation and the Youth Advisor position, candidates are required to:

- Be active participants of a YouthSource Center
- Attend quarterly WDB Youth Council Committee meetings.
- Attend Hire LA Steering Committee meetings.
- Participate in mentorship sessions

NEXT STEPS

Upon WDB approval, YDD will work with the WDB Executive Director and/or Board Chair to update and finalize the FY 25/26 application, requirements, and selections. Once Youth Advisors are selected, the associated YouthSource Center will generate monthly compensation pending the outlined requirements in the Project Based Work Experience Policy (Attachment A) have been met.

Workforce Development Board
Youth Council Committee Youth Advisor
Project Based Work Experience Compensation Policy

Background

The Workforce Development Board Youth Council Committee Youth Advisor seats provide the opportunity for two active YouthSource Center participants between the ages of 16-24 to engage their municipal government. The intent is to educate and train youth on the inner functions of the Workforce Development Board (WDB), Economic Workforce Development Department, the City's Workforce Annual Budget Process. More importantly, youth members will understand the role of Mayoral appointed local Workforce Board members as they provide governance and oversight to the City's workforce development system.

To honor the selected youth's time and expertise, and to support the positive youth development tenet of compensating youth, each Youth Advisor will receive compensation at the prevailing minimum wage for up to 20 hours per month during the 10-month term.This is a nominal fee to assist with participating in the board, and encourages applicants from underserved communities to take part in the opportunity without having to consider economic realities in their decision.

The opportunity is intended to provide youth direct engagement and educational experiences to benefit their career trajectory. By providing this paid project based work experience we abide by the City's commitment to equity, diversity, and inclusion to ensure that otherwise talented individuals have the opportunity to apply regardless of their socioeconomic status.

Description:

Youth Advisors serve a 10-month term, attending two meetings monthly.

Monthly meetings will include: Workforce Development Board meetings, Hire LA Steering committee meetings and a mentorship session to review agenda items, receiving context and background on the items and gaining an understanding of the impact of the decision points to be discussed.

Compensation Qualification Requirements
Youth Advisors can receive compensation up to 20 hours per month at the prevailing minimum wage during the 10 month term. This compensation is based on meeting preparation, attendance and active participation.Payment will be administered by the Youth Advisor's YouthSource center.

Time & Participation Commitment
Youth Advisors are expected to participate actively in all meetings required by the WDB.

Youth Advisors are allowed no more than two unexcused absences throughout the duration of the 10 month term of service.

Youth Advisor Member Agreement
All participants sign an agreement acknowledging:

- They are not considered City Employees.
- They will receive compensation for their attendance and participation in scheduled meetings.

Start & End Dates
Official Start Date: September 1, 2025
Official End Date : June 30, 2026

*Disclaimer: The Workforce Development Board reserves the right to make adjustments to the policy as necessary to comply with city, state, and federal labor regulations.

YOUTH ADVISOR
PROJECT BASED WORK EXPERIENCE COMPENSATION
AGREEMENT FORM

(ATTACHMENT A)

The workforce development board youth council committee youth advisor seats provide the opportunity for two active YouthSource center youth between the ages of 16-24 to engage their municipal government. The intent is to educate and train youth on the inner functions of the workforce development board, economic workforce development department, and the city's workforce annual budgetary process. More importantly, youth members will understand the role of mayoral appointed local workforce board members as they provide governance and oversight to the city's workforce development training resources.

To honor the selected youth's time and expertise, and to support the positive youth development tenet of compensating youth, the associated YouthSource center will provide compensation at the prevailing minimum wage for up to 20 hours per month during the 10-month term. This is a nominal fee to assist with participating in the board, and encourages applicants from underserved communities to take part in the opportunity without having to take economic realities into account in their decision.

The opportunity is intended to provide youth in the city direct engagement and educational experiences to benefit their career trajectory. By providing this paid project based work experience, we abide by the city's commitment to equity, diversity, and inclusion to ensure that otherwise talented individuals have the opportunity to apply regardless of their socioeconomic status.

As a youth advisor of the workforce development board youth council committee, you are to fully and actively participate in the meetings provided by the workforce development board. by signing this agreement, you commit to conforming to the policies of the workforce development board as well as acknowledging the intent behind this opportunity.

By signing this agreement, I commit to attend and fully participate in quarterly workforce development board youth council committee meetings, Hire LA steering committee meetings and mentorship sessions. I acknowledge that my attendance and participation at all meetings is a prerequisite to receiving compensation at the prevailing minimum wage for up to 20 hours per month during the 10-month from the associated YouthSource center.

I acknowledge that I cannot have more than two unexcused absences, through the duration of the 10 month term.

I understand and acknowledge that the workforce development youth council committee youth advisor seat is not an employment opportunity.

YOUTH ADVISOR AGREEMENT

I understand and acknowledge my participation does not qualify me as a city of los angeles employee.

I understand and acknowledge that participation in the workforce development board youth council committee does not guarantee me a permanent position with the city of los angeles upon term completion.

I understand that my participation in the workforce development board youth council committee does not entitle me to wages, however, the associated YouthSource center will provide me with compensation at the prevailing minimum wage for up to 20 hours per month for my participation in the workforce development board youth council committee.

Youth Advisor Signature: _____ Date: _____

Participant Name Printed: _____

12.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of Recommendations from the Workforce Development Board Staff to allocate $72,309.00 of Workforce Innovation and Opportunity Act (WIOA) Funds to contract with Granicus, LLC., via a City Clerk Piggyback Contract, to serve as the WDB's Meeting Notification System from August 1, 2025 through July 31, 2026**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 12 - WDB Memo re. Granicus Contract 7.17.25

Workforce **Development** Board
City of **Los Angeles**

12

MEMORANDUM

DATE: July 17, 2025

TO: Workforce Development Board

FROM: Hannah Lee, Executive Director
Workforce Development Board (WDB)

SUBJECT: Approval of Recommendations from the Workforce Development Board Staff to allocate $72,309.00 of Workforce Innovation and Opportunity Act (WIOA) Funds to contract with Granicus, LLC., via a City Clerk Piggyback Contract, to serve as the WDB's Meeting Notification System from August 1, 2025 through July 31, 2026.

REQUESTED ACTION:

The Executive Director of the Workforce Development Board (WDB) hereby requests the authority to allocate $72,309.00 of Workforce Innovation and Opportunity Act (WIOA) funds to contract with Granicus, LLC., via a City Clerk piggyback contract, to serve as the WDB's meeting notification system for the contract term of August 1, 2025 to July 31, 2026.

BACKGROUND:

The WDB's current meeting notification system, Novus, is phasing out effective September 30, 2025. A meeting notification system that makes WDB meeting dates, locations, agendas, and reports available to the public is necessary to meet the requirements of the Brown Act.

Novus' parent company, Granicus, LLC., has a number of other meeting notification product lines available and has an active contract with City Clerk through July 31, 2026. Due to the short timeframe for transition, the Workforce Development Board staff is recommending the WDB contract with Granicus, LLC. by piggybacking off of City Clerk's contract. The contract would be effective Augu 1st, 2025 through July 31, 2026. During this one-year period, the WDB would issue a full procurement to secure a meeting notification system vendor effective August 1, 2026.

The contract will cover set up for the Granicus Operations Cloud product line, a one-year subscription service, access to the experience services catalog (for specific build-outs), and five years of data migration from the Novus platform that includes meeting agendas and materials. Attachment 1 has the cost breakdown for services. Attachment 2 includes production descriptions.

Granicus Operations Cloud allows the public to subscribe to agendas, facilitates hybrid meetings, has improved search capability, report and presentation workflow approvals, online Board Member voting capability, and many other features.

Attachment 1 - Granicus Operations Cloud Pricing Summary

One-time Fees		
Solution	**Billing Frequency**	**Fee**
Granicus Operations Cloud - Setup, Configuration, and Training	Up Front	$9,135.00
Novus Data Migration (5-Years)	Upon Delivery	$8,424.00
Subtotal:		$17,559.00

Subscription Fees		
Solution	**Billing Frequency**	**Fee**
Granicus Operations Cloud Subscription Fee	Annual	$49,750.00
Experience Services Catalog	Annual	$5,000.00
Subtotal:		$54,750.00

Grand Total	
Grand Total:	$72,309.00

Attachment 2 - Granicus Operations Cloud Product Descriptions

Solution	Description
Granicus Operations Cloud	The annual subscription is an outcome-focused solution combining integrated technology, data insights, and experience services to drive operational efficiencies. ● Strategic Capabilities ○ Designated Experience Partner ○ Extended LMS Training On-demand ○ Access to Services Catalog ○ Biannual CX Program Brief to Review Insights & Recommendations ○ Online Help Articles and Access to govCommunity ● Data Insights ○ Community Satisfaction and Performance Monitoring ○ Government Effectiveness Score ○ Digital Experience Score ○ Quality of Life Surveys ○ In-app Reporting and Dashboards ● Connected Technology ○ Agenda and Meeting Management ○ Compile and produce agendas and record minutes for public meetings including unlimited users, meeting bodies and meeting types ○ Public Portal ○ Elected Official Application ○ View and annotate meeting materials in a browser-based application ○ Request to speak and voting capabilities (additional fees may apply) ● Community Engagement ○ Collect and manage citizen input on agenda items with direct comment on items or sign up to speak before a scheduled meeting ● Send Agenda Email Notifications ● Forms and Workflows (up to 15) ○ Capabilities include: (1) Drag and drop form builder, (2) display logic, calculations, and payments, (3) insights dashboard and form analytics, (4) unlimited responses and ability 'to save and return', (5) data connections and API access, and (6) up to 10GB file uploads and 1,000 web API calls per hour ● Ongoing security updates ● Ongoing product updates and enhancements ● Product accessibility maintained perpetually ● 99.9% up-time guarantee

Solution	Description
Granicus Operations Cloud (continued)	● Technical Support Reporting (biannual) ● Escalation & Care Process
Experience Services Catalog Accelerator	Annual Recurring Service Credits: Enhance your support through the GXC Services Catalog with these additional annual credits, ensuring continuous access to valuable services and resource.
Granicus Operations Cloud - Setup, Configuration, and Training	The Governance (Efficiency) edition of Operations Cloud leverages a blend of strategic capabilities, data insights, and technology built for government to deliver an experience aimed at enhancing user engagement and boosting operational efficiency. This solution includes: ● Stakeholder Kickoff and Project Alignment ● Program Management - Weekly / bi-weekly communication ● Up to three (3) Email message templates ● Development/Implementation/component configuration, including: ○ Agenda and Meeting Management ○ Public Portal ○ Elected Official Application o Community Engagement ○ Send Agenda Email Communications ○ Forms and Workflows ● Online Training – Specific training agenda is flexible and includes up to 20 hours total delivered and up to 3-hour sessions across non-consecutive sessions
Novus Data Migration (5-Years)	Granicus will migrate 5 years worth of meeting data from IQM2 or Novus into Peak. This meeting data will be added into Media Manager and can be displayed on the clients public facing webpage via iframe code that we provide. Data will not be seen or otherwise usable in Peak. We will be migrating over PDFs of agendas, minutes, and corresponding videos if available. Searchability may be limited at this time but there are plans to improve search capabilites. Please request a Scope of Work for more details.

13.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Policy and Oversight Committee Report**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 13 - WDB_Policy_and_Oversight_Committee_Report_2025

Workforce **Development** Board
City of **Los Angeles**

13

MEMORANDUM

DATE: May 22, 2025

TO: Workforce Development Board

FROM: Nancy Hoffman Vanyek, Chair
Policy and Oversight Committee

SUBJECT: **Policy and Oversight Committee Report**

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

This is a summary of the Policy and Oversight Committee meeting held on April 17, 2025 and is for informational purposes only.

BACKGROUND:

Requested Actions
The committee recommended that WDB staff and EWDD explore procuring a dashboard for the five-year strategic plan that includes comprehensive metrics and data to track progress towards goals and achievement of objectives.

Presentations, Discussions and Updates
The Workforce Development Board's Executive Director, Hannah Lee, provided an introduction and overview of the Committee. The committee's goals and priorities were shared, including development and implementation of the 2025-26 Annual Plan, implementation of the WorkSource Center Redesign, and tracking milestones as part of the City's 5-Year Workforce Strategic Plan. Hannah Lee also provided a broad overview of Year 1 initiatives under the aforementioned Strategic Plan and overall progress to date.

The Economic and Workforce Development Department's head of Strategic Planning, Elizabeth Macias, provided an overview of the four Management Information Systems (MIS) platforms used to track workforce initiatives and outcomes. The presentation revealed data limitations and

challenges with the current system, which set the tone for the upcoming discussion on developing a consolidated platform.

Policy and Oversight Committee Chair, Nancy Hoffman Vanyek, guided the discussion by expressing urgency to begin the procurement process, as that and the development of a dashboard will take time. The committee members also raised the following considerations:

- Current EWDD staffing limitations and the need for an external contractor to support
- Expertise required to understand current platforms and how data can be consolidated
- Equipping the new dashboard to generate progress scorecards on a monthly cadence
- Reducing the administrative burden on service providers, if possible

The Committee meeting closed with a preview of the Year 26 Annual Plan. The draft plan was made available on EWDD's website and open for public comment through May 7, 2025.

Note: EWDD's financial report for the current fiscal year was tabled and will be referred to the next Policy & Oversight Committee Meeting on June 26, 2025.

ATTENDANCE:

WDB Committee Members Present:

- Nancy Hoffman Vanyek, Chair
- Jesse Cuevas
- Sean Flemming
- Benjamin Garcia
- Saba Waheed

WDB Committee Members Absent:

- LaShondra Mercurius
- Casey O'Neill
- Benjamin Torres

14.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Youth Council Committee Report**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 14 - WDB Youth Council Committee Report

Workforce **Development** Board
City of **Los Angeles**

14

MEMORANDUM

DATE: July 17, 2025

TO: Workforce Development Board

FROM: Youth Council Committee

SUBJECT: **Youth Council Committee Report**

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

This is a summary of the Youth Council Committee meeting held on May 27, 2025 and is for informational purposes only.

BACKGROUND:

Requested Actions
There were no requested actions at this Committee meeting.

Note: YDD's proposal to select two new Youth Advisors to serve on the WDB Youth Council was tabled and referred to the next WDB Quarterly Meeting on July 17, 2025.

Presentations and Updates
Former Youth Council Chair David Crippens opened the meeting by welcoming new non-voting members: Jim Lancaster, Vice Chancellor of Workforce and Economic Development at LACCD, and Esther Dabagyan, CTE/Linked Learning Administrator at LAUSD.

The Youth Development Department (YDD) General Manager, Lisa Salazar, and Youth Advisory Council Program Manager, Luciela Rojas, presented on the experience of the two Youth Advisors, Kamaurah Hogan and Gabrielle Elvir, who participated on the WDB Youth Council Committee during PY 24–25. Through this program, youth enhanced their public speaking and policy advocacy skills and spearheaded recommendations for youth workforce initiatives. The presentation highlighted recommendations to improve the experience for future Youth Advisors, such as a dedicated agenda item to solicit their input, additional mentorship throughout the

process, and clearer outcomes that may lead to employment opportunities. WDB Executive Director Hannah Lee offered the support of WDB staff in fulfilling the mentorship component in PY 25–26.

The Committee also heard the following presentations and verbal updates:

- 2025 Crossroads Youth Policy Forum: Hosted by the WDB Youth Council on April 28th, the presentation showcased the event's purpose and outcomes to collaborate on youth mental wellness solutions. Dr. Richelle Brooks provided a variety of program and policy recommendations based on the event's outcomes, which will be shared in a final report.

- Mayor's Proposed 25-26 Budget Update: A brief update on the proposed consolidation of EWDD and three other departments was shared. EWDD communicated that it did not expect the proposed consolidation to have any negative impacts on youth workforce programs or funding.

- Horizons 32k Update: UNITE-LA provided an update on strategies to reengage disconnected youth in LA County. The Stewardship Board identified four key priorities: postsecondary employment and education pathways, Earn and Learn opportunities that lead to employment, mentorship, and holistic wrap-around support. Additionally, a Youth Advisory Council was launched, composed of 12 youth leaders who will help guide strategy and provide input to both the Stewardship Board and working groups.

The meeting concluded with a formal recognition of both the UCLA YouthSource Center's and David Crippens' contributions to the Youth Council.

ATTENDANCE:

WDB Committee Members Present:

- David Crippens, Chair
- Kenya Croom
- John King, II
- Jim Lancaster
- Esther Dabagyan
- Carrie Lemmon
- Mary Rose Ortega

WDB Committee Members Absent:

- Veronica Corona
- Raul Estrada
- Gerald Feeny
- Hrag Hamalian
- Jaleesa Hazzard
- Lindsey Heisser
- Carl Reece
- Maria Turrubiartes
- Steve Zimmer

15.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **CEMETS Reform Lab Apprenticeship Presentation**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 15 - RA Priorities_Presentation_Slides2

Building Systems That Work for People: Lessons from CEMETS at ETH Zurich

Workforce Development Board
Quarterly Meeting
July 17, 2025

What is CEMETS?

The CEMETS (Center on Economics and Management of Education and Training Systems) Institute is a reform lab held by the Chair of Education Systems of ETH Zurich.

Purpose: To support global reform leaders in redesigning systems that connect education and economic opportunity by learning about Switzerland's permeable vocational education and training system.



Delegations

Nepal 

South Africa 

Kyrgyzstan 

Indiana 

No. & So. California 

USA ROI 

Southern California Delegation

Apprenticeship Intermediaries
- CareerWise
- DIAG
- Institute for Local Government
- LAUNCH Apprenticeship Network

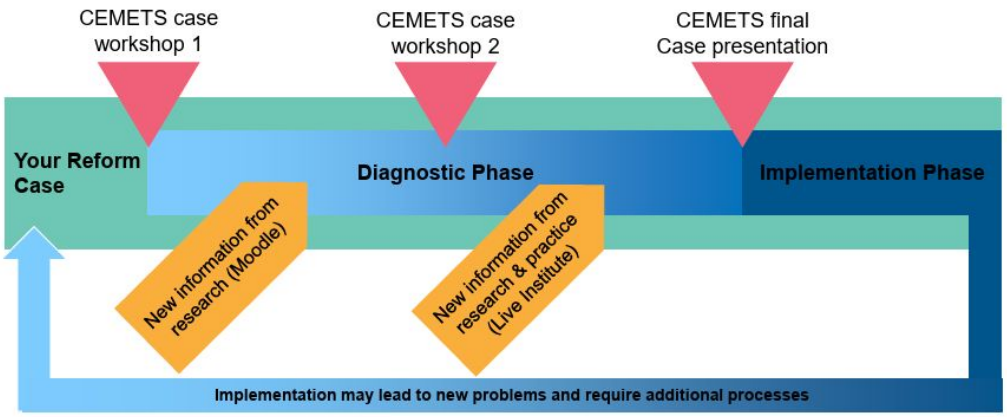
Education
- CA Dept of Education
- Compton Unified
- LACCD
- LA Regional Consortium

Philanthropy
- Broad Foundation
- Hilton Foundation
- Irvine Foundation

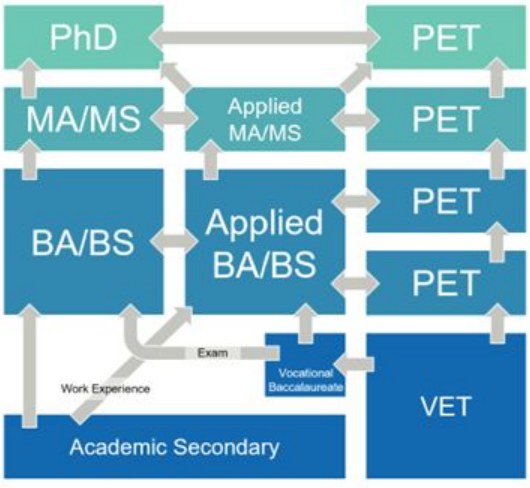
Policy
- City of LA Mayor's Office
- City of LA Personnel Dept
- City of LA WDB
- Jobs for the Future
- NextGen Policy

CEMETS Structure

- Pre-work
- Team Case Workshops
- Lectures
- Keynotes
- Site visits



What We Learned - Swiss Dual Education System



Swiss System (Simplified)

What We Learned - Employers

- Importance of Engaging Employers
  - Role of Trade/Employer Associations, Chambers of Commerce
  - Explaining the ROI

- Role of Employers
  - Participation in curriculum development
  - Training and Placement site

What We Learned - Apprentices

- Empowered to choose their interest at age 15
  - Taught about different occupations
  - “Sniffing” courses
  - Apply to 3-4 year apprenticeships

- Treated as regular employees

- Allowed to learn and make mistakes

Current Landscape for Non-Traditional Apprenticeships

What We Have

- **A Coalition of the Willing**
  A grassroots movement committed to systems change.
- **Strong Foundation of Innovation**
  Numerous pilots, programs, and efforts across apprenticeship, education, and labor
- **Abundant Resources**
  Ample funding and initiatives—though fragmented or unintentionally competitive
- **Cross-Sector Engagement**
  Early buy-in from all key sectors—with opportunities to deepen alignment and commitment

The Core Problem

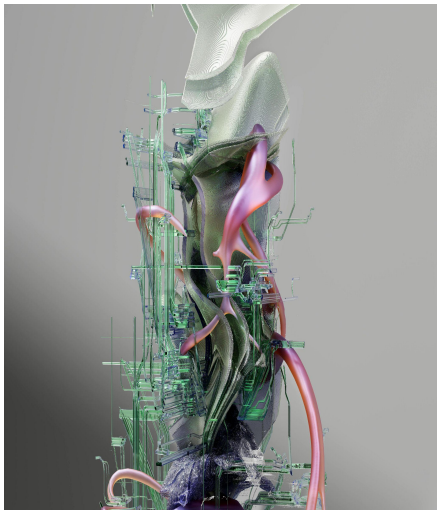
Too many stakeholders involved—without a clear lead to coordinate efforts.

A highly engaged ecosystem, but lacking unified leadership, shared direction, and streamlined decision-making.

Too many cooks in the kitchen, with no chef.

The SoCal Challenge

- **No Backbone to Lead:** LA lacks a lead entity to align efforts, coordinate partners, and build a true apprenticeship ecosystem.
- **Siloed efforts**
- **Hard to Navigate**
- **Missed** economic opportunities



SoCal Mission Statement

To build a cohesive and equitable non-traditional registered apprenticeship ecosystem in Los Angeles County bridging education, employers, and stakeholders in order to dismantle systemic injustice and uplift all learners, especially historically underserved communities.



Blueprints for the Future: Building LA's Apprenticeship Ecosystem



The Vision: A Future Built to Work–for Everyone

- **Registered Apprenticeships are a core pathway** to living-wage careers across every major sector in Los Angeles.
- **All Angelenos**–especially those furthest from opportunity–can access paid, career-connected training.
- **Employers are co-creators** of talent pipelines, not bystanders.
- **Our workforce system is aligned,** coordinated, and built to last.

How We're Getting Started

Irvine & Hilton Foundation Investment

Lays the foundation to build LA's apprenticeship infrastructure.

- **Registered Apprenticeship Platform:** A centralized place for accessing opportunities, resources, and guidance.
- **Blueprint for a Hub:** A strategic plan to guide countywide apprenticeship coordination.
- **Registered Apprenticeship Pilot:** A model program demonstrating best practices in employer engagement, quality, and equity.

Your Role: Turning Vision into Action

We're not just informing you–we're inviting your leadership.

As we build LA's apprenticeship ecosystem, the WDB has a critical role in shaping and scaling this work:

Champion Apprenticeships Across Sector Coalitions

Help establish Registered Apprenticeships within your sector coalitions by identifying opportunities, partners and pathways

Be the Voice of Industry

Engage employers, validate demand, and promote adoption of apprenticeship as a proven talent strategy.

Strengthen Alignment Across Systems

Your cross-sector perspective is key to building a connected ecosystem that integrates education, workforce, and industry

Guide and Support the Launch

As we implement the Irvine and Hilton Foundation projects, your leadership will ensure these efforts are grounded in real workforce needs.



16.

DATE: July 17, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Verbal update on PY 2026 Federal budget**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available