CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD (WDB)
POLICY & OVERSIGHT COMMITTEE MEETING

Thursday, June 26, 2025

Goodwill So California - Auditorium

342 North San Fernando Road, Los Angeles, CA 90031

10:00 a.m. - 12:00 p.m.

AGENDA

1. Call to Order/Roll Call
2. Declaration of Conflict of Interest
3. Public Comment on Non-Agenda Items

ACTION ITEMS:

4.	Consideration of the Minutes of April 17, 2025	Nancy Hoffman Vanyek
5.	Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24	Donny Brooks/Elizabeth Macias
6.	Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives	Hannah Lee

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

7.	Verbal Update on the Strategic Plan Dashboard	Gerardo Ruvalcaba/Hannah Lee
8.	Financial report back for the current fiscal year, including contracts and payments	Fernando Campos
9.	Update on WDB Meeting Notification System (Novus) transition	Hannah Lee

10. Next Meeting: Thursday, September 18, 2025
11. Adjourn

Oversight Committee:

Chair Nancy Hoffman Vanyek, Jesse Cuevas, Sean Fleming, Ben Garcia, LaShondra Mercurius, Casey O'Neill, Ben Torres, Saba Waheed

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

The public will have an opportunity to address the Board on any agenda item at the time the item is considered. Members of the public who wish to speak on any item are requested to complete a speaker card for each item they wish to address, and present the completed card(s) to the designated personnel of the Board. Speaker cards are available at the sign-in table at the back of the meeting room. Documents/reports on agenda items are available on the Board's website and may be distributed at the meeting. For updated meeting schedules please visit www.wiblacity.org. For more information call 213-744-7164.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, your request should be received at least 72 hours in advance of the need. The TTY: 771.

For more information please contact us at 444 S. Flower Street, 14th Floor, Los Angeles, CA 90071.
Phone: 213-744-7164 www.wiblacity.org

4.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Consideration of the Minutes of April 17, 2025**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 4 - DRAFT _Minutes_WDB Policy_and_Oversight_Comm_ Mtg._4.17.2025
- Item 4 - ADOPTED MINUTES_Joint WDB Quarterly and WDB Non-Profit 501(c)3 Corp Mtg. 05.22.2025

CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD
POLICY & OVERSIGHT COMMITTEE MEETING
Thursday, April 17, 2025
10:00 A.M. – 12:00 P.M.
Friendship Auditorium
3201 Riverside Drive, Los Angeles, CA 90027

4

MEMBERS PRESENT: Nancy Hoffman Vanyek, Jesse Cuevas, Ben Garcia, Sean Fleming Jr., Saba Waheed

1. Call to Order: Chair Nancy Hoffman Vanyek called the meeting to order after the Commission Executive Assistant confirmed the presence of a quorum.

2. Welcome and Committee Member Introductions
   Chair Nancy Hoffman Vanyek, provided an opportunity for Board members to give brief self-introductions.

3. Declarations of Conflict of Interest – None

4. Public Comments on Non-Agenda Items - None

   ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

5. Overview of the Policy and Oversight Committee

   WDB Executive Director Hannah Lee gave an overview of the Policy and Oversight Committees mission, and vision. She presented a PowerPoint presentation that outlined board members roles and objectives. The focus for the committee is to keep the system accountable, to drive data informed decision-making and to make policy proposals.

6. 5-Year Workforce Strategic Plan Overall Progress

   WDB Executive Director Hannah Lee reported on the 5-Year Workforce Strategic Plan Overall Progress. The following are the proposed Plan outcomes: Year One – Foundation and Mobilization, Year Two – Scaling and Integration, and Years 3 - 5 – Innovation and Sustainability. The following Year One outcomes were reported: the Policy & Oversight Committee has identified 9 objectives, and 18 initiatives,

the Business Services Committee has reported 8 objectives and 25 initiatives, and the Regional Collaborative/ Strategic Plans has identified 16 objectives and 31 initiatives. Hannah said that 8% of the objectives have been completed and 18% are in progress. Of the Initiatives, 5% have been completed and 12% are in progress.

7. Discussion on Tracking Progress of the 5-Year Strategic Plan and Developing a Dashboard

   Tammy Ortuno, Director of Workforce Development, Mayor's, provided a brief history and background of the 5-Year Strategic Plan.

   Hannah Lee and Elizabeth Macias co-presented on tracking progress of the 5-Year Strategic Plan. Everything in the 5-Year Strategic Plan is meant to align with the goals and objectives of the Annual Plan. The Strategic Plan dashboard is important because it will track all the vision and outcomes, and promote transparency, and accountability. It will also help guide data informed decisions and enable visibility of the city's workforce impact. What they need to build it is an agreement on metrics, data sources, an equity lens, and a reporting cadence.

   Elizabeth Macias said that the Department currently has access to four data platforms. Cesar Villanueva, EWDD staff identified CalJobs, Future Works, Hire LA Platform, and the County Web Portal as the four platforms the Department uses, but stated that there is no integration.

   Elizabeth identified the Management Information System (MIS) data limitations and challenges across the four current data platforms available to the Department.

   Gerardo Ruvalcaba, Assistant General Manager, EWDD stated that the contractors' chief complaint is that the data is not shared across platforms, creating more work for them in inputting data.

   Jesse Cuevas MOVED that this matter go to the Executive Committee or whatever committee meets next to start the procurement process for the dashboard as soon as Gerardo Ruvalcaba and EWDD are ready. The Department will do the background work to be ready to do the procurement./SECOND by Saba Waheed

   Vote: Unanimous Ayes.

8. Financial report back for the current fiscal year including contracts and payments

   Item 8 was tabled at the request of the Department.

9. Annual Plan presentation

   Elizabeth Macias – presented a PowerPoint on the Annual Plan 25-26. The work supports the vision of the Department. She outlined the background and purpose, the five-year plan overview, strategic initiatives, funding for PY 25-26, changes to policies, and a timeline. The plan is posted on the EWDD and the WDB websites.

   Chris Lee, Deputy City Attorney stated the Department needs to do the background work and confer with the Board to see when they are ready to move forward with the procurement process.

10. Next Meeting: June 26, 2025

11. Adjourn – Chair Nancy Hoffman Vanyek adjourned the meeting at 11:40 a.m.

CITY OF LOS ANGELES
Workforce Development Board
Joint Quarterly Meeting and WDB 501(c)3 Non-Profit Corporation Meeting
Thursday, May 22, 2025
10:00 A.M. – 12:00 P.M.
L.A. Mission College – CCA
Eldridge Ave. Sylmar, CA

MINUTES

MEMBERS PRESENT: Charles Woo, Patricia Perez, Garrett Gin, David Crippens, Saba Waheed, Sean Fleming, Jr., Jesse Cuevas, Benjamin Torres, Nancy Hoffman-Vanyek, Bernardine Brandis, Gabriel Pimentel, David Ford, Kenya Croom, Steve Zimmer, Casey O'Neill, Veronica Corona

1. Call to Order: Chair Charles Woo called the meeting to order at 10:15 a.m.

2. Declarations of Conflicts of Interest - None

3. Public Comments on Non-Agenda Items

Patricia Perez stated that May is Older Workers month. She encouraged everyone to celebrate older workers. The City launched the AdvantAGE LA Plan to recruit, retain and advance older workers as part of the Nation's First Older Workers Report.

Anthony Bridi, Los Angeles County Office of Education (LACOE) stated that the Golden State Pathways Program was established in 2022 to promote high-wage, high-skill, high-growth areas, including, but not limited to, technology, health care, education, including early education and child development, and climate-related fields that allow pupils to advance seamlessly from high school to college and career and, provide the workforce needed for economic growth. He encouraged folks to participate in this program so that every student can find their career pathway.

ACTION ITEMS:

4. Consideration of the Minutes of February 20, 2025

Moved to Approve Garrett Gin/Seconded by Casey O'Neill.
Vote: Motion carries unanimously.

{Presentations Items 19 and 20 were taken out of order}

5. Approval of the Year 26/Program Year 2025-26 Workforce Development Board Annual Plan Prepared by the Economic and Workforce Development Department

EWDD staff, Donny Brooks, Elizabeth Macias, and Assistant General Manager, Dr. Fernando Campos co-presented the Annual Plan 2025-26. Donny Brooks provided background for the Annual Plan which reflects an increase of $110.4 million from the Draft Plan, and stated that it establishes the priorities, strategies, policies, budget, and timeline for the City of Los Angeles' (City) Workforce Development System (WDS). He gave an overview of the Annual Plan revenues, Discretionary Grants, and a breakdown of grants, partnerships funding, and the WIOA funding distribution.

Elizabeth Macias presented and overview of the strategies and initiatives for engaging participants and vulnerable populations for 2025-26. She stated that 20 policies were revised, and 2 new policies created. Elizabeth also presented a timeline.

Dr. Campos presented the Annual Plan Revenues in detail and made technical corrections that are not listed. He noted five amendments/ corrections to the Annual Plan. Thirty-nine agencies come together to make the Workforce Development System work in the City of Los Angeles. He reported that $3.3 million in prior year savings was captured that allowed the Department to increase the hiring and do the work to capture the allocation of funds that are proposed to be redirected ($1.089 million to be utilized for Summer Youth employment); to off-set any shortfall.

Donny Brooks said that the Department is asking the Board to approve both documents, the Regional and the Local Plan of the City of Los Angeles for 2025 – 2028. The Department's next steps are to go before the Council Committee then receive Mayoral concurrence and then programming is expected to start on July 1, 2025.

6. Approval of Recommendations from the Economic and Workforce Development Department to Reprogram County of Los Angeles Funds Allocated to the Regents of the University of California, operators of the UCLA Central and UCLA West YouthSource Center Sites, and YMCA Metropolitan for the Purpose of Maximizing Youth Work Experience Opportunities and Authority to Allocate Additional Funds to the YouthSource/LAUSD Partnership and P3 Pupil Services Attendance Program

   Bryson Gauff, EWDD staff, presented the Department's request to reprogram Los Angeles County dollars that were received for the UCLA YouthSource Center to support the youth program. The Department is working to reprogram these dollars, to have blanket authority to repurpose and reprogram them over enrollments and maximize the funds, and minimize the return to the County of LA. Additionally, the Department would like to allocate additional funds to the LAUSD Partnership.

7. Approval of Recommendations from the Economic and Workforce Development Department to Allocate up to $40,000 of Workforce Innovation and Opportunity Act Funds to Consultant Manny Chavez to provide ongoing Technical Assistance in the Procurement of the City's WorkSource Center System Request For Proposals

Elizabeth Macias presented the Department's request to amend the contract expiration date, and to increase the funds in the amount of $40,000, to consult with Manny Chavez to provide ongoing technical assistance.

8. Approval of Recommendations from the Economic and Workforce Development Department to Allocate up to $79,000 of Workforce Innovation and Opportunity Act Funds to Measure of America to prepare a Demographic Report for use in the City's WorkSource Center System Request For Proposals

Elizabeth Macias presented the Department's request for authorization to execute an agreement with Measure of America (MOA) of the Social Science Research Council (SSRC) in the amount of $79,000 to prepare a Demographic Report for the development of an American Human Development Index (AHDI), to complete the upcoming WSC System RFP procurement.

Items 5, 6, 7, and 8 were MOVED for approval by Nancy Hoffman Vanyek/Motion Seconded by Patricia Perez.
Vote: Unanimous Approval.

9. Approval of Recommendations from the Economic and Workforce Development Department regarding the results of a Request for Proposals to provide Apprenticeship Consulting Services

Elizabeth Macias presented the Department's request regarding the results of an RFP to provide apprenticeship Consulting Services in the amount of $600,00 for the term of two years, to allow them to amend the Annual Plan to include the recommended funding for Goodwill.

Moved to Approve, David Crippens, Seconded by Garrett Gin.
Vote: Unanimous approval

10. Approval of Recommendations to Add Non-Voting Members to Youth Council

David Crippens presented a request to the Board that two non-voting members Jim Lancaster, and Esther Dabasyan be added to the Youth Council Committee.

Motion to Approve David Crippens/Seconded by Nancy Hoffman-Vanyek.
Vote: Motion carries unanimously.

11. Approval to extend the Monthly Payments to currently selected Two Youth Advisors to Workforce Development Board (WDB) Youth Council to continue through the end of the fiscal year June 30, 2025

Lucy Rojas, Youth Development Department presented a request to the Board that the two youth advisor stipends be extended through the end of the fiscal year, June 30, 2025.

Moved to Approve David Crippens/Seconded by Patricia Perez.
Vote: Motion carries unanimously.

12. Authorization for Workforce Development Board (WDB) Staff to Spend up to $1500 from the Nonprofit Bank Account to Purchase a Wireless PA System Wireless Microphone System, and Microphone Stands

    WDB Executive Director, Hannah Lee presented a request for reimbursement for the purchase of a portable sound system, including wireless microphones to be used for WDB meetings.

    Moved to Approve Nancy Hoffman-Vanyek /Seconded by Patricia Perez.
    Motion carries unanimously.

EXECUTIVE COMMITTEE ACTIONS:

(The WDB Executive Committee approved the following items on behalf of the full WDB. Any of these items may be called "special" by a WDB member for information and discussion purposes.)

13. Approval of Recommendations from the Economic and Workforce Development Department regarding the Task Order Solicitation #1 to contract with a Consultant for Policy and Program Implementation of the Older Worker Strategy / AdvantAGE LA Plan

14. Approval of Recommendations from the Economic and Workforce Development Department regarding a Request For Qualifications to establish a Qualified List for Workforce Consulting Services to implement Industry Sector Strategies

15. Approval of Recommendations from the Economic and Workforce Development Department, in partnership with the Youth Development Department, to accept a Federal Earmark and City General Funds to implement the Peer Homeless System Navigator Program

16. Approval of Recommendations from the Economic and Workforce Development Department, in partnership with the Youth Development Department, to allocate funds to support the relaunch of the Hire LA's Youth Steering Committee

17. Approval of Recommendations from the Economic and Workforce Development Department to reallocate Program Year 2024-25 County Measure H funds between current LA:RISE Service Providers

18. Approval of Recommendations from the Economic and Workforce Development Department to allocate Program Year 2024-25 unallocated Vision Lab Program funds to the Vision Lab Program in the West Valley operated by El Proyecto Del Barrio

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

19. A Report Back from the Economic and Workforce Development Department on Wildfire Disaster Recovery Activities

Donny Brooks presented the Wildfire Grants updated data. He reported that EWDD has been actively involved with the Disaster Recovery Center since its inception, with staff from EWDD. The piggybacking off the May disaster recovery of UCLA Research partner Westside Pavilion, Impacted Worker Center for Support, WorkSource Centers, YouthSource Centers, and Business Source Centers are continuing to provide daily support to those individuals impacted by the wildfires. EWDD personnel is on-site daily to provide visitors the opportunity to learn about available business assistance and workforce development resources.

WDB Board member Casey O'Neill thanked the Board for the opportunity. She visited the recovery center and met with people who lost their homes to express care and concern.

Tatiana –

Benajmin Torres expressed that communication needs to improve regarding informing folks when they cannot be assisted.

20. Verbal Update on the Mayor's Proposed Budget, Exhibit H Economic and Workforce Development Department Consolidation

Deputy Mayor Brenda Shockley reported that Mayor Bass gave her State of the City address on April 21st and presented her Budget for the City. On that date, there was no version of the budget that did not include a number of layoffs. When the budget was submitted and received by the City Council and the Budget & Finance Committee, after the hearings, the City Legislative Analyst (CLA) had an opportunity to present a report to the City Council for consideration. Today the full Council will respond to the difference in the budget and the report from the CLA. The layoff numbers have gone from 1600 down to 600 with an expectation that with further swaps, and cuts that they can get below 500. There is a general optimism that the number of potential layoffs will be decreased.

Measure H is the proposal to combine the human services departments: Aging, EWDD, the Community Investment for Families Department, Youth Development Department into the CIFD Department. Based on the response from UCLA and City Council personnel it has been deferred until there is greater input and each impacted department was asked

to submit an impact report by July 15th. The CIFD will also prepare a report on what will be the impact to grant funds and programs.

They will move on the budget and defer the actual consolidation until a full report is completed. These Departments changes all require ordinance changes. This years' budget is $8.7 billion dollars.

21. Youth Council, Business Services, Marketing & Resource Development, and Policy & Oversight Committee Reports

Committee reports are available on the WDB website.

22. Honoring Outgoing Board Members for their Contributions to the Workforce Development Board

Deputy Mayor Brenda Shockley gave words of thanks and acknowledgement and presented the outgoing WDB officers with resolutions and certificates of appreciation. Charlie Woo served over 30 years, with six different Mayor's. Patricia Perez who served for close to 30 years, and David Crippens, the WDB Youth Council Committee Chair, who also served for 30 years. Additionally, a certificate was presented to outgoing Board member Veronica Corona.

Veronica Corona thanked everyone for the experience of serving on this Board, and stated that she was appointed by Mayor Garcetti.

Patricia Perez said that serving on this Board has been an honor and a privilege. She thanked everyone who is mission driven and especially small business owner colleagues. She asked small business owners to be present and serve; her heart goes out to them.

David Crippens expressed that it has all been said and thanked everyone. He hopes that he goes on to the next level, and that as the City does all these changes that it is aware of how these changes were made.

Charlie Woo stated he was happy to serve for so many years, at the privilege of each Mayor and that he will continue to be an advocate for workforce development. He thanked everyone for all of their support throughout the years.

23. Next Meeting - July 17, 2025

24. Adjourn – Chair Charlie Woo adjourned the meeting at 12: 08 p.m.

5.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 5 - PY 2023-24 WIOA Annual Performance Evaluation
- Item 5 - Attachment - PY 2023-24 Annual Performance Evaluation-Adult & Youth Performance Outcomes
- Item 5 - PY 2023-24 Annual Performance Evaluation PowerPoint Slides

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

5
ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: June 26, 2025

TO: Nancy Hoffman Vanyek, Chair
Workforce Development Board, Policy and Oversight Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF A REPORT FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT ON THE WORKFORCE INNOVATION AND OPPORTUNITY ACT PERFORMANCE OF WORKSOURCE CENTERS / AMERICA'S JOB CENTERS OF CALIFORNIA AND YOUTHSOURCE CENTERS FOR PROGRAM YEAR 2023-24

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. ACCEPT the results of the attached Program Year (PY) 2023-24 Annual Performance Evaluation.

BACKGROUND

Workforce Development System

In PY 2023-24 (July 1, 2023 – June 30, 2024), the City of Los Angeles (City) funded fifteen (15) WorkSource Center (WSC), America's Job Center of California (AJCC) sites to provide job search assistance and training to adults and dislocated workers, ages 18 years or older. The City also funded fourteen (14) YouthSource Centers (YSC) to connect youth, ages 14 years old and up to 24 for those out of school, to ongoing education and/or employment. These WSCs and YSCs were funded through the Workforce Innovation and Opportunity Act (WIOA).

Performance Evaluation

The WIOA establishes a framework under which Local Workforce Development Boards are responsible for maintaining a network of high-quality, effective AJCCs that align a wide variety of publicly or privately funded education, employment, and training programs.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

Contractors are to be evaluated by the WDB on an annual basis through a formal performance evaluation. Evaluations are to be conducted annually at the completion of the program year, evaluating results for the entire 12 months.

Contractors are evaluated along four categories:

- Customer Satisfaction
- Performance Outcomes
- Customer Flow
- Administrative Capability (Financial, Human Resources & Organizational Effectiveness)

Success rates for performance measures compare actual performance with performance goals. Generally, success rates are expressed as a percentage and are computed by dividing actual performance by the performance goal.

The EWDD may develop criteria to recognize outstanding performance. Evaluation results, including any outstanding performance and administrative issues related to WSC/YSC operators, and certification recommendations, are to be compiled by the EWDD and presented to the appropriate WDB Committee(s) following the end of the program year.

Annual Performance Evaluation Measures

Measures may include, but are not limited to, the following:

1. Satisfaction

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Program Exit Satisfaction (telephone)	X	

2. Outcomes (Products & Services)

Measure	WorkSource	YouthSource
All customers served with WIOA funds are subject to the performance indicators established under WIOA. These performance indicators are primarily focused on the long-term results of the WIOA programs as follows:		
a. Employment Rate (WSC)/ Employment/Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC)/ Employment/Education Rate (YSC) 4th Quarter after exit *For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).*	X	X
c. Median Earnings 2nd Quarter after exit	X	
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/in education or training for a postsecondary credential.	X	X

e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

3. Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

4. Administrative Capability/Annual Plan Priorities

Measure	WorkSource	YouthSource
a. Assessment of contractor administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Assessment of fiscal capability, including any audit issues.	X	X
c. Expenditure of a minimum 44% of funding on training (may include up to an amount equal to 14% of funding in approved leveraged resources)	X	
d. Expenditure of a minimum of 34% of funding on Work Experience		X

Each performance indicator is associated with a set reporting period. Participants whose exit date falls within that reporting period, with limited exceptions are included in the measure.

DISCUSSION

The attached report represents the PY 2023-24 performance evaluation for the Workforce Development System (WDS).

As with every Performance Evaluation, the EWDD requires any contractor who fails to attain at least eighty percent (80%) of the goal for any measure to submit to the EWDD a corrective action plan for that measure. Progress towards these measures' goals is to be monitored, at a minimum, quarterly. Operators who exceed one hundred percent (100%) of a goal are awarded a Star designation in that category in recognition of their achievement.

Some items to note for PY 2023-24 include the following:

- The System continued to recover from the impacts of the coronavirus pandemic.
- PY 2023-24 marked the first time total leveraged resources were incorporated into the YSC scoring system. In addition, in previous years, operators were held harmless while expected to leverage $200,000, this year, the target was increased to $400,000 and factored into the total administrative score.
- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, in the last program year, 28 out of 29 centers earned either a Qualified or Star score in this category.
- WSCs continued to struggle to secure veteran referrals and enrollment. For this evaluation, it was decided EWDD will once again hold WSCs harmless for this measure**.**
- Due to the YSC system still being procured during that calendar year, all current system operator contracts were extended for three additional months. The existing operators began service delivery under those contract amendments and subsequently under new nine-month contracts. WIOA outcome measures were not impacted.
- The WDS experienced office relocations and some providers exited the system. This transition impacted service delivery and the ability to meet contractual obligations. New agencies that became replacement operators include:
    - Both the Central Los Angeles YSC, operated by UCLA, and Harbor/San Pedro YSC, operated by Managed Career Solutions, Inc. (MCS), were new replacement operators that operated on nine-month contracts. Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two (2) operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.
    - The South Valley WSC, operated by Equus Workforce Services, relocated and did not have a physical location for half the program year.
- The UCLA-operated YSC experienced operating restrictions imposed on them by the University, prohibiting the ability to meet administrative operating measures assessed by the EWDD.

<u>Summary of the Evaluation Results</u>

WorkSource System

The WSC System garnered 20 Stars total, with 6 Stars for Federal Performance Outcomes, 4 Stars for Customer Flow, and 10 Stars for Administrative Capability.

YouthSource System

The YSC System garnered 28 Stars total, 9 Stars for Federal Performance Outcomes, 12 Stars for Customer Flow, and 7 Stars for Administrative Capability.

The EWDD commends all WSCs and YSCs that achieved “Qualified” and/or “Star” designations in any performance indicator. The EWDD typically recognizes operators for those who achieved three (3) or four (4) Stars across all four (4) performance indicators. With this evaluation, the customer satisfaction performance indicator was waived.

The EWDD will recognize the following operators who achieved at least two (2) out of three (3) Stars across the three (3) performance indicators:

WorkSource System

1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (3 out of 3 stars)
2. Equus Workforce Solutions, operator of the South Valley WSC (2 out of 3 stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (3 out of 3 stars)
4. Managed Career Solutions, operator of the North Valley WSC (2 out of 3 stars)
5. Managed Career Solutions, operator of the Harbor Gateway WSC (2 out of 3 stars)
6. Managed Career Solutions, operator of the Hollywood WSC (2 out of 3 stars)

YouthSource System

1. Brotherhood Crusade, operator of the Crenshaw YSC (2 out of 3 stars)
2. Coalition for Responsible Community Development, operator of the South Los Angeles YSC (3 out of 3 stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (3 out of 3 stars) and the Sun Valley YSC (3 out of 3 stars)
4. Managed Career Solutions, operator of the Harbor/San Pedro YSC (3 out of 3 stars)
5. Para Los Niños, operator of the Northeast Los Angeles YSC (3 out of 3 stars) and Westlake YSC (3 out of 3 stars)
6. Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (2 out of 3 stars)

CMH:GR:DB:EM:AN:cg
Attachments: PY 2023-24 Annual Performance Evaluation: Adult and Youth Performance Outcomes

PY 23-24 Annual Performance Evaluation: Adult STAR Tally

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
	Total Stars:	**6**	**0**	**4**	**10**	**20**

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Adult Performance Outcomes

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI
WSC/Service Area	**Operator Name**	**Required Performance Outcomes**																																
		Employment 2nd Quarter Rate (Based on Exiters 7/1/22 - 6/30/23)						**Employment 4th Quarter Rate** (Based on Exiters 1/1/22 - 12/31/22)						**Median Earnings (2nd Quarter)** (Based on Exiters 7/1/22 - 6/30/23)						**Credential Attainment Rate** (Based on Exiters 1/1/22 - 12/31/22)						**Measurable Skills Gain** 7/1/23 - 6/30/24						**Eligible?**	**Success Rate Avg**	**STAR**
		Adult			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**			**Adult**			**Dislocated Worker**					
		Plan	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**			
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	64%	56.8%	**89%**	68%	58.3%	**86%**	61%	66.5%	**109%**	66.5%	64.9%	**98%**	$7,000	$9,753	**140%**	$8,508	$6,820	**81%**	65.5%	75.4%	**115%**	68.6%	84.0%	**122%**	55%	65.3%	**119%**	55%	73.0%	**133%**	Yes	107%	STAR
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	64%	63.0%	**98%**	68%	68.3%	**100%**	61%	61.2%	**100%**	66.5%	69.2%	**104%**	$7,000	$8,283	**119%**	$8,508	$8,066	**95%**	65.5%	85.2%	**130%**	68.6%	61.9%	**90%**	55%	44.3%	**80%**	55%	47.9%	**87%**	Yes	100%	STAR
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	64%	65.6%	**103%**	68%	56.1%	**82%**	61%	65.8%	**108%**	66.5%	77.8%	**117%**	$7,000	$7,433	**107%**	$8,508	$6,820	**81%**	65.5%	59.1%	**90%**	68.6%	61.8%	**90%**	55%	82.1%	**149%**	55%	76.9%	**140%**	Yes	103%	STAR
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	64%	65.0%	**101%**	68%	75.0%	**110%**	61%	64.2%	**105%**	66.5%	70.9%	**107%**	$7,000	$6,813	**98%**	$8,508	$7,383	**87%**	65.5%	12.1%	**19%**	68.6%	11.1%	**16%**	55%	45.3%	**82%**	55%	57.1%	**104%**	No	n/a	No
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	64%	71.8%	**112%**	68%	60.0%	**88%**	61%	66.3%	**109%**	66.5%	59.2%	**89%**	$7,000	$9,285	**133%**	$8,508	$6,992	**83%**	65.5%	79.4%	**121%**	68.6%	75.5%	**110%**	55%	33.8%	**61%**	55%	52.0%	**95%**	No	n/a	No
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	64%	63.2%	**99%**	68%	69.8%	**103%**	61%	57.9%	**95%**	66.5%	64.3%	**97%**	$7,000	$6,222	**89%**	$8,508	$6,414	**76%**	65.5%	69.8%	**107%**	68.6%	84.2%	**123%**	55%	74.1%	**135%**	55%	91.7%	**167%**	No	n/a	No
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	64%	62.0%	**97%**	68%	54.7%	**80%**	61%	52.8%	**87%**	66.5%	76.4%	**115%**	$7,000	$5,758	**83%**	$8,508	$3,687	**44%**	65.5%	62.4%	**95%**	68.6%	41.7%	**61%**	55%	80.8%	**147%**	55%	81.5%	**148%**	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	64%	58.1%	**91%**	68%	65.1%	**96%**	61%	56.5%	**93%**	66.5%	61.1%	**92%**	$7,000	$4,972	**72%**	$8,508	$6,213	**74%**	65.5%	70.0%	**107%**	68.6%	75.4%	**110%**	55%	62.2%	**113%**	55%	71.7%	**130%**	No	n/a	No
West LA WSC, Culver City	JVS SoCal	64%	63.2%	**99%**	68%	71.2%	**105%**	61%	59.0%	**97%**	66.5%	68.5%	**103%**	$7,000	$6,053	**87%**	$8,508	$7,393	**87%**	65.5%	21.7%	**33%**	68.6%	30.8%	**45%**	55%	71.2%	**129%**	55%	72.5%	**132%**	No	n/a	No
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	64%	67.9%	**106%**	68%	55.2%	**81%**	61%	72.1%	**118%**	66.5%	66.7%	**100%**	$7,000	$6,407	**92%**	$8,508	$7,607	**90%**	65.5%	86.0%	**131%**	68.6%	80.0%	**117%**	55%	76.7%	**139%**	55%	62.9%	**114%**	Yes	107%	STAR
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	64%	63.6%	**99%**	68%	57.5%	**85%**	61%	57.3%	**94%**	66.5%	57.6%	**87%**	$7,000	$7,863	**113%**	$8,508	$6,567	**78%**	65.5%	91.9%	**140%**	68.6%	85.5%	**125%**	55%	68.2%	**124%**	55%	47.6%	**87%**	No	n/a	No
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	64%	65.9%	**103%**	68%	63.9%	**94%**	61%	66.6%	**109%**	66.5%	65.5%	**99%**	$7,000	$7,809	**112%**	$8,508	$7,679	**91%**	65.5%	76.1%	**116%**	68.6%	79.5%	**116%**	55%	65.3%	**119%**	55%	63.9%	**116%**	Yes	108%	STAR
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	64%	66.9%	**105%**	68%	59.0%	**87%**	61%	73.3%	**120%**	66.5%	72.7%	**109%**	$7,000	$7,346	**105%**	$8,508	$1,097	**13%**	65.5%	78.9%	**120%**	68.6%	55.3%	**81%**	55%	74.7%	**136%**	55%	83.3%	**152%**	No	n/a	No
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	64%	66.1%	**103%**	68%	81.3%	**120%**	61%	62.8%	**103%**	66.5%	75.5%	**113%**	$7,000	$7,815	**112%**	$8,508	$7,186	**85%**	65.5%	73.9%	**113%**	68.6%	85.7%	**125%**	55%	67.3%	**122%**	55%	84.6%	**154%**	Yes	112%	STAR
	WorkSource Centers Total	64%	64.8%	**102%**	68%	62.3%	**92%**	61%	62.9%	**104%**	66.5%	**65.3%**	**99%**	$7,000	$7,116	**102%**	$8,508	$7,452	**88%**	65.5%	**70.0%**	**107%**	68.6%	**69.8%**	**102%**	55%	64.2%	**117%**	55%	66.5%	**121%**	Must meet ALL minimum benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%
	Minimum Benchmarks			80%			80%			80%			80%			80%			80%			80%			80%			80%			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Flow

A	B	C	D	E	F	G	H	I	J	K	L	M	N
		Local Measures											
		Total Enrollments						Enrollments by 12/31/2023					
WorkSource Center	Operator Name	Adult			Dislocated			Adult			Dislocated		
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	525	361	69%	225	127	57%	263	165	63%	112	77	69%
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	525	1,141	218%	225	226	101%	263	658	251%	112	99	89%
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	525	540	103%	225	234	104%	263	369	141%	112	70	63%
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	525	935	179%	225	90	40%	263	551	210%	112	13	12%
Sun Valley WSC	El Proyecto del Barrio, Inc. (EPDB)	525	648	124%	225	398	177%	263	418	159%	112	227	203%
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	525	586	112%	225	84	38%	263	296	113%	112	45	41%
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	525	334	64%	225	84	38%	263	162	62%	112	37	34%
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	525	551	105%	225	126	56%	263	360	137%	112	80	72%
West LA WSC, Culver City	JVS SoCal	525	560	107%	225	187	84%	263	338	129%	112	92	83%
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	525	765	146%	225	119	53%	263	460	175%	112	52	47%
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	525	730	140%	225	312	139%	263	449	171%	112	155	139%
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	525	733	140%	225	221	99%	263	395	151%	112	144	129%
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	525	608	116%	225	152	68%	263	330	126%	112	46	42%
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	525	527	101%	225	81	36%	263	256	98%	112	35	32%
	WorkSource Centers Total	7,350	9,019	123%	3,150	2,441	78%	3,682	5,207	142%	1,568	1,172	75%
	Minimum Benchmarks			80%			80%			80%			80%

A	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF
	Local Measures															Performance		
WorkSource Center	Enrollments of Individuals w/ Disabilities			Reentry Enrollments			Enrollments of Veterans			Enrollments of Individuals Experiencing Homelessness			Number of Businesses Served					
	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley WSC, Canoga Park	90	25	28%	125	27	22%	90	6	7%	125	44	36%	70	65	93%	No	n/a	No
West Adams WSC	90	135	150%	125	153	122%	90	125	139%	125	152	122%	70	71	101%	Yes	115%	STAR
Harbor Gateway WSC, Wilmington	90	126	140%	125	113	90%	90	128	143%	125	228	183%	70	86	123%	No	n/a	No
Vernon Central/LATTC WSC, S. Central	90	125	139%	125	236	189%	90	77	86%	125	293	235%	70	34	49%	Yes	90%	Qualified
Sun Valley WSC	90	120	133%	125	130	104%	90	91	102%	125	135	108%	70	98	140%	Yes	118%	STAR
Northeast LA WSC, Lincoln Hts.	90	100	111%	125	101	81%	90	21	24%	125	380	304%	70	110	157%	No	n/a	No
Northeast SFV WSC, Pacoima/N. Valley	90	26	29%	125	17	14%	90	7	8%	125	52	42%	70	127	181%	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	90	48	53%	125	127	102%	90	13	15%	125	127	102%	70	65	93%	No	n/a	No
West LA WSC, Culver City	90	101	112%	125	130	104%	90	92	103%	125	190	152%	70	82	117%	Yes	107%	STAR
Boyle Heights WSC, East LA	90	126	140%	125	276	221%	90	22	25%	125	281	225%	70	70	100%	No	n/a	No
Hollywood WSC, East Hollywood	90	152	169%	125	126	101%	90	47	53%	125	193	155%	70	71	101%	Yes	112%	STAR
Downtown - Pico Union WSC, City West	90	135	150%	125	52	42%	90	40	45%	125	197	158%	70	95	136%	No	n/a	No
South LA WSC, Harvard Park	90	180	200%	125	74	59%	90	16	18%	125	117	94%	70	69	99%	No	n/a	No
Southeast LA WSC, Watts	90	151	168%	125	70	56%	90	35	39%	125	132	106%	70	70	100%	No	n/a	No
WorkSource Centers Total	1,260	1,550	124%	1,750	1,632	94%	1,260	720	58%	1,750	2,521	145%	980	1,113	114%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks			80%			80%			80%			80%			80%			

=Meets or Exceeds Goal (green)
=Below Minimum Benchmark (pink)

PY 23-24 Annual Performance Evaluation: Adult Administrative Capability

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
		Monitoring Measures			Expenditure of Training Funds									Performance		
WorkSource Center	Operator Name	Plan	Actual	% of Goal	Total WIOA Expenditures	Total Min WIOA Set-Aside Goal (30%)	WIOA Training Expenditures	Percent of Min WIOA Goal	Leveraged Resources Expenditures	Max Leverage Resources Limit (14%)	Total Training (WIOA + Leveraged)	Total Training (WIOA + Leveraged) Goal (44%)	% of Total Training Expenditure Goal	Eligible?	Success Rate Average	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	90%	97%	**108%**	$1,186,865	$356,059	$404,951	**114%**	$547,568	$166,161	$571,112	$522,220	**110%**	Yes	111%	STAR
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	90%	91%	**102%**	$1,331,027	$399,308	$508,637	**128%**	$1,640,510	$186,344	$694,981	$585,652	**119%**	Yes	115%	STAR
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	90%	88%	**98%**	$1,279,543	$383,863	$491,970	**129%**	$313,085	$179,136	$671,106	$562,999	**120%**	Yes	114%	STAR
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	90%	84%	**94%**	$1,035,853	$310,756	$404,400	**131%**	$0	$145,019	$404,400	$455,775	**89%**	Yes	103%	STAR
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	90%	100%	**112%**	$1,192,031	$357,609	$387,548	**109%**	$386,596	$166,884	$554,432	$524,494	**106%**	Yes	109%	STAR
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	90%	94%	**105%**	$1,175,136	$352,541	$358,017	**102%**	$156,087	$164,519	$514,104	$517,060	**100%**	Yes	102%	STAR
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	90%	97%	**108%**	$1,065,787	$319,736	$297,526	**94%**	$0	$149,210	$297,526	$468,946	**64%**	No	n/a	No
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	90%	94%	**105%**	$1,082,391	$324,717	$473,196	**146%**	$1,007,645	$151,535	$624,731	$476,252	**132%**	Yes	118%	STAR
West LA WSC, Culver City	JVS SoCal	90%	73%	**82%**	$943,547	$283,064	$296,680	**105%**	$156,597	$132,097	$428,777	$415,161	**104%**	Yes	97%	Qualified
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	90%	97%	**108%**	$1,279,907	$383,972	$390,292	**102%**	$300,001	$179,187	$569,479	$563,159	**102%**	Yes	104%	STAR
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	90%	97%	**108%**	$1,538,000	$384,500	$391,373	**102%**	$393,238	$215,320	$606,693	$676,720	**90%**	Yes	100%	STAR
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	90%	100%	**112%**	$1,339,089	$401,727	$306,649	**77%**	$237,546	$187,472	$494,121	$589,199	**84%**	No	n/a	No
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	90%	94%	**105%**	$1,286,004	$385,801	$403,396	**105%**	$334,400	$180,041	$583,437	$565,842	**104%**	Yes	105%	STAR
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	90%	82%	**92%**	$1,120,736	$336,221	$346,231	**103%**	$958,676	$156,903	$503,134	$493,124	**102%**	Yes	99%	Qualified
	Minimum Benchmarks			80%				80%					80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	8.6	n/a	n/a	**n/a**	**Waived**
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	8.6	n/a	n/a	**n/a**	**Waived**
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	8.6	n/a	n/a	**n/a**	**Waived**
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	8.6	n/a	n/a	**n/a**	**Waived**
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	8.6	n/a	n/a	**n/a**	**Waived**
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	8.6	n/a	n/a	**n/a**	**Waived**
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	8.6	n/a	n/a	**n/a**	**Waived**
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	8.6	n/a	n/a	**n/a**	**Waived**
West LA WSC, Culver City	JVS SoCal	8.6	n/a	n/a	**n/a**	**Waived**
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	8.6	n/a	n/a	**n/a**	**Waived**
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	8.6	n/a	n/a	**n/a**	**Waived**
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	8.6	n/a	n/a	**n/a**	**Waived**
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	8.6	n/a	n/a	**n/a**	**Waived**
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	8.6	n/a	n/a	**n/a**	**Waived**
	Minimum Benchmarks			80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth STAR Tally

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
	Total Stars:	**9**	**0**	**12**	**7**	**28**

Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Youth Performance Outcomes

Planning Area	Service Provider	Employment or Education, 2nd Quarter Post-exit (Based on Exiters 7/1/22 - 6/30/23)			Employment or Education, 4th Quarter Post-exit (Based on Exiters 1/1/22 - 12/31/22)			Credential Attainment (Based on Exiters 1/1/22 - 12/31/22)			Measurable Skills Gains 7/1/23 - 6/30/24			Performance		
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	72%	61.9%	**86%**	72%	76.4%	**107%**	61%	46.7%	**77%**	62%	32.1%	**52%**	**No**	n/a	**No**
North Valley	El Proyecto del Barrio South/East/Sun Valley	72%	96.6%	**135%**	72%	104.4%	**146%**	61%	81.4%	**134%**	62%	86.2%	**140%**	**Yes**	125%	**STAR**
	El Proyecto del Barrio North	72%	97.1%	**135%**	72%	100.0%	**139%**	61%	92.4%	**152%**	62%	100.0%	**162%**	**Yes**	125%	**STAR**
East Los Angeles	Para Los Ninos	72%	111.8%	**156%**	72%	88.7%	**124%**	61%	62.3%	**103%**	62%	94.9%	**154%**	**Yes**	119%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	72%	71.4%	**100%**	72%	62.9%	**88%**	61%	34.4%	**57%**	62%	32.8%	**53%**	**No**	n/a	**No**
Central Los Angeles	Regents of the University of CA (UCLA)	72%	Waived	**n/a**	72%	Waived	**n/a**	61%	Waived	**n/a**	62%	74.0%	**120%**	**Yes**	118%	**STAR**
	Para Los Ninos (Westlake)	72%	104.5%	**146%**	72%	85.4%	**119%**	61%	69.6%	**115%**	62%	83.3%	**135%**	**Yes**	121%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	72%	71.8%	**100%**	72%	61.9%	**86%**	61%	59.1%	**97%**	62%	81.4%	**132%**	**Yes**	102%	**STAR**
	Brotherhood Crusade	72%	102.6%	**143%**	72%	74.8%	**104%**	61%	60.0%	**99%**	62%	80.0%	**130%**	**Yes**	113%	**STAR**
	Coalition for Responsible Community Development (CRCD)	72%	150.3%	**209%**	72%	57.5%	**80%**	61%	52.5%	**86%**	62%	81.3%	**132%**	**Yes**	104%	**STAR**
	Watts Labor Community Action Center (WLCAC)	72%	64.6%	**90%**	72%	69.2%	**97%**	61%	50.0%	**82%**	62%	28.3%	**46%**	**No**	n/a	**No**
	Youth Opportunity Movement (YOM)	72%	131.4%	**183%**	72%	78.7%	**110%**	61%	14.9%	**25%**	62%	50.0%	**81%**	**No**	n/a	**No**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	72%	Waived	**n/a**	72%	Waived	**n/a**	61%	Waived	**n/a**	62%	100.0%	**162%**	**Yes**	125%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	72%	50.0%	**70%**	72%	63.8%	**89%**	61%	54.2%	**89%**	62%	65.7%	**106%**	**No**	n/a	**No**
	YouthSource Centers Total	72%	69.7%	**97%**	72%	74.6%	**104%**	61%	56.2%	**92%**	62%	68.3%	**110%**	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
	Minimum Benchmarks			0.8			80%			80%			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Flow

Planning Area	Service Provider	Measure						Performance		
		Total Enrollments			Enrollments by 12/31/2023					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	135	143	**106%**	101	100	**99%**	**Yes**	103%	**STAR**
North Valley	El Proyecto del Barrio South/East/Sun Valley	135	172	**128%**	101	138	**137%**	**Yes**	125%	**STAR**
	El Proyecto del Barrio North	135	158	**118%**	101	120	**119%**	**Yes**	118%	**STAR**
East Los Angeles	Para Los Ninos	135	137	**102%**	101	111	**110%**	**Yes**	106%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	135	131	**98%**	101	122	**121%**	**Yes**	109%	**STAR**
Central Los Angeles	Regents of the University of CA (UCLA)	135	137	**102%**	101	97	**96%**	**Yes**	99%	**Qualified**
	Para Los Ninos (Westlake)	135	143	**106%**	101	107	**106%**	**Yes**	106%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	135	143	**106%**	101	66	**65%**	**No**	n/a	**No**
	Brotherhood Crusade	135	145	**108%**	101	141	**140%**	**Yes**	117%	**STAR**
	Coalition for Responsible Community Development (CRCD)	135	135	**100%**	101	135	**134%**	**Yes**	113%	**STAR**
	Watts Labor Community Action Center (WLCAC)	135	146	**109%**	101	98	**97%**	**Yes**	103%	**STAR**
	Youth Opportunity Movement (YOM)	135	149	**111%**	101	149	**148%**	**Yes**	118%	**STAR**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	135	138	**103%**	101	118	**117%**	**Yes**	110%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	135	136	**101%**	101	101	**100%**	**Yes**	101%	**STAR**
	YouthSource Centers Total	1,890	2,013	**107%**	1,414	1,603	**113%**	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
	Minimum Benchmarks			0.8			80%			

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Administrative Capability

Planning Area	Service Provider	Measures										Performance		
		Monitoring Measures			Work Experience Expenditures				Leveraged Resources					
		Plan	Actual	% of Goal	Total Expenditures	Plan (34%)	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Average	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	90%	94%	**104%**	$733,633	$249,435	$242,955	**97%**	$400,000	$9,931	**2%**	**No**	n/a	**No**
North Valley	El Proyecto del Barrio South/East/Sun Valley	90%	97%	**108%**	$761,935	$259,057	$273,426	**106%**	$400,000	$402,001	**101%**	**Yes**	107%	**STAR**
	El Proyecto del Barrio North	90%	97%	**108%**	$709,304	$241,163	$257,341	**107%**	$400,000	$402,009	**101%**	**Yes**	107%	**STAR**
East Los Angeles	Para Los Ninos	90%	97%	**108%**	$718,934	$244,437	$343,168	**140%**	$400,000	$595,009	**149%**	**Yes**	116%	**STAR**
	Youth Opportunity Movement (YOM) - Boyle Heights	90%	94%	**104%**	$790,000	$268,600	$226,000	**84%**	$400,000	$449,298	**112%**	**Yes**	94%	**Qualified**
Central Los Angeles	Regents of the University of CA (UCLA)	90%	83%	**92%**	$707,002	$240,380	$365,244	**152%**	$400,000	$0	**0%**	**No**	n/a	**No**
	Para Los Ninos (Westlake)	90%	97%	**108%**	$662,161	$225,134	$262,531	**117%**	$400,000	$575,743	**144%**	**Yes**	112%	**STAR**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	90%	82%	**91%**	$737,080	$250,607	$290,553	**116%**	$400,000	$37,274	**9%**	**No**	n/a	**No**
	Brotherhood Crusade	90%	97%	**108%**	$602,717	$204,923	$159,384	**78%**	$400,000	$457,560	**114%**	**No**	n/a	**No**
	Coalition for Responsible Community Development (CRCD)	90%	94%	**108%**	$773,909	$263,129	$389,228	**148%**	$400,000	$424,816	**106%**	**Yes**	116%	**STAR**
	Watts Labor Community Action Center (WLCAC)	90%	82%	**91%**	$730,098	$248,233	$325,419	**131%**	$400,000	$320,524	**80%**	**Yes**	108%	**STAR**
	Youth Opportunity Movement (YOM)	90%	94%	**104%**	$790,000	$268,600	$169,671	**63%**	$400,000	$431,536	**108%**	**No**	n/a	**No**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	90%	97%	**108%**	$757,012	$257,383	$565,136	**220%**	$400,000	$446,466	**112%**	**Yes**	116%	**STAR**
West Los Angeles	Regents of the University of CA (UCLA)	90%	83%	**92%**	$723,637	$246,036	$328,218	**133%**	$400,000	$0	**0%**	**No**	n/a	**No**
	Minimum Benchmarks			80%				80%			80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Satisfaction

Planning Area	Service Provider	Measures				
		Goal	Youth Satisfaction (Intercept)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	8.5	n/a	**n/a**	**n/a**	**Waived**
North Valley	El Proyecto del Barrio South/East/Sun Valley	8.5	n/a	**n/a**	**n/a**	**Waived**
	El Proyecto del Barrio North	8.5	n/a	**n/a**	**n/a**	**Waived**
East Los Angeles	Para Los Ninos	8.5	n/a	**n/a**	**n/a**	**Waived**
	Youth Opportunity Movement (YOM) - Boyle Heights	8.5	n/a	**n/a**	**n/a**	**Waived**
Central Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Para Los Ninos (Westlake)	8.5	n/a	**n/a**	**n/a**	**Waived**
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	8.5	n/a	**n/a**	**n/a**	**Waived**
	Brotherhood Crusade	8.5	n/a	**n/a**	**n/a**	**Waived**
	Coalition for Responsible Community Development (CRCD)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Watts Labor Community Action Center (WLCAC)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Youth Opportunity Movement (YOM)	8.5	n/a	**n/a**	**n/a**	**Waived**
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	8.5	n/a	**n/a**	**n/a**	**Waived**
West Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	**n/a**	**n/a**	**Waived**
	Minimum Benchmarks			80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

WIOA Annual Performance Evaluations



City of Los Angeles Workforce Development Board

Policy and Oversight Committee Meeting

June 26, 2025

Background

Local Workforce Development Boards (WDB) are responsible for maintaining a network of effective and high-quality America’s Job Centers of California (AJCCs) under a framework established by WIOA . These AJCCs are responsible for coordinating a wide variety of publicly or privately funded programs in in education, employment, and job training.

Upon completion of the program year, WDBs must evaluate contractors through a formal performance evaluation, based on their performance over the full 12 months.

LA’s Workforce Development System

In Program Year (PY) 2023-24 (July 1, 2023 – June 30, 2024), the City funded:

- 14 WorkSource Centers (WSCs) / AJCCs to provide job search assistance and training to adults and dislocated workers, ages 18 years or older.

- 14 YouthSource centers (YSCs) to connect youth, ages 14 to 21 (24 if “out-of-school”), to ongoing education and/or employment.

These centers are funded through WIOA.

Performance Evaluation Measures

Contractors are evaluated in four categories:

1. Customer Satisfaction
2. Performance Outcomes
3. Customer Flow
4. Administrative Capability *(Financial, Human Resources & Organizational Effectiveness)*



Any contractor that does not meet at least 80% of the annual goal for a given measure must submit a corrective action plan for that measure to the Department.

Customer Satisfaction

Measure	WorkSource	YouthSource
a. **Customer Satisfaction** (intercept/telephone)	X	X
b. **Exiter Satisfaction** (telephone)	X	

Note: Customer satisfaction scores were waived this program year because a third-party evaluator was unable to be procured in time.

WIOA Performance Outcomes

Measure	WorkSource	YouthSource
a. **Employment Rate (WSC)** **Employment/Education Rate (YSC) 2nd Quarter** after exit	X	X
b. **Employment Rate (WSC)** **Employment/Education Rate (YSC) 4th Quarte**r after exit *(For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).*	X	X
c. **Median Earnings 2nd Quarter** after exit	X	
d. **Attainment of a Postsecondary Credential,** or secondary school diploma (or equivalent) if employed/in education or training for postsecondary credential.	X	X
e. **Measurable Skills Gains**	X	X
f. **Effectiveness in Serving Employers**	X	

Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

Administrative Capability

Measure	WorkSource	YouthSource
a. Administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Fiscal capability, including any audit issues.	X	X
c. Expenditure of funding mandated for training set aside and leveraged resources	X	
d. Expenditure of funding mandated for Work Experience		X

WIOA Annual Performance Evaluation Results



Evaluation Insights (1/2)

Some items to note for PY 23-24 include the following:

- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, last program year 28 out of 29 centers earned either a Qualified or Star score in this category.

- PY 23-24 marked the first time total leveraged resources were incorporated into the YouthSource scoring system. In addition, in previous years operators were held harmless while expected to leverage $200,000; this year the target was increased to $400,000 and factored into the total administrative score.

- WSCs continued to struggle to secure veteran referrals and enrollment. For this evaluation, it was decided EWDD will once again hold WSCs harmless for this measure.

Evaluation Insights (2/2)

Continued:

- The System experienced office relocations and some providers exited the system. This transition impacted service delivery and the ability to meet contractual obligations. New agencies that became replacement operators include:
  - Both the **Central Los Angeles YSC,** operated by UCLA, and H**arbor/San Pedro** YSC, operated by Managed Career Solutions, Inc, were new replacement operators that operated on nine-month contracts. Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.
  - The South Valley WorkSource, operated by Equus Workforce Services, relocated and did not have a physical location for half the program year.

- The UCLA-operated YouthSource Centers experienced operating restrictions imposed on them by the University, which prohibited them from meeting some administrative measures used by the Department.

WorkSource Center System

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
	Total Stars:	**6**	**0**	**4**	**10**	**20**

STAR Recognition for PY 23-24

The Department typically recognizes operators for who achieved three or four Stars across all four performance indicators.

Because the Customer Satisfaction performance indicator was waived this program year, the Department will recognize the operators that achieved **at least** two out of three Stars across performance indicators.

Notable WorkSource Centers



1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three Stars)
2. Equus Workforce Solutions, operator of the South Valley WSC (two Stars)
3. El Proyecto del Barrio, operator of the Sun Valley YSC (two stars)
4. Managed Career Solutions, operator of the North Valley WSC (two Stars), Harbor Gateway WSC, (two Stars), and the Hollywood WSC, (two Stars)

YouthSource Center System

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
	Total Stars:	**9**	**0**	**12**	**7**	**28**

Notable YouthSource Centers



1. Brotherhood Crusade, operator of the Crenshaw YSC (two Stars)
2. Coalition for Responsible Community Development, operator of the South Los Angeles YSC (three Stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (three stars)
4. Managed Career Solutions, operator of the Harbor/San Pedro YSC (three Stars)
5. Para Los Niños, operator of the Northeast Los Angeles YSC (three Stars) and Westlake YSC (three Stars)
6. Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (two Stars)

Discussion/Q&As

Workforce Development Board
City of Los Angeles

6.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 6 - Recommendations for Year 1 Policy & Oversight Committee Objectives

Workforce **Development** Board
City of **Los Angeles**

MEMORANDUM

DATE: June 26, 2025

TO: Policy and Oversight Committee, Workforce Development Board

FROM: Hannah Lee, Executive Director
Workforce Development Board

SUBJECT: **Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives**

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

REQUESTED ACTION:

1. That the Policy and Oversight Committee approve the proposed updates to the strategies and initiatives assigned to the Committee under the City's 5-Year Workforce Strategic Plan.

BACKGROUND:

In 2024 the City of Los Angeles Workforce Development Board (WDB), in partnership with the Mayor's Office, released *A Path Forward: A Citywide 5-Year Workforce Strategic Plan*. The plan aims to connect 50,000 individuals to employment by 2030. As part of this effort, specific strategies and goals have been outlined and assigned to various WDB committees.

The outcomes listed below represent key initiatives specifically delegated to the Policy and Oversight Committee, including recommendations to adjust those strategies based on current progress and priorities.

RECOMMENDATIONS:

Outcome: Create a Dashboard to Manage Regional Plans

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 18. Procure and create a dashboard	18.A. Identify required features for a project tracking tool.	Continue	4/1/2025	7/31/2025
OBJECTIVE 18. Procure and create a dashboard	18.B. Procure a project tracking tool that can be maintained by the Regional Collaborative, and updated by relevant project teams.	Continue	4/1/2025	TBD
OBJECTIVE 18. Procure and create a dashboard	18.C. Set-up the dashboard, testing functionality and permissions before rolling out.	Prioritize once procurement is complete	TBD	TBD
OBJECTIVE 18. Procure and create a dashboard	18.D. Populate the dashboard to track progress on active workforce projects/strategies. (Include any additional plans—such as LAX and Port of LA workforce strategies, or the LA Basin Regional Plan—as desired)	Prioritize once procurement is complete	TBD	TBD
OBJECTIVE 19. Initiate a cadence of project updates & reprioritization	19.A. Conduct quarterly check-ins with each monitored project to identify relevant project insights, successes, or challenges that need system-level support.	Move to Q1 2026	1/1/2026	12/31/2029

Outcome: Recommend a Sequence for Launching Sector Coalitions

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 9. Research each prioritized Industry to identify which sectors to launch between 2025-2030.	9.A. Compile initial research on the prioritized industries, and develop criteria for selecting sectors that are ready to launch.	Prioritize as next initiative	7/1/2025	9/18/2025

Outcome: Finalize a Template Approach to Form Sector Coalitions

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 3. Standardize the sector strategy approach and evaluation	3.A. Standardize a Career Pathway framework for each sector strategy to map job opportunities, workforce and education programs for each 'experience level.'	Refer to Business Services Committee	10/1/2025	12/31/2025
OBJECTIVE 3. Standardize the sector strategy approach and evaluation	3.B. Define metrics that will tie sector strategies to the North Star goal of placements in high-quality, living-wage jobs.	Refer to Business Services Committee	10/1/2025	12/31/2025
OBJECTIVE 4. Draft an MOU agreement that will formalize Sector Coalitions	4.A. Develop a template MOU agreement that will be used to formally convene organizations within a Sector Coalition.	Prioritize as next initiative	7/1/2025	9/18/2025

Outcome: Centralize Workforce Data & Release Insights

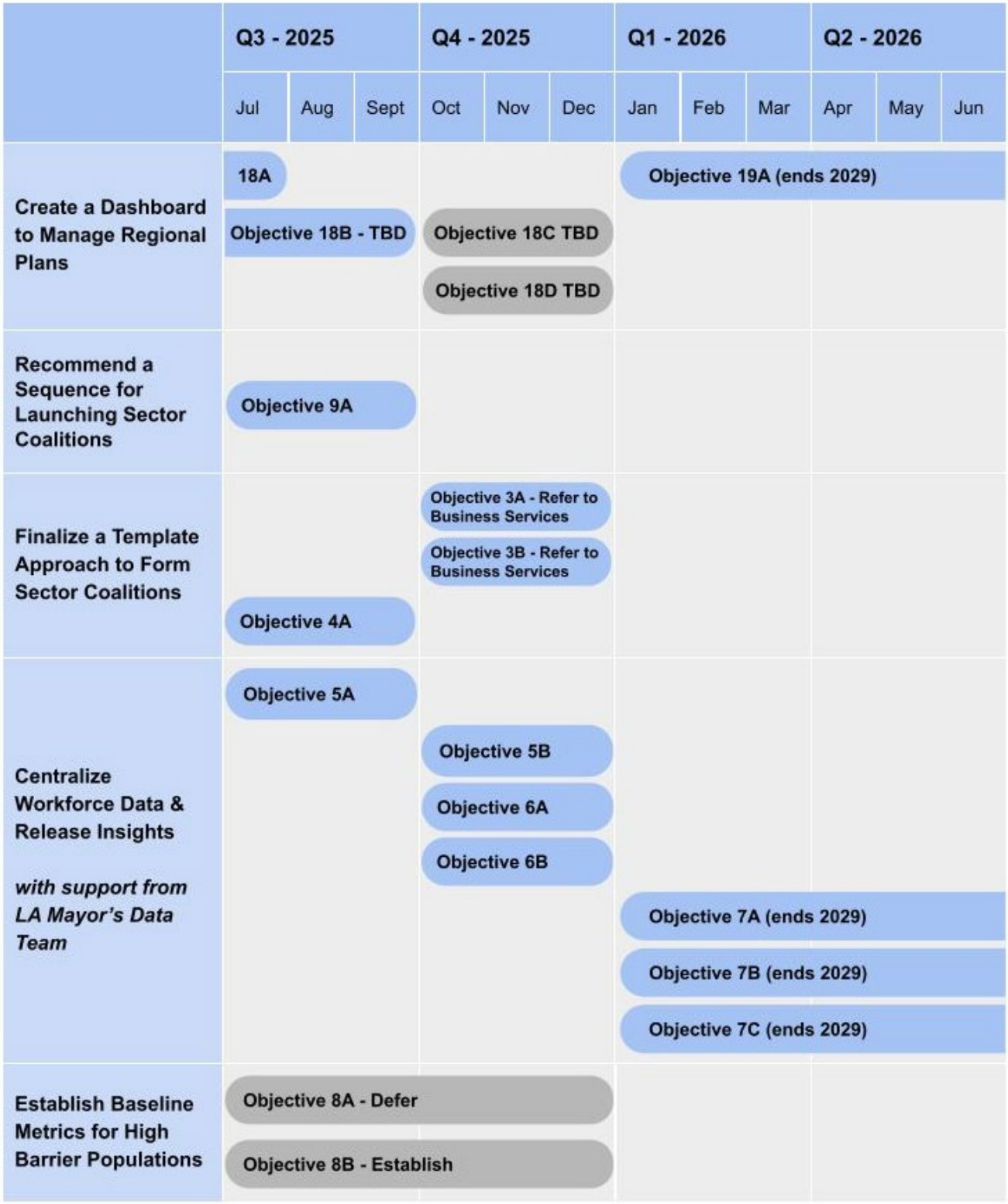
Objectives	Initiatives	Support	Recommendation	Start Date	End Date
OBJECTIVE 5. Centralize and make data accessible through partnerships and existing City communications infrastructure	5.A. Formalize a partnership with Mayor Karen Bass' Data Team to host workforce system data in an official Workforce Data Catalog.	LA Mayor's Data Team	Prioritize as next initiative	7/1/2025	9/18/2025
OBJECTIVE 5. Centralize and make data accessible through partnerships and existing City communications infrastructure	5.B. Draft an initial list of data to be maintained within the catalog, including: Economic data; Labor market trends; WIOA reported data; GIS data	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025

OBJECTIVE 6. Compile existing data sets within the Workforce Data Catalog	6.A. Compile key workforce, labor market, and socioeconomic data sets. Reach out to partners to share and/or gather relevant data. Publish on DataLA's Workforce Data Catalog.	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025
OBJECTIVE 6. Compile existing data sets within the Workforce Data Catalog	6.B. Compile and publish geospatial data on the Los Angeles GeoHub.	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025
OBJECTIVE 7. Identify roles & responsibilities for data management	7.A. Regular Updates: Refresh traditional labor market information quarterly as new data becomes available.	LA Mayor's Data Team	Move to Q1 2026	1/1/2026	12/31/2029
OBJECTIVE 7. Identify roles & responsibilities for data management	7.B. Annual Release of Detailed Information: Share detailed, validated information after incorporating feedback from industry leaders to ensure accuracy and relevance.		Move to Q1 2026	1/1/2026	12/31/2029
OBJECTIVE 7. Identify roles & responsibilities for data management	7.C. Review and respond to data requests from the WDS (e.g. data to help ecosystem partners develop outreach materials such as handouts, brochures, and presentations).	LA Mayor's Data Team	Ongoing task starting in Q1 2026	1/1/2026	12/31/2029

Outcome: Establish Baseline Metrics for High Barrier Populations

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 8. Establish baseline metrics for high barrier populations across LA	8.A. Compile a list of population-specific partners that can advise on needs and best practices for supporting high barrier populations (e.g. LA Department of Aging, LA Youth Development Department, Youth Council, LA Department on Disability, and local CBOs or advocacy groups).	Defer to later date		
OBJECTIVE 8. Establish baseline metrics for high barrier populations across LA	8.B. Establish goals for new high-barrier populations, including survivors of domestic violence, individuals with disabilities, English Language Learners, single parents, and LGBTQ+ individuals.	Established as part of annual plans		

Attachment: Projected Timeline



7.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Verbal Update on the Strategic Plan Dashboard**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available

8.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Financial report back for the current fiscal year, including contracts and payments**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 8 - Financial report back for the current fiscal year, including contracts and payments

EWDD Plan Year 2024-2025 Update

Finance & Administration Overview

Presented to:

CITY OF LA WORKFORCE DEVELOPMENT BOARD

Policy & Oversight Meeting

June 26, 2025

Presented By:

Dr. Fernando Campos, Asst. General Manager

Finance, Administration, & Technology





Overview Objective

1. EWDD, Workforce Development Division Grants Portfolio
   - Plan Year 2025 Annual Plan @ $118.6 Million (CF 24-0643; 6/24)
   - Plan Year 2025 AP Carry-In @ $112.4 Million (CF 24-0643-S1; 4/25)

2. PY 2024/2025 Grant Expenses/Obligations
   - Unliquidated Obligations
   - Uncommitted Amounts

3. Invoice Payment Processes, Improvements, and Challenges
   - Process Time Improvements
   - Aging, Current FIFO, and Not Rec'd.

4. PY 25 Contracts Status

5. Contract and Grants Management Technology Improvement
   - Introduction to Launchpad GMS.

PY 25 Summary of Expenditures (One Year Only) By Source of Funds

REVENUES (in Millions)	Revised Adopted PY 25	Expended and/or Obligated	Pending Obligation	Unobligated
WIOA Formula	$ 48.2	$ 43.7	-	$ 4.5
WIOA Discretionary	$ 4.4	$ 3.9	$ .5	-
CFAY	$ 23.6	$ 16.3	$ 1.0	$ 6.3
LA City Programs	$ 16.5	$ 9.9	$ 2.6	$ 4.0
LA County	$ 14.8	$ 12.3	$ 1.8	$ .7
Other Grants	$ 4.9	$ 1.7	$ .6	$ 2.6
TOTAL	**$112.4**	**$87.8 (78%)**	**$6.5 (6%)**	**$18.1 (16%)**



Cumulative PY 25 Financial Summary
As Revised March 2025 (Updated Award Amts)

Source of Funds (in Millions)	Revised Adopted PY 25	Expended	Unliquidated Obligation	Unobligated
WIOA Formula (excludes WIOA Yr. 2 @$42.9M)	$ 48.2	$ 24.4	$19.3	$ 4.5
WIAO Discretionary	$ 19.7	$ 7.1	$ 5.0	$ 7.6
CFAY 1.0	$ 53.9	$52.6	$ 3.3	($ 2.0)
YSC 2.0 (formerly CFAY)	$ 20.9	$ .2	$ 14.7	$ 5.9
LA City Programs	$ 39.9	$ 28.1	$ 6.3	$ 5.4
LA County	$ 31.3	$ 16.9	$ 10.3	$ 4.1
Other Grants	$ 7.3	$ 2.0	$ 1.8	$ 3.5
TOTAL (excludes CDBG @ $2.1M)	**$221.3**	**$131.2**	**$60.8**	**$29.3**



WIOA Formula FY 25 - Year 1 (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Adult	**17,521,350**	9,283,371	*53.0%*	6,251,462	**15,534,833**	*88.7%*	1,986,517
Dislocated Worker	**11,814,153**	5,650,847	*47.8%*	3,816,972	**9,467,819**	*80.1%*	2,346,334
Youth	**18,038,236**	8,951,525	*49.6%*	8,890,961	**17,842,486**	*98.9%*	195,750
Rapid Response	**875,467**	495,954	*56.7%*	309,286	**805,240**	*92.0%*	70,227
TOTAL	**48,249,206**	**24,381,697**	*50.5%*	**19,268,681**	**43,650,378**	*90.5%*	**4,598,828**

WIOA Discretionary Grants (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Farmer John AA - 25% Dislocated Worker/RR	**1,650,000**	479,580	*29.1%*	728,723	**1,208,303**	*73.2%*	441,697
Quest Disaster Recovery NDWG	**500,000**	318,890	*63.8%*	143,009	**461,899**	*92.4%*	38,101
September Wildfires Disaster Recovery NDWG	**4,100,000**	3,998,415	*97.5%*	2,500	**4,000,915**	*97.6%*	99,085
2023 Severe Winter Storms NDWG	**3,100,000**	2,301,095	*74.2%*	194,993	**2,496,088**	*80.5%*	603,912
2024 Severe Winter Storms NDWG	**2,100,000**	-	*0.0%*	562,500	**562,500**	*26.8%*	1,537,500
2025 January Wildfires Disaster Recovery NDWG	**4,500,000**	-	*0.0%*	3,402,000	**3,402,000**	*75.6%*	1,098,000
LA County Fire WIOA DW AAG	**3,779,530**	-	*0.0%*	-	-	*0.0%*	3,779,530
TOTAL	**19,729,530**	**7,097,980**	*36.0%*	**5,033,724**	**12,131,704**	*61.5%*	**7,597,826**

LA City Programs (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Angeleno Corps Program - UB	**5,000,000**	5,028,457	*100.6%*	174,474	**5,202,930**	*104.1%*	(202,930)
ARPA - Digital Inclusion	**1,000,000**	733,983	*73.4%*	266,017	**1,000,000**	*100.0%*	-
ARPA Vision Lab	**685,031**	152,226	*22.2%*	301,783	**454,009**	*66.3%*	231,022
Cash for College	**49,000**	-	*0.0%*	-	**-**	*0.0%*	49,000
Day Laborer Program	**1,187,108**	380,649	*32.1%*	791,473	**1,172,122**	*98.7%*	14,986
GIC (LARCA 2.0)	**16,858,127**	13,467,960	*79.9%*	1,924,079	**15,392,039**	*91.3%*	1,466,088
Hire LA	**288,891**	116,966	*40.5%*	127,500	**244,466**	*84.6%*	44,425
LA:RISE	**3,521,674**	2,090,558	*59.4%*	939,836	**3,030,394**	*86.0%*	491,280
LA RISE - ABH/Tiny Home Participants CD 2	**750,000**	483,690	*64.5%*	171,527	**655,217**	*87.4%*	94,783
LA RISE Expansion - CD 10	**359,792**	239,161	*66.5%*	114,622	**353,783**	*98.3%*	6,009
LA RISE - Homeless Housing Assistance & Prevention Pr	**2,000,000**	1,682,990	*84.1%*	454,473	**2,137,463**	*106.9%*	(137,463)
Non-Profit Apprenticeship - CD 8 and 9 SLANA	**1,266,000**	1,266,000	*100.0%*	-	**1,266,000**	*100.0%*	-
Prison to Employment Re-Entry Program - CD 5 & 8	**300,000**	172,803	*57.6%*	77,197	**250,000**	*83.3%*	50,000
Summer Youth Employment Program	**3,275,204**	1,725,684	*52.7%*	983,688	**2,709,372**	*82.7%*	565,832
Youth Jobs Training Program - CD 7	**2,636,689**	-	*0.0%*	-	**-**	*0.0%*	2,636,689
YouthSource Center	**678,529**	508,255	*74.9%*	-	**508,255**	*74.9%*	170,274
TOTAL	**39,856,045**	**28,049,382**	*70.4%*	**6,326,668**	**34,376,050**	*86.3%*	**5,479,994**

LA County Programs (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
JJCPA Probation	**298,300**	189,234	*63.4%*	59,529	**248,763**	*83.4%*	49,537
JJCPA Probation (FY25)	**133,500**	41,402	*31.0%*	53,163	**94,565**	*70.8%*	38,935
Juvenile Day Reporting Center	**432,295**	3,145	*0.7%*	-	**3,145**	*0.7%*	429,150
Juvenile Day Reporting Center (FY25)	**428,176**	-	*0.0%*	-	**-**	*0.0%*	428,176
LA RISE Measure H	**3,000,000**	2,693,486	*89.8%*	297,178	**2,990,664**	*99.7%*	9,336
LA RISE Measure H (FY25)	**3,960,000**	1,729,430	*43.7%*	1,037,440	**2,766,870**	*69.9%*	1,193,130
Performance Partnership Pilot	**228,200**	148,006	*64.9%*	-	**148,006**	*64.9%*	80,194
Project Invest	**693,200**	596,807	*86.1%*	117,074	**713,881**	*103.0%*	(20,681)
Project Invest (FY25)	**558,000**	328,545	*58.9%*	272,322	**600,867**	*107.7%*	(42,867)
Regional Equity Recovery Partnership	**1,663,254**	31,841	*1.9%*	1,060,000	**1,091,841**	*65.6%*	571,413
Regional Equity Recovery Partnership (FY25)	**168,159**	589	*0.4%*	-	**589**	*0.4%*	167,570
Relay Institute	**50,000**	50,000	*100.0%*	-	**50,000**	*100.0%*	-
Systems Involved Youth	**1,967,400**	1,559,921	*79.3%*	229,861	**1,789,781**	*91.0%*	177,618
WIOA Formula	**343,800**	164,311	*47.8%*	43,940	**208,250**	*60.6%*	135,550
WIOA Formula (FY25)	**343,600**	123,854	*36.0%*	175,557	**299,411**	*87.1%*	44,189
Youth at Work (CalWorks/OUY/Foster)	**7,866,801**	6,196,216	*78.8%*	1,475,401	**7,671,617**	*97.5%*	195,184
Youth at Work (CalWorks/OUY/Foster) (FY25)	**9,170,000**	3,013,229	*32.9%*	5,509,329	**8,522,558**	*92.9%*	647,442
TAY WOW Curriculum (22Y877) PY23 CF 23-0602-S1	**50,000**	-	*0.0%*	**-**	**-**	*0.0%*	50,000
TOTAL	**31,354,684**	**16,870,016**	*53.8%*	**10,330,793**	**27,200,809**	*86.8%*	**4,153,875**

Preliminary CFAY 1.0 Final Closeout (97.6% Spent)

Group	Budget	Total Expenditures	% to Budget	Remaining (UnClaimed)
Administration	**5,396,637**	5,396,636	*100.0%*	1
Angeleno Corps	**9,576,952**	9,629,773	*100.6%*	(52,821)
Clean L.A.	**5,985,600**	5,528,503	*92.4%*	457,097
Early Childhood Education Student Advancement	**1,698,724**	1,537,278	*90.5%*	161,446
Edible Food Waste Recovery	**475,440**	541,822	*114.0%*	(66,382)
Digital Ambassador (Hospitality Training)	**403,400**	541,071	*134.1%*	(137,671)
LA Community College City Pathways	**5,719,045**	5,568,865	*97.4%*	150,180
LA Community Composting	**560,000**	709,695	*126.7%*	(149,695)
LA RISE - Youth Academy	**3,882,261**	3,415,462	*88.0%*	466,799
LA River Rangers	**4,872,000**	4,027,926	*82.7%*	844,074
Non-Profit Apprenticeship	**1,320,000**	1,320,000	*100.0%*	-
Northeast Trees/Firefighter (Pre) Training	**612,533**	1,050,318	*171.5%*	(437,785)
Student to Student Success	**5,610,005**	4,848,868	*86.4%*	761,137
Summer Night Lights Expansion	**1,171,796**	2,449,289	*209.0%*	(1,277,493)
Teen Parent Prosper	**496,721**	338,781	*68.2%*	157,940
Youth and Community Harvest Internship	**473,650**	326,662	*69.0%*	146,988
Hire LA's Youth Platform Expansion - CSS	**726,620**	730,010	*100.5%*	(3,390)
Hire LA Youth Work Experience	**4,028,204**	4,111,199	*102.1%*	(82,995)
Program Evaluation and Project Planning	**539,460**	576,127	*106.8%*	(36,667)
Auto & WHTW Internship (GSD)	**37,467**	3,449	*9.2%*	34,018
Pathway to Childcare (RAP)	**379,779**	**-**	*0.0%*	379,779
TOTAL	**53,966,294**	**52,651,734**	*97.6%*	**1,314,560**

Status of Reimbursements (Unaudited)

- Claimed to/Owed from State: $52.6M/$32.9M
- Amount Owed by State: $19.7 Million
- Other Outstanding Items (i.e., Audits, Repayments, Collection, Disallowances)

Swift Action to Reduce Amount Unclaimed

1. Collaboration, Cooperation, & Communication
2. WDB Reprogramming $5.9M
3. Burn Rate Acceleration – Low to High
4. New Srvc. – McArthur Park & Slauson Corridor
5. Hired New Finance & Leadership Staff

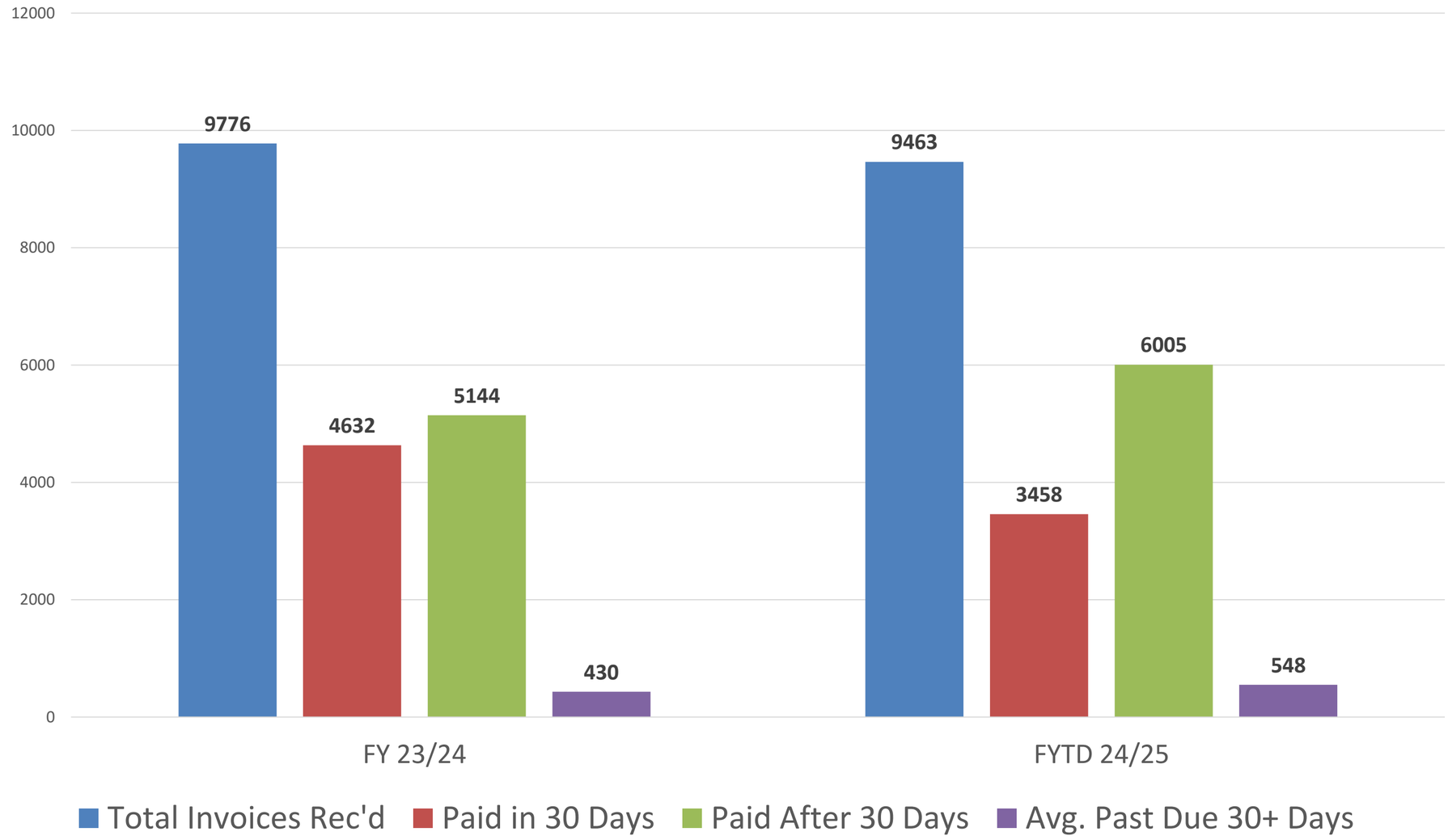
Youth Service Corps (Formerly CFAY)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Administration	**4,170,152**	184,569	*4.4%*	-	**184,569**	*4.4%*	3,985,583
Angeleno Corps	**4,154,308**	-	*0.0%*	3,619,979	**3,619,979**	*87.1%*	534,329
Automotive & WHTW Internship (GSD)	**30,773**	-	*0.0%*	-	**-**	*0.0%*	30,773
Clean L.A.	**2,130,360**	-	*0.0%*	2,130,360	**2,130,360**	*100.0%*	-
Digital Ambassador - Hospitality Training	**455,900**	-	*0.0%*	455,900	**455,900**	*100.0%*	-
Early Childhood Education Student Advancement	**1,179,893**	-	*0.0%*	966,759	**966,759**	*81.9%*	213,134
LA Community Composting & Edible Food Waste Recovery	**248,580**	-	*0.0%*	248,580	**248,580**	*100.0%*	-
LA City Pathways (aka: LA Community College - City Pathways)	**928,831**	-	*0.0%*	928,832	**928,832**	*100.0%*	(1)
LA City Pathways for Youth (**RAP**) (**NEW**)	**1,055,785**	-	*0.0%*	1,035,785	**1,035,785**	*98.1%*	20,000
LA City Pathways to Childcare Program (**RAP**)	**252,181**	-	*0.0%*	252,181	**252,181**	*100.0%*	0
LA RISE - Youth Academy	**776,816**	-	*0.0%*	612,998	**612,998**	*78.9%*	163,818
LA River Rangers	**1,832,110**	-	*0.0%*	1,832,110	**1,832,110**	*100.0%*	(0)
Northeast Trees/Firefighter (Pre) Training	**337,242**	-	*0.0%*	337,242	**337,242**	*100.0%*	-
Outreach and Recruitment (**NEW**)	**231,361**	-	*0.0%*	-	**-**	*0.0%*	231,361
Senior Hospitality Internship for LA Youth (**NEW**)	**180,572**	-	*0.0%*	-	**-**	*0.0%*	180,572
Student to Student Success	**1,515,129**	-	*0.0%*	1,035,482	**1,035,482**	*68.3%*	479,647
Summer Night Lights Expansion (**RAP**)	**935,232**	-	*0.0%*	935,232	**935,232**	*100.0%*	0
Teen Parent Prosper	**300,226**	-	*0.0%*	216,162	**216,162**	*72.0%*	84,064
Youth and Community Harvest Internship	**176,527**	-	*0.0%*	147,105	**147,105**	*83.3%*	29,422
TOTAL	**20,891,978**	**184,569**	*0.9%*	**14,754,707**	**14,939,276**	*71.5%*	**5,952,702**

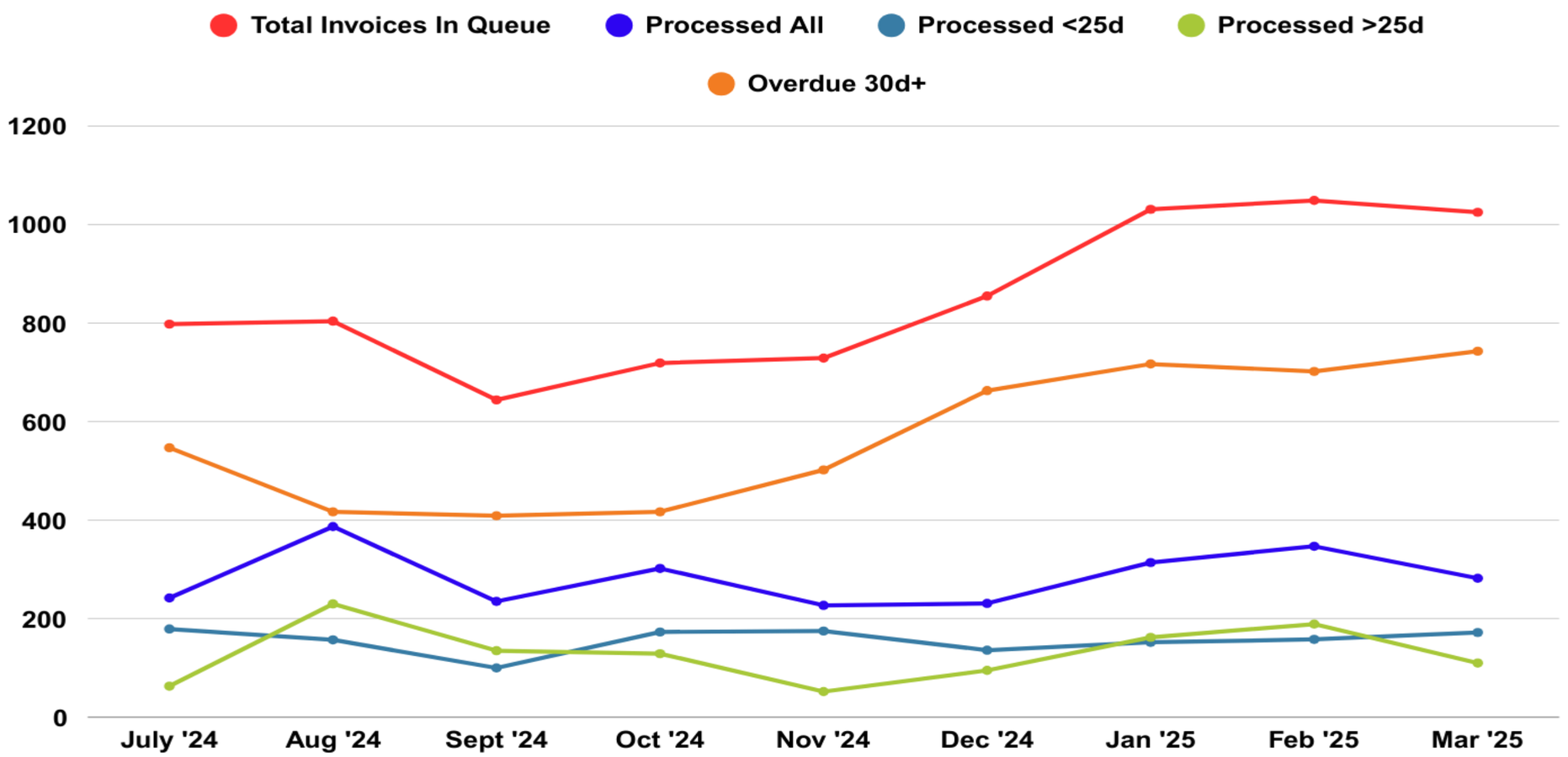
Other Workforce Grants (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Audit Repayment Fund	**562,837**	-	*0.0%*	-	**-**	*0.0%*	562,837
Bank of America	**240,000**	124,788	*52.0%*	16,952	**141,740**	*59.1%*	98,260
Bank of America Rd 2 (FY 2025)	**315,212**	-	*0.0%*	-	**-**	*0.0%*	315,212
EWDD SYEP - Other Sources	**197,400**	-	*0.0%*	11,000	**11,000**	*5.6%*	186,400
EWDD SYEP - Other Sources (FY 2025)	**296,400**	-	*0.0%*	-	**-**	*0.0%*	296,400
Prison to Employment	**2,412,661**	1,646,301	*68.2%*	278,873	**1,925,174**	*79.8%*	487,487
Prison to Employment (FY 25)	**129,014**	30,165	*23.4%*	-	**30,165**	*23.4%*	98,849
DOJ: Returning Citizens Housing Stability Pilot	**1,000,000**	-	*0.0%*	899,916	**899,916**	*90.0%*	100,084
US Conf. of Mayors Digital Equity State of CA: OPR - Movin On Up (FY25)	**250,000**	57,180	*22.9%*	192,820	**250,000**	*100.0%*	-
WDB Workforce Development (FY 25)	**300,000**	**-**	*0.0%*	**-**	**-**	*0.0%*	300,000
Hilton Foundation Apprenticeship Program (FY25)	**100,000**	**-**	*0.0%*	**-**	**-**	*0.0%*	100,000
James Irvine Foundation Workforce Capacity (FY25)	**500,000**	**-**	*0.0%*	**-**	**-**	*0.0%*	500,000
Vision Lab - DOL Community Projects Earmark (FY25)	**1,000,000**	120,000	*12.0%*	391,460	511,460	*51.1%*	488,540
TOTAL	**7,303,524**	**1,978,433**	*27.1%*	**1,791,022**	**3,769,455**	*51.6%*	**3,534,069**

FY 24 to FY 25 Comparison - Invoice Metrics (as of May 2025)



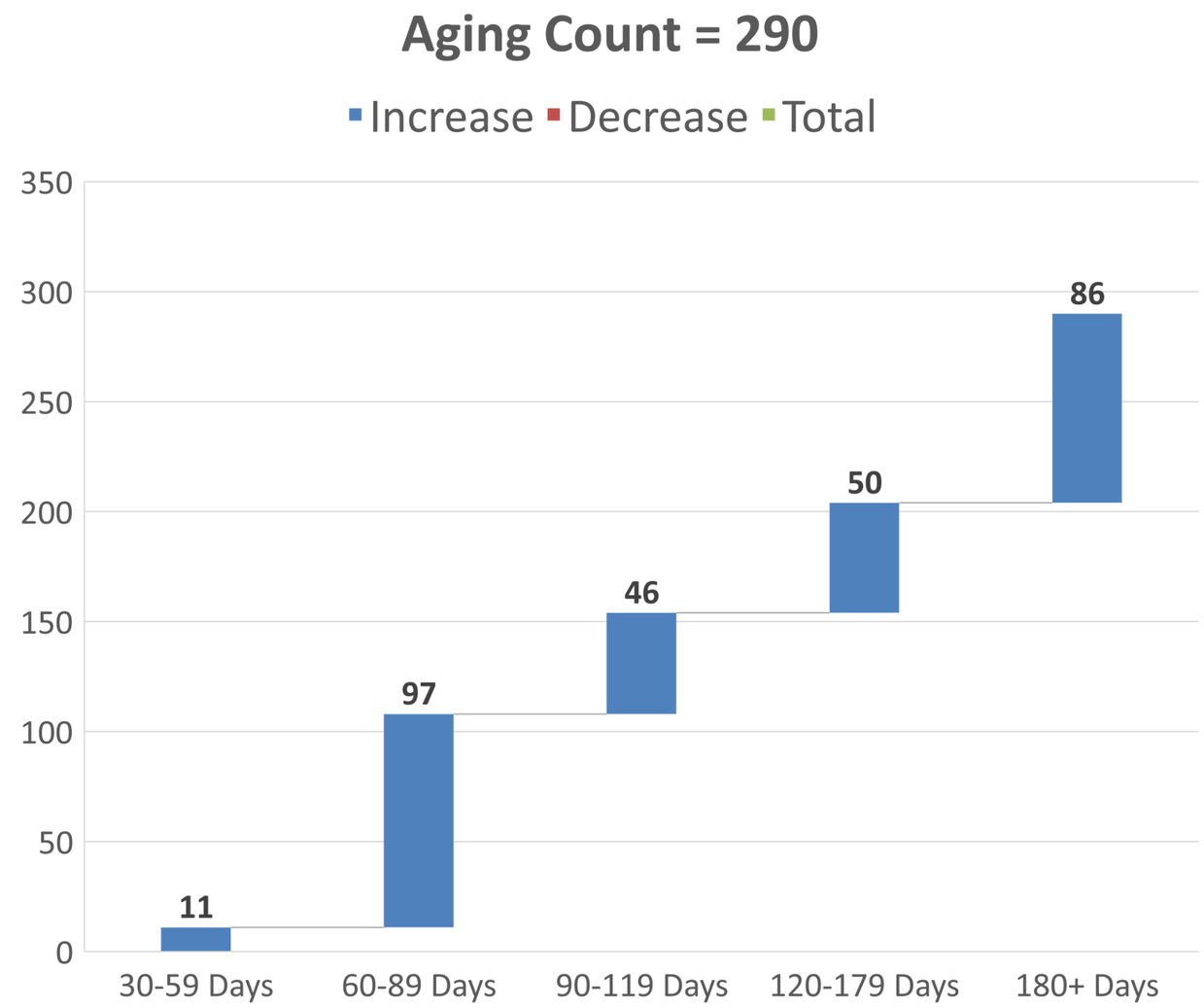
Invoice Metrics and Status (as of March 2025)

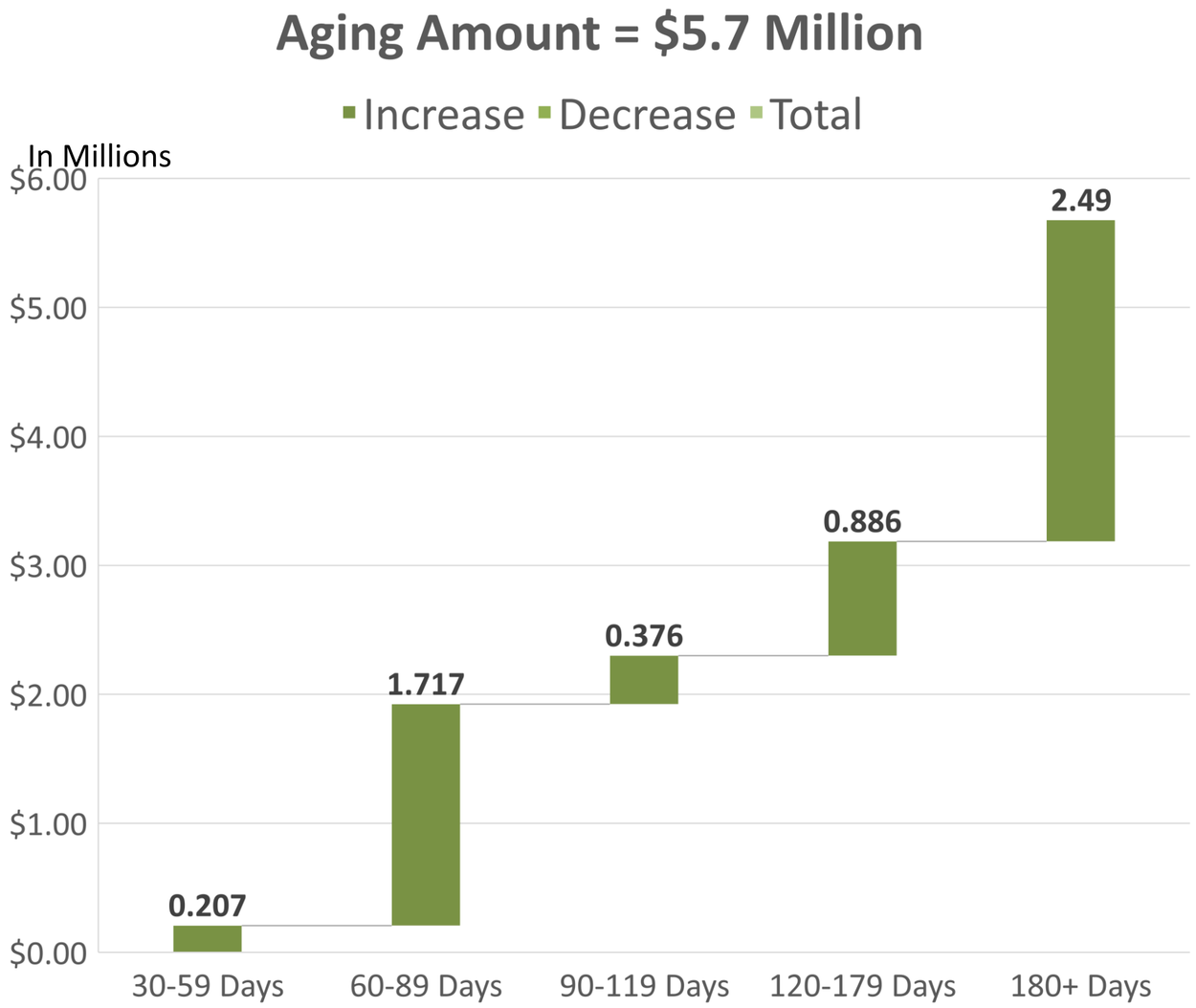


30 Days+ by Program

- WIOA - $4M; 61
- CFAY - $1.6M; 66
- LA County - $1.6M; 72
- LA City - $1.4M; 63
- CDBG - $467K; 18
- WIOA Disc. - $300K; 22

Invoice Aging (Total 290 as of May 31, 2025)





Workforce Development Contracts PY 25
(as of March 2025)



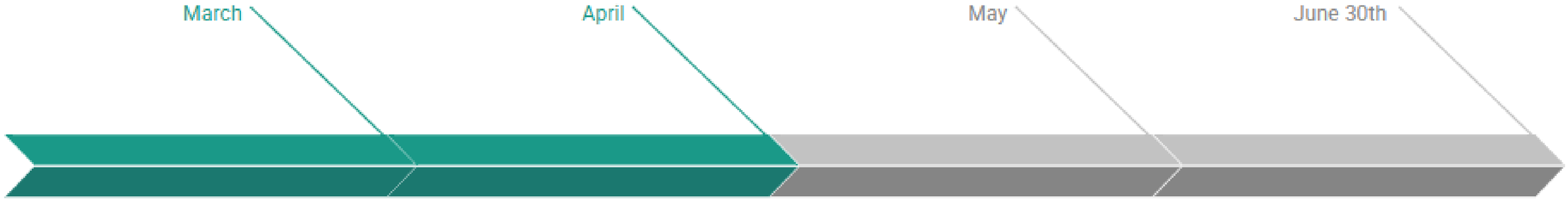
TOTAL CONTRACT ACTIVITY	NEW	AMENDED	TIMELINE	PENDING STEPS/NOTES
New and Amendment - Total 344 at $87.8M	192	152		Target $95 Million (Revised Adopted $112.4 Million - Est. $17.4 Million Carry-In)
In Signature Circulation	23	13	1-2 Weeks	$5.2 Million
In Progress	12	5	6-10 Weeks	$4.88 Million EWDD (1- 2 Wks), City Attorney (2-3 Wks), CAO Risk (4 Wks)
Estimated: Not Yet Received (No CA-1 Form)	~ 62		7+ Weeks	
TOTAL Avg. 280-300 New Contracts/Yr.	**~290**	**175**		**$18.1M Outstanding**



LaunchPad - Grants Process Improvement

TASK	Status
1. Develop Contract	Complete
2. Gather Requirements for Contracts Module	Complete
3. Develop Workflow for Contracts Module	Complete
4. LaunchPad Phase 1 Kick-Off Meeting	Complete
5. Phase 1 - Develop Contracts Module	Complete
6. Test Contracts Module	Complete
7. Develop Training Guide	In Progress
8. Gather Requirements for Invoice Module	Complete
9. Phase 2 - Develop Invoice Module	In Progress
10. Test Invoice Module	In Progress
11. Train Staff	To Do
12. Launch	To Do

Phase I
Soft Launch
July 1, 2025



Phase 2 - Invoice

The development and testing of the Invoice Module has been underway since October 15th, 2024

Phase 2 Cont.

Phase 2 - Invoice is estimated to conclude by the end of April

Train Staff

Launch

Proposed Launch date is June 30th, 2025

Note:
Grants Mgmt. Module Being Re-Imagined and Self-Service Portal Anticipated

THANK YOU!

QUESTIONS?

Workforce Development Board
City of Los Angeles

9.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Update on WDB Meeting Notification System (Novus) transition**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available