CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD (WDB)
EXECUTIVE COMMITTEE MEETING

Thursday, September 19, 2024
10:00 AM - 12:00 PM

Goodwill Southern California - Auditorium

342 N. San Fernando Rd. Los Ángeles, CA. 90031

AGENDA

1. Call to Order/Roll Call
2. Public Comment on Non-Agenda Items

ACTION ITEMS:

3.	Consideration of the Meeting Minutes of June 20, 2024	Charles Woo
4.	Approval of the Results of a Request for Interest Issued by the Economic and Workforce Development Department to Eligible YouthSource Center Replacement Operators to Assume Operation of the Central and West Los Angeles YouthSource Center	Gerardo Ruvalcaba/Donny Brooks
5.	Approval for the Economic and Workforce Development Department to Accept a $250,000 Governor's Office of Planning and Research Grant Designated to the City of Los Angeles to Fund the Brotherhood Crusade's Movin' On Up Equitable Workforce Program	Gerardo Ruvalcaba
6.	Approval for the Economic and Workforce Development Department to Accept a $250,000 Comcast Digital Equity Challenge Grant from the U.S. Conference of Mayors, Secured by the Mayor's Office, to Fund the Housing Authority of the City of Los Angeles' CareerConnect Program to Provide Digital Literacy Training to Recently Housed Individuals Located at Inside Safe and Interim Housing Sites Across the City of Los Angeles	Donny Brooks
7.	Approval for the Economic and Workforce Development Department to Allocate $2.5 Million of Los Angeles Reconnections Career Academy 2.0, Gang Injunction Curfew Settlement Funds to WorkSource Centers, America's Job Centers of California for Program Year 2024-25 (July 1, 2024 - June 30, 2025)	Donny Brooks

8.	Approval of a Report from the Economic and Workforce Development Department on WorkSource Center, America's Job Center of California and YouthSource Center Program Year 2022-23 (July 1, 2022 to June 30, 2023) Annual Performance Evaluation	Elizabeth Macias/Mark Franco
9.	Approval for the Economic and Workforce Development Department to Allocate HIRE LA's Youth Program Funds for Program Year 2024-25 (July 1, 2024 - June 30, 2025) to Service Providers for Paid Work Experience and Other Related Activities	Donny Brooks
10.	Approval for the Economic and Workforce Development Department to Allocate $85,000 of City of Los Angeles Funds Transferred by Council District 1 to Central American Resource Center to support Day Labor Centers and Community Clean-Up Efforts	Donny Brooks

NON-ACTION ITEMS:

11.	A Report from the Economic and Workforce Development Department on a List of Critical Tasks and Project Timelines or WorkPlan that it Must Complete Over the Next Six-Months	Elizabeth Macias
12.	An Update from the Economic and Workforce Development Department on the Redesign of the City of Los Angeles' WorkSource Center, America's Job Centers of California System Led by California State University, Northridge and a Draft Five-Year Strategic Workforce Development Plan Prepared by CivicMakers	Gerardo Ruvalcaba / Elizabeth Macias
13.	Introduction of the Workforce Development Board Interim Executive Director	Charles Woo/Deputy Mayor Brenda Shockley

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

14. Next Meeting

15. Adjourn

Executive Committee:

Charles Woo, Patricia Perez, Garrett Gin, David Crippens, Chad Boggio, Dr. Alex Davis, Ruth Lopez Novodor, La Shondra Mercurius, Nancy Hoffman-Vanyek

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

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Phone: 213-744-7164 www.wiblacity.org

3.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Consideration of the Meeting Minutes of June 20, 2024**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 3 - _Minutes_2024_6_20_WDB_Exec_Comm_Meeting
- ADOPTED_Minutes_2024_9_19_WDB_Exec_Comm_Meeting

WORKFORCE DEVELOPMENT BOARD (WDB)
EXECUTIVE COMMITTEE MEETING

Thursday, June 20, 2024
10:00 AM

Goodwill Southern California

342 N. San Fernando Rd. Los Ángeles, CA. 90031, Auditorium Conf. Room

MINUTES

Members Present: Charles Woo, Chad Boggio, Alex Davis, David Crippens, LaShondra Mercurius, Nancy Hoffman Vanyek

Call to Order/Roll Call

Public Comment on Non-Agenda Items

Dr. Alex Davis announced that she was recently appointed by Governor Gavin Newsom to the California Commission on Aging. She has accepted the appointment,

David Crippens commented that the Department is facing a problem of payments. He is concerned that at a certain point people will no longer want to work with the Department because payments are lacking.

Gregg Irish stated that the Department can come back and the fiscal officer can present a progress report on the status of payments.

ACTION ITEMS

Approval of Recommendations from the Economic and Workforce Development Department (EWDD) to Allocate Up to $175,000 of Workforce Innovation and Opportunity Act (WIOA) Funding for UNITE LA's Los Angeles Regional Cleantech Career Academy, to Provide Training and Employment Opportunities in Related High-Road Occupations to Opportunity Youth, Ages 18 to 24

Donny Brooks, EWDD presented the Department's Report seeking approval for the Department to Allocate Up to $175,000 of Workforce Innovation and Opportunity Act (WIOA) Funding for UNITE LA's Los Angeles Regional Cleantech Career Academy, to Provide Training and Employment Opportunities in Related High-Road Occupations to Opportunity Youth, Ages 18 to 24. This action will give the Department contract authority to augment Unite LA's state contract to provide training, youth employment

opportunities, and work experience opportunities.

David Crippens recused.

LaShondra Mercurius moved to Approve. Seconded Nancy Hoffman Vanyek. Passed.
Abstain: Crippens

Approval of a Report from the Economic and Workforce Development Department (EWDD) on the Program Year (PY) 2022-23 (July 1, 2022 - June 30, 2023) Performance of WorkSource Centers/America's Job Centers of California and YouthSource Centers

Gerardo Ruvalcaba, EWDD Assistant General Manager stated that the Department needs extra time to complete the evaluations. He asked that this item be tabled at this time. They will return and report at a future meeting.

Approval of a Workforce Development Board (WDB) - Local Elected Official (LEO) Agreement and Authorization for the WDB Chair to Sign Same on Behalf of the Full WDB

Deputy City Attorney Chris Lee said that the WIOA statute requires a WDB/LEO agreement. This agreement has been negotiated for the past 2 1/2 years, and the two year agreement was approved by the City Council on Tuesday.

David Crippens commented that negotiations for this particular WDB/LEO under Mayor Bass has been an interesting process. He suggested that they start planning for the new agreement in two years so that it codifies where this board is going in the near future.

David Crippens moved to Approve. Seconded Nancy Hoffman Vanyek. Passed.

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

Discussion of Workforce Development Opportunities Related to Upcoming Mega-Sporting Events

Gregg Irish reported on workforce development opportunities that will be presented as a result of mega-sporting events that are expected to pump billions of dollars into and have lasting effects on the region's economy.

Caroline Hull, EWDD General Manager stated that the Department is participating in discussions with organizations to prepare for the upcoming workforce development opportunities that these major sporting events will bring to the City.

Discussion of April 2024 California Jobs Report and May 2024 National Jobs

Report

Gregg Irish presented the April 2024 Jobs Report for California, Los Angeles County, and the City of Los Angeles that the California Employment Development Department's (EDD) Labor Market Information Division compiles monthly, with data from the US Bureau of Labor Statistics (BLS). It is a snapshot of how many jobs the economy created the previous month, how many workers were employed and the wages they were paid, and how many workers were unemployed

Adjourn

Chair Charles Woo adjourned the meeting at 11:10 a.m.

Executive Committee:

Charles Woo, Patricia Perez, Garrett Gin, David Crippens, Chad Boggio, Dr. Alex Davis, Ruth Lopez Novodor, La Shondra Mercurius, Nancy Hoffman-Vanyek

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

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WORKFORCE DEVELOPMENT BOARD (WDB)
EXECUTIVE COMMITTEE MEETING

Thursday, September 19, 2024
10:00 AM

Goodwill Southern California - Auditorium

342 N. San Fernando Rd. Los Ángeles, CA. 90031

MINUTES

Members Present: Charles Woo, Garrett Gin, David Crippens, Chad Boggio, Dr. Alex Davis

Call to Order/Roll Call

Chair Charles Woo called the meeting to order after the Commission Executive Assistant confirmed the presence of a quorum.

Public Comment on Non-Agenda Items

Item 13 was taken out of order.

Deputy Mayor Brenda Shockley introduced Hannah Lee, the Interim Executive Director of the Workforce Development Board. Hannah has worked in the Mayor's Office for over three years leading the Angeleno Corps, bringing great results. She has worked closely with the Department, she knows the regulations, and she will move ahead to implement the initiatives that the Board dictates. The Mayor is committed to the national debate about the reduction of poverty. The Economic and Workforce Development Department (EWDD) is the vehicle to address poverty. The Mayor is committed to providing resources and support to this Board, through the continued support and services of their Workforce Director, Tammy Ortuno. They are arming up for the future, to keep Angelenos from falling into poverty, and to provide meaningful work, and a career ladder.

Hannah thanked Deputy Mayor Shockley, and Board Chair Charles Woo for the opportunity. She expressed her intention to support the Board, the providers and the partners that work with our System. She is excited to work with the Board, and the folks in need to provide opportunities to those that need them.

Chair Charles Woo thanked the Mayor's Office for the expediency with which they named an Interim Executive Director. He met with Hannah and he looks forward to working with her as she is well qualified, and she brings new energy to help the Board achieve its goals.

ACTION ITEMS:

Consideration of the Meeting Minutes of June 20, 2024

David Crippens moved to to Approve. Seconded Garrett Gin. Passed.

Approval of the Results of a Request for Interest Issued by the Economic and Workforce Development Department to Eligible YouthSource Center Replacement Operators to Assume Operation of the Central and West Los Angeles YouthSource Center

Gerardo Ruvalcaba, EWDD Assistant General Manager presented the Department's request to select replacement operators for the Central LA and the West LA WorkSource Centers based on responses to the Request For Interest. Two proposals were received for replacement operators of the YouthSource Centers. The Department is recommending that the bidders with the two highest scores be selected as the replacements operators; Goodwill Southern California be selected for the West LA site, and Catholic Charities of LA for the Central LA center.

The centers would issue layoff notices on September 30, 2024 if there is no final agreement.

Discussion was held regarding the reasons for the difficulty in reaching a final agreement with UCLA. Concerns regarding certain contract provisions required by the City were cited as a reason for the contract issue.

Mary Keipp, UCLA said that there is one outstanding language issue.

Deputy City Attorney Chris Lee stated that it is an applicability issue.

Gerardo said that the Department has gone through this several times, and that they are prepared with a transition plan. A service worker retention ordinance is included so the twelve employees will get job offers.

Chad Boggio moved to to Approve. Seconded Garrett Gin. Passed.

Approval for the Economic and Workforce Development Department to Accept a $250,000 Governor's Office of Planning and Research Grant Designated to the City of Los Angeles to Fund the Brotherhood Crusade's Movin' On Up Equitable Workforce Program

Tony Estrada, EWDD staff presented the Department's request for authorization to accept $250,000 for the Brotherhood Crusade. They are asking for another agency to be the pass through for the funds, and to execute a contract with them. This program will serve 40 additional youth through the So LA YouthSource Center.
Garrett Gin moved to to Approve. Seconded Chad Boggio. Passed.

Approval for the Economic and Workforce Development Department to Accept a $250,000 Comcast Digital Equity Challenge Grant from the U.S. Conference of Mayors, Secured by the Mayor's Office, to Fund the Housing Authority of the City of Los Angeles' CareerConnect Program to Provide Digital Literacy Training to Recently Housed Individuals Located at Inside Safe and Interim Housing Sites Across the City of Los Angeles

Donny Brooks, EWDD staff presented a request from the Department to authorize them to accept $250,000 from the U.S. Conference of Mayor's, secured by the Mayor's Office to fund the Housing Authority of Los Angeles' (HACLA) CareerConnect to provide digital literacy training to recently housed individuals. Additionally, the Department request is for authority to award $225,000 of the grant funds to the Housing Authority to implement the CareerConnect Initiative to provide the digital literacy training.
David Crippens moved to to Approve. Seconded Alex Davis. Passed.

Approval for the Economic and Workforce Development Department to Allocate $2.5 Million of Los Angeles Reconnections Career Academy 2.0, Gang Injunction Curfew Settlement Funds to WorkSource Centers, America's Job Centers of California for Program Year 2024-25 (July 1, 2024 - June 30, 2025)

Donny Brooks, EWDD staff requested that Item #7 be tabled.

Approval of a Report from the Economic and Workforce Development Department on WorkSource Center, America's Job Center of California and YouthSource Center Program Year 2022-23 (July 1, 2022 to June 30, 2023) Annual Performance Evaluation

Elizabeth Macias, EWDD Strategic Planning Unit, presented a request asking the Board to accept the results from the 2022 - 23 annual performance. Elizabeth and Mark Franco, Senior Project Coordinator, co-presented the results of the Department's annual evaluation of their contractors as per the Workforce Innovation and Opportunity Act (WIOA) established framework. Elizabeth acknowledged the entire system for servicing their clients during this period, which was in the midst of the pandemic.

Gerardo Ruvalcaba stated that some agencies struggle to make the overall enrollment goal, or the specialty populations goals because they do not have high numbers of priority populations, such as reentry or homeless individuals. As they redesign, they will be more specific with goals for specific regions.

Deputy Mayor Shockley asked how the Department addresses the need for technical assistance or corrective action if a center is under performing.

Gerardo responded that the Department monitors the centers quarterly, and the team provides technical assistance and will provide a corrective action plan if needed.

David Crippens commented that the vision for the Annual Plan should be guided by this reporting.

Gerardo said that they are in the process of developing a new 5-Year Strategic Plan that is project heavy. They acknowledge that there is a need to structure how they support their service providers. They are putting together a data analysis unit, and bringing in a contractor to evaluate how they evaluate contractors, and to measure the return on investment. They will work with the Board to come up with recommendations.

Garrett Gin moved to to Approve. Seconded David Crippens. Passed.

Approval for the Economic and Workforce Development Department to Allocate HIRE LA's Youth Program Funds for Program Year 2024-25 (July 1, 2024 - June 30, 2025) to Service Providers for Paid Work Experience and Other Related Activities

Tony Estrada EWDD staff presented the Department's request for Approval to allocate Hire LA's funds to several agencies to provide additional workforce experience to youth in need. Funds from the General Fund in the amount of $45,403 will provide extra work experience hours and supportive services. Additionally, authority to allocate $250,000 to the Community Software Solutions, an agency who manages and maintains the HIRE LA platform.is requested.

Hire LA allows them to monitor enrollment, and it allows them to pay the participants through this platform

Gerardo Ruvalcaba said that through this system they connect youth to different service providers. It tracks the enrollment process, and any documentation that is required.

David Crippens moved to to Aprove. Seconded Alex Davis. Passed.

Approval for the Economic and Workforce Development Department to Allocate $85,000 of City of Los Angeles Funds Transferred by Council District 1 to Central American Resource Center to support Day Labor Centers and Community Clean-Up Efforts

Donny Brooks, EWDD staff presented the Department's request for approval to accept and allocate $85,000 of City General Funds from Council District (CD)1 to the Central American Resource Center (CARECEN). The Department funds contracts with community based organizations to operate seven day laborer centers. It is a safety program, in alignment with a motion of CD1. This is an allocation of $85,000 for individuals that are enrolled with the day laborer sites, that will bring the total contract to $266,188.
David Crippens moved to to Approve. Seconded Garrett Gin. Passed.

NON-ACTION ITEMS:

A Report from the Economic and Workforce Development Department on a List of Critical Tasks and Project Timelines or WorkPlan that it Must Complete Over the Next Six-Months

Elizabeth Macias, Strategic Planning Unit, EWDD presented to the Board a six-month work plan listing critical tasks and timelines that the Department must complete to support the Annual Plan, and strategic plans. They launched various strategic plans this year. This is an effort to provide the Board with proposed timelines for the completion of the various strategic plans, the procurement timelines, and proposed implementation of the plans. Events planned include a Cross Roads Conference, and an LA:RISE 10-year anniversary.

Deputy Mayor Shockley stated that this document is a good start to address David Crippens request about Annual Plan reporting.

An Update from the Economic and Workforce Development Department on the Redesign of the City of Los Angeles' WorkSource Center, America's Job Centers of California System Led by California State University, Northridge and a Draft Five-Year Strategic Workforce Development Plan Prepared by CivicMakers

Gerardo Ruvalcaba reported on the status of the 5-Year Strategic Plan, and the WorkSource Center Redesign Subcommittee. A joint meeting will be held on October 1st.

Tammy Ortuno, Workforce Director for Mayor Bass commended the EWDD, the WDB, and the members; and everybody who played a role in the 5-Year Strategic Plan process. They want to see where leadership and the Department can do better to support the system. The last redesign was 10 years ago. Post pandemic they need to address all of the changes in the way that we work. They need to see how a new digital era works, and what is the wage that works for us. The board structure will change. They will use data instead of ideas. This is very intentional, to be bigger and better every year as they continue to grow.

Introduction of the Workforce Development Board Interim Executive Director

Item 13 was taken out of order, during public comment.

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

1. Adjourn

Chair Charles Woo adjourned the meeting at 11:20 a.m.

Executive Committee:

Charles Woo, Patricia Perez, Garrett Gin, David Crippens, Chad Boggio, Dr. Alex Davis, Ruth Lopez Novodor, La Shondra Mercurius, Nancy Hoffman-Vanyek

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

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4.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of the Results of a Request for Interest Issued by the Economic and Workforce Development Department to Eligible YouthSource Center Replacement Operators to Assume Operation of the Central and West Los Angeles YouthSource Center**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 4 - Replacement Operator for Central-West YSC
- Item 4 - Attachment - RFI YSC Past Performance – Central & West LA Rankings

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

4

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF THE RESULTS OF A REQUEST FOR INTEREST ISSUED BY THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ELIGIBLE YOUTHSOURCE CENTER REPLACEMENT OPERATORS TO ASSUME OPERATION OF THE CENTRAL AND WEST LOS ANGELES YOUTHSOURCE CENTER

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. APPROVE the results of a Request for Interest (RFI) issued by the EWDD to eligible YouthSource Center (YSC) operators to assume operation of the Central and West Los Angeles YSCs currently operated by the Regents of the University of California (UCLA), subject to UCLA's failure to accept the terms of the City of Los Angeles (City) agreements;
2. AUTHORIZE the EWDD to execute contracts with two YSCs replacement operators as identified in Table 1, for an amount not to exceed $250,000 per YSC.

BACKGROUND

The EWDD administers funding for a total of fourteen (14) YSCs that provide career and education services to disconnected and low-income youth, ages 14–24. YSCs focus on improving education, employment, housing, and health outcomes for barriered youths in the City while leveraging local partnerships to provide comprehensive wrap-around services.

At the end of August 2024, UCLA informed the EWDD that due to concerns regarding certain contract provisions required by the City, the governing board would not agree to said provisions and would issue layoff notices to all UCLA-operated YSC staff. Layoff notices were subsequently issued to all YSC staff working at the Central and West Los Angeles YSCs effective September 30, 2024.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

DISCUSSION

While the City continues to work with UCLA to resolve any remaining issues, including making additional concessions in order to reduce disruptions to existing program participants and program staff, EWDD was required to begin the process of identifying potential replacement operators.

Release of Request for Interest

On September 6, 2024, EWDD issued an RFI to solicit letters of interest from agencies included on the current Qualified Operator Replacement list interested in operating a City YSC in either the Central or West Los Angeles area.

In accordance with the EWDD's Replacement Operator Policy, proposers of the 2022 YSC Requests for Proposals (RFP) who attained a passing score were placed on the Qualified Operator Replacement List (list of eligible providers – Attachment).

The selected Replacement Operator is to assume the following responsibilities:

- Minimize the interruption of service delivery;
- Manage the day-to-day operations of the YSC by assuming an existing location or establishing a new service location;
- Assume a facility lease or negotiate a new lease in the designated service delivery area;
- Assume responsibility for YSC facility management, including all City owned furniture and equipment;
- Transition existing YSC staff to the replacement operator's payroll, in accordance with the City's Service Contractor Worker Retention Ordinance;
- Assume responsibility for all active YSC customers and exited customers in follow-up; and
- Assume all active training, and work experience agreements and/or any other agreements which the previous YSC operator may have entered into.

RFI Evaluation Process

Proposers were asked to submit a letter of interest with the following information:

- Area to be served,
- A description of experience providing relevant services,
- A list of participating subcontractors,
- A list of leveraged resources, and
- A description of current partnerships and a stipulation to commence providing services on October 1, 2024.

The following was taken into consideration in evaluating the proposer's interested in becoming replacement operators:

- Final score of the YSC RFP;
- The financial stability of the provider at the time of review; and
- YSC past performance, review of current demonstrated ability, partnerships and leveraging of community resources in the region to be assumed.

Proposals Received by the September 12, 2024 Deadline and Scores

Following are the proposals received and scores for the West Los Angeles YSC:

PROPOSER	FINANCIAL STABILITY	PAST PERFORMANCE RANKING (WIOA PERFORMANCE MEASURES)	DEMONSTRATED ABILITY (PARTNERSHIPS/ LEVERAGE RESOURCES)	RECOMMENDATION
Goodwill Industries of Southern California (Goodwill)	PASS	1	PASS	Recommended
Managed Career Solutions, SPC. (MCS)	PASS	2	PASS	Not Recommended

Following are the proposals received and scores for the Central Los Angeles YSC:

PROPOSER	FINANCIAL STABILITY	PAST PERFORMANCE RANKING (WIOA PERFORMANCE MEASURES)	DEMONSTRATED ABILITY (PARTNERSHIPS/ LEVERAGE RESOURCES)	RECOMMENDATION
Goodwill Industries of Southern California (Goodwill)	PASS	1	PASS	Not Recommended
Managed Career Solutions, SPC. (MCS)	PASS	3	PASS	Not Recommended
Catholic Charities of Los Angeles, Inc. (dba) Archdiocesan Youth Employment Services (AYE)	PASS	2	PASS	Recommended

All three proposers scored a pass score for financial stability and demonstrated ability, having partnerships and ability to leverage of community resources in the region to be assumed. Utilizing past performance data, Goodwill ranked the highest in both the Central and West sites. Catholic Charities AYE ranked the second highest score for the Central site. MCS scored the lowest in both regions. Goodwill operates another YSC and is therefore being recommended to operate one additional site, the West Los Angeles site. Catholic Charities AYE ranked the second highest score for the Central site and also operates another YSC. Catholic Charities is being recommended to become the replacement operator for the Central site.

FUNDING RECOMMENDATIONS

The following are the recommended replacement operators and funding amounts.

Table 1 – Recommended Reallocation of the Central and West Los Angeles YSC WIOA Formula Funds

YOUTHSOURCE CENTER	SELECTED REPLACEMENT OPERATOR	AMOUNT
West Los Angeles YSC	Goodwill Industries of Southern California	$250,000
Central Los Angeles YSC	Catholic Charities of Los Angeles, Inc. (dba) Archdiocesan Youth Employment Services	$250,000

Once the total funding for the replacement operator has been determined after the UCLA operator close-out, additional funding recommendations may be included in EWDD's Annual Plan carry-in budget report.

PROPOSED TERM OF CONTRACT

The contract term will be October 1, 2024 through June 30, 2025, with an option for EWDD to renew and recommend subsequent program year(s).

NEXT STEPS

Upon authorization, EWDD will begin the process of executing contracts with the selected replacement operators, subject to City Attorney review and approval.

CMH:GR:DB:EM:MF:cg
Attachment: RFI YouthSource Center Past Performance – Central and West Los Angeles Rankings

RFI YouthSource Center Past Performance - Central and West Los Angeles Rankings

WIOA OUTCOMES DATA			EMPLOYMENT OR EDUCATION 2nd Quarter Post Exit		EMPLOYMENT OR EDUCATION 4th Quarter Post Exit		Credential Attainment		MEASURABLE SKILLS GAINS		Total Enrollments by EOY		Enrollments by Mid-Year		Summary of Past Performance and Scores			
Program Year	Planning Area	Service Provider	Planned Goal	Achieved % of Goal	Planned Goal	Achieved % of Goal	Planned Goal	Achieved % of Goal	Planned Goal	Achieved % of Goal	Planned Goal	Achieved % of Goal	Planned Goal	Achieved % of Goal	Composite Achieved % of Goal (One Program Year)	Average Achieved % of Goal (PY 22-23 & PY 23-24)	YSC Central Ranking	YSC West Ranking
PY 22-23	South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	72%	135%	72%	166%	61%	156%	62%	154%	135	69%	101	53%	122%			
PY 23-24	South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	72%	75%	72%	86%	61%	97%	62%	129%	135	106%	101	53%	91%	107%	2	N/A
PY 22-23	South Valley	Goodwill Industries of Southern California	72%	152%	72%	170%	61%	168%	62%	136%	135	91%	101	108%	138%			
PY 23-24	South Valley	Goodwill Industries of Southern California	72%	82%	72%	101%	61%	76%	62%	38%	135	106%	101	108%	85%	111%	1	1
PY 22-23	Harbor	Managed Career Solutions Inc.	72%	135%	72%	149%	61%	151%	62%	37%	101	135%	76	80%	114%			
PY 23-24	Harbor	Managed Career Solutions Inc.	72%	73%	72%	89%	61%	58%	62%	21%	135	102%	101	60%	67%	91%	3	2

5.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval for the Economic and Workforce Development Department to Accept a $250,000 Governor's Office of Planning and Research Grant Designated to the City of Los Angeles to Fund the Brotherhood Crusade's Movin' On Up Equitable Workforce Program**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 5 - Movin on Up Program

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

5

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE : September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL FOR THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ACCEPT A $250,000 GOVERNOR'S OFFICE OF PLANNING AND RESEARCH GRANT DESIGNATED TO THE CITY OF LOS ANGELES TO FUND THE BROTHERHOOD CRUSADE'S MOVIN' ON UP EQUITABLE WORKFORCE PROGRAM

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the EWDD, or designee, to accept a $250,000 Governor's Office of Planning and Research (OPR) grant designated for the City of Los Angeles (City) to fund the Brotherhood Crusade's Movin' On Up Equitable Workforce Program (MOUP); and
2. AUTHORIZE the General Manager of the EWDD, or designee, to execute a contract with the Brotherhood Crusade YouthSource Center (YSC) to implement the MOUP.

BACKGROUND

The City of Los Angeles (City) received a $250,000 grant from the Governor's Office of Planning and Research (OPR) designated for the Brotherhood Crusade to fund the MOUP. The City, and more specifically, EWDD will be serving as the pass-through administrator.

The Brotherhood Crusade's MOUP was specifically created and designed to transition forty (40) low-income 14–24 year-old Priority Population young people (Disconnected, Opportunity, Resilient, High-Risk and otherwise disenfranchised young adults of color) into part-time, full-time, college or more highly compensated careers or entrepreneurship (with an emphasis on Health Services, Supply Chain Logistics, Entertainment, Technology, Hospitality and Tourism, and non-profit industry careers).

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

MOUP, as a construct, will expand Brotherhood Crusade's existing programming work as a City YSC. While some of its individual components currently exist, the MOUP brings them together in a uniquely innovative way that provides a continuum of training, resources and support to program participants. More specifically, the State of California funding awarded from the Governor's OPR will allow flexibility to engage with priority populations to provide specialize retreats, lunch and learns with Corporate Executives, Cyber Café opportunities and other mentoring projects that will prepare this Priority Population for success.

Similarly, Brotherhood Crusade is expanding its footprint to meet the Priority Population's need for this program. The MOUP concept was designed using the Brotherhood Crusade's 55-year of expertise with transitioning Disconnected, Opportunity and Resilient young people of color in marginalized communities to sustained employment. The program is envisioned as being the next generation of workforce development for Priority Populations.

DISCUSSION

Upon the WDB approval, the EWDD will execute a funding agreement with the Governor's OPR. Subsequently, EWDD will execute a new contract with Brotherhood Crusade to implement the MOUP. The City is required to provide a final report on all program and financial activities to OPR.

The term of the contract will be July 1, 2024 – June 30, 2025.

NEXT STEPS

Upon the WDB approval, the EWDD will execute a contract with the Brotherhood Crusade YSC to implement the MOUP.

CMH:GR:TE:FG:cg

6.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval for the Economic and Workforce Development Department to Accept a $250,000 Comcast Digital Equity Challenge Grant from the U.S. Conference of Mayors, Secured by the Mayor's Office, to Fund the Housing Authority of the City of Los Angeles' CareerConnect Program to Provide Digital Literacy Training to Recently Housed Individuals Located at Inside Safe and Interim Housing Sites Across the City of Los Angeles**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 6 - HACLA CareerConnect Program (2)

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

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ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL FOR THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ACCEPT A $250,000 COMCAST DIGITAL EQUITY CHALLENGE GRANT FROM THE U.S. CONFERENCE OF MAYORS, SECURED BY THE MAYOR'S OFFICE, TO FUND THE HOUSING AUTHORITY OF THE CITY OF LOS ANGELES' CAREERCONNECT PROGRAM TO PROVIDE DIGITAL LITERACY TRAINING TO RECENTLY HOUSED INDIVIDUALS LOCATED AT INSIDE SAFE ANDINTERIM HOUSING SITES ACROSS THE CITY OF LOS ANGELES

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the EWDD to accept a $250,000 Comcast Digital Equity Challenge Grant from the U.S. Conference of Mayors, secured by the Mayor's Office, to fund the Housing Authority of Los Angeles' (HACLA) CareerConnect Program to provide digital literacy training to recently housed individuals located at Inside Safe and interim housing sites across the City of Los Angeles (City); and
2. AUTHORIZE the EWDD to allocate up to $225,000 in U.S. Conference of Mayors Funds to HACLA to implement a CareerConnect Initiative to provide digital literacy training for individuals who were previously unhoused.

BACKGROUND

On June 21, 2024, at the 92nd Annual Conference of Mayors in Kansas City, the City was announced as a U.S. Conference of Mayors Comcast Digital Equity Challenge $250,000 grant award winner to support the implementation of its Los Angeles ‘CareerConnect’ initiative. This award honors mayoral commitment in advancing programs designed to grow college and career readiness, close the skills and opportunity gap, advance economic mobility, and lay the foundation for generational wealth in under-resourced communities through equitable digital access and skills training.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

DISCUSSION

The City's application to the U.S. Conference of Mayors grant identified HACLA as the intended operator of the CareerConnect program.

Housing Authority of the City of Los Angeles

HACLA is one of the nation's largest and leading public housing authorities, dedicated to providing the largest supply of quality affordable housing to the residents of the City. Through various programs and services including Section 8 and public housing, HACLA offers critical housing assistance, particularly to low-income individuals, unhoused individuals, disabled individuals, children, and seniors. HACLA is also a vetted, contracted workforce service provider with EWDD. HACLA currently serves as one of fourteen (14) City procured WorkSource Centers (WSC).

CareerConnect Initiative

The CareerConnect initiative will provide digital literacy training for individuals who were previously unhoused. CareerConnect will complement the services delivered by the City's Employment Navigator pilot program (also known as the "Inside Safe Job Connectors" program) that helps recently housed Angelenos become job ready. The CareerConnect program aspires to foster a stronger, more diverse, equitable, and inclusive workforce by addressing the unique digital needs of the recently housed population.

The CareerConnect program will leverage the existing Digital Ambassadors program model operated by HACLA to provide digital literacy training for up to 1,000 recently housed individuals at Inside Safe and interim housing sites in the City. CareerConnect will also facilitate connections for participants with the City's network of adult schools (i.e., Los Angeles Unified School District's (LAUSD) Division of Adult and Career Education) for further skill development opportunities. CareerConnect services are designed to close the digital divide and empower recently housed individuals with the necessary skills to pursue online employment resources as well as increase their access to information, resources and job opportunities.

This U.S. Conference of Mayors Comcast Digital Equity Challenge grant award is a multi-year grant. The initial term of this contract will be October 1, 2024 – June 30, 2025.

NEXT STEPS

Upon WDB approval, EWDD will execute the necessary agreement and/or contract with HACLA.

CMH:GR:DB:DM:cg

7.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval for the Economic and Workforce Development Department to Allocate $2.5 Million of Los Angeles Reconnections Career Academy 2.0, Gang Injunction Curfew Settlement Funds to WorkSource Centers, America's Job Centers of California for Program Year 2024-25 (July 1, 2024 - June 30, 2025)**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available

8.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval of a Report from the Economic and Workforce Development Department on WorkSource Center, America's Job Center of California and YouthSource Center Program Year 2022-23 (July 1, 2022 to June 30, 2023) Annual Performance Evaluation**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 8 - PY 2022-23 WIOA Annual Performance Evaluation
- Item 8 - Attachment - PY 2022-23 Annual Performance Evaluations

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

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ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444. SOUTH FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board,

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL OF A REPORT FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT ON WORKSOURCE CENTER, AMERICA'S JOB CENTER OF CALIFORNIA AND YOUTHSOURCE CENTER PROGRAM YEAR 2022-23 (JULY 1, 2022 TO JUNE 30, 2023) ANNUAL PERFORMANCE EVALUATION

REQUESTED ACTION

1. ACCEPT the results of the attached Program Year (PY) 2022-23 Annual Performance Evaluation.

BACKGROUND

Workforce Development System

In PY 2022-23 (July 1, 2022 – June 30, 2023) the City of Los Angeles (City) funded fifteen (15) WorkSource Centers (WSC), America's Job Center of California^{SM} (AJCC) to provide job search assistance and training to adults and dislocated workers, aged 18 years or older, and fourteen YouthSource Centers (YSC) to connect youth, ages 14–21 (24 if out-of-school), to ongoing education and/or employment. The funding source for these centers was Workforce Innovation and Opportunity Act (WIOA).

Performance Evaluation

The WIOA establishes a framework under which Local Workforce Development Boards (WDB) are responsible for maintaining a network of high-quality, effective AJCCs that align a wide variety of publicly or privately funded education, employment, and training programs.

Contractors are to be evaluated by the WDB, on an annual basis, through a formal performance evaluation. Evaluations are to be conducted annually at the completion of the program year, evaluating results for the entire twelve (12) months.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

Contractors are evaluated in four categories:

- Customer Satisfaction;
- Performance Outcomes;
- Customer Flow; and
- Administrative Capability (Financial, Human Resources & Organizational Effectiveness).

Success rates for performance measures compare actual performance with performance goals. Generally, success rates are expressed as a percentage and are computed by dividing actual performance by the performance goal.

The Economic and Workforce Development Department (EWDD) may develop criteria to recognize outstanding performance. Evaluation results, including any outstanding performance and administrative issues related to WSC and YSC operators, and certification recommendations are to be compiled by the EWDD and presented to the appropriate WDB Committee(s) following the end of the program year.

Annual Performance Evaluation Measures

Measures may include, but are not limited to the following:

1. **Satisfaction**

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Exiter Satisfaction (telephone)	X	

2. **Outcomes (Products & Services)**

All customers served with WIOA funds are subject to the performance indicators established under WIOA. These performance indicators are primarily focused on the long-term results of the WIOA programs as follows:		
a. Employment Rate (WSC) / Employment / Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC) / Employment / Education Rate (YSC) 4th Quarter after exit *For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).*	X	X
c. Median Earnings 2nd Quarter after exit	X	X
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed / in education or training for postsecondary credential.	X	X
e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

3. **Flow (Customers Served)**

a. Number of Enrolled and/or Exited Customers (including Hard to Serve Adults for WorkSource)	X	X
b. Percentage of Out-of-School Youth Served		X
c. Number of Employer Customers	X	
d. Number of walk-in customers (served through system of support, not enrolled in WIOA)		X
e. Total number of youth receiving educational assessments from the PSA Counselor		X
f. As implemented by the LAUSD PSA Counselors, a system goal for the number of out-of-school youth meeting with PSA Counselors who return to school		X
g. Minimum number of enrollments by December 31.	X	X

4. **Administrative Capability/Annual Plan Priorities**

a. Assessment of contractor administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Assessment of fiscal capability, including any audit issues.	X	X
c. Expenditure of a minimum 42% of funding on training (may include up to an amount equal to 14% of funding in approved leveraged resources)	X	
d. Expenditure of a minimum 23% of funding on Work Experience		X

Each performance indicator is associated with a set reporting period. Participants whose exit date falls within that reporting period, with limited exception, are included in a measure.

This report was considered by the WDB Youth Council Committee on August 8, 2024, and is now being forwarded by its Chair, David Crippens, for consideration by the Full Board.

DISCUSSION

The attached report represents the PY 2022-23 performance evaluation for the Workforce Development System.

As with every Performance Evaluation, the EWDD requires any contractor who fails to attain at least eighty percent (80%) of the goal for any measure to submit to the EWDD a corrective action plan for that measure. Progress towards these measures' goals is to be monitored, at minimum, quarterly.

Some items to note for PY 2020-23 include the following:

- Managed Carees Solutions, SPC. (MCS) became the replacement operator for the Harbor YSC for Pacific Gateway and the Regents of the University of California

(UCLA) became the replacement operator for the Central YSC for Catholic Charities.

- For PY 2022-23, these contractors' WIOA outcomes were prorated to reflect their nine-month contract.
- Some of the WSCs are located in areas which do not have a high veteran population, making outreach to this demographic more difficult. For this evaluation, EWDD will hold WSCs harmless for this measure.
- CalJOBS^{SM} implemented a new requirement for capturing Credential Attainment Rate data. Previously, Centers would input the attainment information in CalJOBS and keep a hard copy of the credential in their files. Currently, Centers must now upload the credential into CalJOBS in addition to inputting participant data. Some Centers had difficulty with this requirement.

Summary of the Evaluation Results

WorkSource System

The WorkSource System garnered 10 Stars for Federal Performance Outcomes, 7 Stars and 8 Qualified scores for Customer Satisfaction, 4 Stars for Customer Flow and 14 Stars and 1 Qualified score for Administrative Capability.

YouthSource System

The YouthSource System garnered 11 Stars for Federal Performance Outcomes, 10 Stars and 3 Qualified scores for Customer Satisfaction, 8 Stars and 1 Qualified score for Customer Flow and 13 Stars for Administrative Capability.

The EWDD commends all Centers which achieved "Qualified" and/or "Star" designations in any performance indicator during this exceptionally difficult time. In particular, the EWDD would like to commend the following operators for achieving at least three out of four Stars across all performance indicators:

- WorkSource System
    - Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three Stars)
    - El Proyecto del Barrio, Inc., operator of the Sun Valley WSC (three Stars)
    - Goodwill Industries of Southern California, operator of the Pacoima/North Valley WSC (three Stars) and operator of Northeast Los Angeles WSC (three Stars)
    - Managed Career Solutions, SPC., operator of the Boyle Heights WSC (three Stars)
    - JVS SoCal, operator of the West Los Angeles WSC (three Stars)
- YouthSource System:
    - Coalition for Responsible Community Development, operator of one of the South Los Angeles YSCs (four Stars)

- El Proyecto del Barrio, Inc., operator of the North Valley YSC (four Stars) and operator of the East Valley YSC (four Stars)
- Goodwill Industries of Southern California, operator of the South Valley YSC (four Stars)
- Managed Career Solutions, SPC., operator of the Harbor YSC (three Stars)
- Para Los Niños, operator of one of the Central Los Angeles YSCs (three Stars) and operator of one of the East Los Angeles YSCs (four Stars)
- Regents of the University of California, operator of the West Los Angeles YSC (three Stars)
- Youth Opportunity Movement Boyle Heights, operator of the East Los Angeles YSC (three Stars)

CMH:GR:DB:EM:MF:cg
Attachment: PY 2022-23 Annual Performance Evaluations

PY 22-23 Annual Performance Evaluation: Adult STAR Tally

PY 22-23 WIOA WSC Annual Performance Evaluation Results Summary

Service Area	WorkSource Center	Federal Performance Outcomes	Local Measures			TOTAL STARS EARNED
			Customer Satisfaction	Customer Flow	Administrative Capability	
Canoga Park/S. Valley	Arbor/Equus Workforce Services	STAR	QUALIFIED	NO	STAR	2
West Adams	Asian American Drug Abuse Program, Inc.	STAR	QUALIFIED	STAR	STAR	3
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	STAR	QUALIFIED	NO	STAR	2
Vernon Central/LATTC	Coalition for Responsible Community Development	NO	STAR	NO	STAR	2
Wilshire-Metro	Community Career Development, Inc.	STAR	QUALIFIED	NO	STAR	2
Sun Valley	El Proyecto del Barrio, Inc.	STAR	QUALIFIED	STAR	STAR	3
Northeast Los Angeles	Goodwill Industries of Southern California	STAR	STAR	NO	STAR	3
Pacoima/North Valley	Goodwill Industries of Southern California	STAR	STAR	NO	STAR	3
Watts/Los Angeles	Housing Authority of the City of Los Angeles	STAR	QUALIFIED	NO	STAR	2
West Los Angeles	JVS SoCal	STAR	STAR	NO	STAR	3
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	STAR	QUALIFIED	STAR	STAR	3
Hollywood	Managed Career Solutions, Inc.	NO	STAR	STAR	QUALIFIED	2
Downtown/Pico Union	Pacific Asian Consortium in Employment	NO	STAR	NO	STAR	2
South Los Angeles	UAW-Labor Employment Training Corporation	NO	QUALIFIED	NO	STAR	1
Southeast Los Angeles	Watts Labor Community Action Committee	NO	STAR	NO	STAR	2
	TOTAL STARS	**10**	**7**	**4**	**14**	

NO = One or more outcomes < 80% of goal

QUALIFIED =All outcomes ≥ 80% but overall not STAR level

PY 22-23 Annual Performance Evaluation: Adult Performance Outcomes

WorkSource Center	Operator Name	REQUIRED PERFORMANCE OUTCOMES																															Eligible?	Success Rate Average	STAR
		EMPLOYMENT 2nd QUARTER RATE						EMPLOYMENT 4th QUARTER RATE						MEDIAN EARNINGS (2nd Quarter)						CREDENTIAL ATTAINMENT RATE						MEASURABLE SKILLS GAIN									
		Based on Exiters 7/1/21 - 6/30/22						Based on Exiters 1/1/21 - 12/31/21						Based on Exiters 7/1/21 - 6/30/22						Based on Exiters 1/1/21 - 12/31/21						7/1/22 - 6/30/23									
		Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker					
	100%	Plan Rate	Actual Rate	% of Goal	Plan Rate	Actual Rate	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
Canoga Park/S. Valley	Arbor/Equus Workforce Services	64.0%	71.0%	111%	68.0%	72.22 %	106%	61.0%	66.00 %	108%	66.5%	73.72 %	111%	$7,000	$9,899	142%	$8,508	$12,449	147%	65.5%	91.18 %	139%	68.6%	88.64 %	129%	55.0%	46.05 %	84%	55.0%	50.00 %	91%	YES	115%	STAR
West Adams	Asian American Drug Abuse Program, Inc.	64.0%	66.9%	105%	68.0%	73.52 %	108%	61.0%	67.08 %	110%	66.5%	71.17 %	107%	$7,000	$7,638	110%	$8,508	$8,678	102%	65.5%	66.30 %	101%	68.6%	76.00 %	111%	55.0%	55.42 %	101%	55.0%	48.00 %	87%	YES	104%	STAR
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	64.0%	68.0%	106%	68.0%	74.19 %	109%	61.0%	66.38 %	109%	66.5%	74.11 %	111%	$7,000	$8,031	115%	$8,508	$12,370	146%	65.5%	64.86 %	99%	68.6%	71.43 %	104%	55.0%	86.41 %	157%	55.0%	81.48 %	148%	YES	110%	STAR
Vernon Central/LATTC	Coalition for Responsible Community Development	64.0%	65.0%	102%	68.0%	78.69 %	116%	61.0%	57.69 %	95%	66.5%	75.51 %	114%	$7,000	$8,688	125%	$8,508	$8,491	100%	65.5%	6.52 %	10%	68.6%	0.00 %	0%	55.0%	17.17 %	31%	55.0%	16.00 %	29%	NO	N/A	NO
Wilshire-Metro	Community Career Development, Inc.	64.0%	63.0%	98%	68.0%	75.97 %	112%	61.0%	60.47 %	99%	66.5%	75.40 %	113%	$7,000	$8,524	122%	$8,508	$9,565	113%	65.5%	92.21 %	141%	68.6%	86.67 %	126%	55.0%	79.14 %	144%	55.0%	57.45 %	104%	YES	112%	STAR
Sun Valley	El Proyecto del Barrio, Inc.	64.0%	68.0%	106%	68.0%	64.47 %	95%	61.0%	65.25 %	107%	66.5%	69.62 %	105%	$7,000	$11,220	161%	$8,508	$9,718	115%	65.5%	70.73 %	108%	68.6%	85.42 %	125%	55.0%	46.79 %	85%	55.0%	46.77 %	85%	YES	106%	STAR
Northeast Los Angeles	Goodwill Industries of Southern California	64.0%	64.0%	100%	68.0%	73.40 %	108%	61.0%	68.66 %	113%	66.5%	70.71 %	106%	$7,000	$6,510	94%	$8,508	$8,237	97%	65.5%	68.82 %	105%	68.6%	90.57 %	132%	55.0%	88.24 %	160%	55.0%	84.62 %	154%	YES	106%	STAR
Pacoima/North Valley	Goodwill Industries of Southern California	64.0%	67.0%	105%	68.0%	73%	107%	61.0%	55.65 %	91%	66.5%	70.00 %	105%	$7,000	$9,300	133%	$8,508	$14,240	168%	65.5%	68.92 %	105%	68.6%	69.23 %	101%	55.0%	78.57 %	143%	55.0%	95.24 %	173%	YES	110%	STAR
Watts/Los Angeles	Housing Authority of the City of Los Angeles	64.0%	66.7%	104%	68.0%	73.5%	108%	61.0%	67.1%	110%	66.5%	71.2%	107%	$7,000	$9,040	130%	$8,508	$7,608	90%	65.5%	66.3%	101%	68.6%	76.0%	111%	55.0%	55.42%	101%	55.0%	62.2%	113%	YES	105%	STAR
West Los Angeles	JVS SoCal	64.0%	68.0%	106%	68.0%	71.43 %	105%	61.0%	62.45 %	102%	66.5%	70.44 %	106%	$7,000	$7,603	109%	$8,508	$9,681	114%	65.5%	84.25 %	129%	68.6%	94.12 %	137%	55.0%	54.63 %	99%	55.0%	47.83 %	87%	YES	113%	STAR
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	64.0%	73.0%	114%	68.0%	71.43 %	105%	61.0%	67.70 %	111%	66.5%	70.33 %	106%	$7,000	$8,779	126%	$8,508	$8,724	103%	65.5%	81.82 %	125%	68.6%	62.00 %	90%	55.0%	77.37 %	141%	55.0%	44.44 %	81%	YES	110%	STAR
Hollywood	Managed Career Solutions, Inc.	64.0%	67.0%	105%	68.0%	60.50 %	89%	61.0%	60.79 %	100%	66.5%	61.76 %	93%	$7,000	$8,198	118%	$8,508	$10,406	123%	65.5%	21.95 %	34%	68.6%	31.15 %	45%	55.0%	57.06 %	104%	55.0%	55.93 %	102%	NO	N/A	NO
Downtown/Pico Union	Pacific Asian Consortium in Employment	64.0%	70.0%	109%	68.0%	67.48 %	99%	61.0%	61.88 %	101%	66.5%	66.67 %	100%	$7,000	$7,709	111%	$8,508	$11,498	136%	65.5%	81.48 %	124%	68.6%	77.42 %	113%	55.0%	36.48 %	66%	55.0%	42.42 %	77%	NO	N/A	NO
South Los Angeles	UAW-Labor Employment Training Corporation	64.0%	64.0%	100%	68.0%	63.64 %	94%	61.0%	72.13 %	118%	66.5%	67.80 %	102%	$7,000	$8,866	127%	$8,508	$5,884	70%	65.5%	60.19 %	92%	68.6%	44.09 %	64%	55.0%	75.58 %	137%	55.0%	68.42 %	124%	NO	N/A	NO
Southeast Los Angeles	Watts Labor Community Action Committee	64.0%	70.0%	109%	68.0%	74.55 %	110%	61.0%	64.86 %	106%	66.5%	77.69 %	117%	$7,000	$7,631	110%	$8,508	$11,236	133%	65.5%	43.18 %	66%	68.6%	60.78 %	89%	55.0%	58.28 %	106%	55.0%	78.87 %	143%	NO	N/A	NO
	WSC TOTAL	66.5%	62.0%	93%	71.0%	61.6%	87%	63.5%	55.5%	87%	69.5%	59.1%	85%	$6,000	$6,655	111%	$8,070	$7,747	96%	60.0%	59.8%	100%	60.0%	69.3%	116%	40.0%	52.5%	131%	45.0%	50.9%	113%	Must Meet ALL minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%
	MINIMUM BENCHMARKS			80%			80%			80%			80%			80%			80%			80%			80%			80%			80%			

=Meets or exceeds goall
=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	MEASURE			PERFORMANCE LEVEL	
		Goal	Exiter Satisfaction (Telephone)	Percent Achieved	Eligible?	STAR
Canoga Park/S. Valley	Arbor/Equus Workforce Services	8.6	7.8	91%	YES	QUALIFIED
West Adams	Asian American Drug Abuse Program, Inc.	8.6	7.5	88%	YES	QUALIFIED
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	8.6	7.6	89%	YES	QUALIFIED
Vernon Central/LATTC	Coalition for Responsible Community Development	8.6	9.1	106%	YES	STAR
Wilshire-Metro	Community Career Development, Inc.	8.6	8.3	97%	YES	QUALIFIED
Sun Valley	El Proyecto del Barrio, Inc.	8.6	8.3	97%	YES	QUALIFIED
Northeast Los Angeles	Goodwill Industries of Southern California	8.6	8.9	104%	YES	STAR
Pacoima/North Valley	Goodwill Industries of Southern California	8.6	9.0	105%	YES	STAR
Watts/Los Angeles	Housing Authority of the City of Los Angeles	8.6	8.1	95%	YES	QUALIFIED
West Los Angeles	JVS SoCal	8.6	8.9	104%	YES	STAR
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	8.6	8.1	95%	YES	QUALIFIED
Hollywood	Managed Career Solutions, Inc.	8.6	8.9	104%	YES	STAR
Downtown/Pico Union	Pacific Asian Consortium in Employment	8.6	8.9	104%	YES	STAR
South Los Angeles	UAW-Labor Employment Training Corporation	8.6	8.0	94%	YES	QUALIFIED
Southeast Los Angeles	Watts Labor Community Action Committee	8.6	8.8	103%	YES	STAR
					Must meet Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%
	MINIMUM BENCHMARKS			80%		

=Meets or exceeds goal
=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Adult Customer Flow

WorkSource Center	Operator Name	LOCAL MEASURES																										PERFORMANCE		
		Total Enrollments								New Enrollments By 12/31/2022						Enrollments of Individuals w/ Disabilities			Reentry Enrollments			Enrollments of Veterans			Enrollments of Individuals Experiencing Homelessness			NUMBER OF BUSINESSES SERVED			Eligible?	Success Rate Average	STAR
		Adult				Dislocated Worker				ADULT			DISLOCATED																	
	100%	Plan	New	Actual	% of Goal	Plan	New	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
Canoga Park/S. Valley	Arbor/Equus Workforce Services	525	250	341	48%	225	90	122	40%	263	217	83%	112	65	58%	90	48	53%	125	30	24%	90	22	25%	125	34	28%	70	82	117%	NO	N/A	NO
West Adams	Asian American Drug Abuse Program, Inc.	525	743	874	142%	225	183	239	82%	263	627	238%	112	103	92%	90	286	318%	125	180	144%	90	133	148%	125	326	261%	70	95	136%	YES	117%	STAR
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	525	264	346	51%	225	62	101	28%	263	159	60%	112	36	32%	90	44	49%	125	31	25%	90	27	30%	125	51	41%	70	106	151%	NO	N/A	NO
Vernon Central/LATTC	Coalition for Responsible Community Development	525	1,141	1,272	218%	225	76	84	34%	263	939	357%	112	59	53%	90	84	93%	125	272	218%	90	35	39%	125	456	365%	70	206	294%	NO	N/A	NO
Wilshire-Metro	Community Career Development, Inc.	525	275	275	53%	225	89	89	40%	263	260	99%	112	83	74%	90	45	50%	125	42	34%	90	41	46%	125	75	60%	70	94	134%	NO	N/A	NO
Sun Valley	El Proyecto del Barrio, Inc.	525	680	811	130%	225	261	317	116%	263	650	247%	112	198	177%	90	411	457%	125	168	134%	90	23	26%	125	186	149%	70	175	250%	YES	113%	STAR
Northeast Los Angeles	Goodwill Industries of Southern California	525	482	526	92%	225	46	68	21%	263	372	141%	112	36	32%	90	60	67%	125	76	61%	90	29	33%	125	178	143%	70	198	283%	NO	N/A	NO
Pacoima/North Valley	Goodwill Industries of Southern California	525	297	330	57%	225	59	63	27%	263	235	89%	112	39	35%	90	44	49%	125	17	14%	90	11	13%	125	37	30%	70	143	204%	NO	N/A	NO
Watts/Los Angeles	Housing Authority of the City of Los Angeles	525	544	630	104%	225	144	200	64%	263	483	184%	112	124	111%	90	92	102%	125	169	135%	90	12	14%	125	164	132%	70	73	104%	NO	N/A	NO
West Los Angeles	JVS SoCal	525	569	700	109%	225	79	126	36%	263	346	132%	112	52	46%	90	90	100%	125	95	76%	90	81	90%	125	213	171%	70	29	41%	NO	N/A	NO
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	525	597	680	114%	225	269	300	120%	263	579	220%	112	251	224%	90	105	117%	125	278	222%	90	14	16%	125	282	226%	70	82	117%	YES	109%	STAR
Hollywood	Managed Career Solutions, Inc.	525	556	576	106%	225	253	287	113%	263	511	194%	112	229	204%	90	200	222%	125	187	150%	90	36	40%	125	214	172%	70	90	129%	YES	112%	STAR
Downtown/Pico Union	Pacific Asian Consortium in Employment	525	767	877	147%	225	181	225	81%	263	620	236%	112	111	99%	90	179	199%	125	64	51%	90	76	85%	125	254	204%	70	90	129%	NO	N/A	NO
South Los Angeles	UAW-Labor Employment Training Corporation	525	566	597	108%	225	115	125	52%	263	411	156%	112	38	34%	90	133	148%	125	43	34%	90	26	29%	125	84	68%	70	61	87%	NO	N/A	NO
Southeast Los Angeles	Watts Labor Community Action Committee	525	468	495	90%	225	99	107	44%	263	339	129%	112	79	71%	90	58	64%	125	76	61%	90	30	34%	125	132	106%	70	154	220%	NO	N/A	NO
	WSC TOTAL	**8,400**	**8,199**	**9,330**	98%	**3,600**	**2,006**	**2,453**	56%	**4,208**	**6,748**	160%	1,792	**1,643**	92%	**1,440**	**1,879**	130%	**2,000**	**1,728**	86%	**1,440**	**596**	42%	**2,000**	**2,686**	134%	1,120	1,786	159%	**Must meet ALL Minimum Benchmarks in this category**	**For purpose of averaging, success rates limited to 125%**	**Average Success Rate must meet or exceed 100%**
					80%				**80%**			**80%**			**80%**			**80%**			**80%**			**80%**			**80%**			**80%**		

=Meets or exceeds goal
=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Adult Administrative Capability

WorkSource Center	Operator Name	MEASURES			Expenditure of Training Funds Set-aside / Leveraged Resources (32%)									PERFORMANCE		
		MONITORING MEASURES			TOTAL WIA EXPEND-ITURES	TOTAL MINIMUM WIA SET-ASIDE GOAL (29%)	WIOA TRAINING EXPENDITURES	PERCENT OF Min.WIA GOAL (H/G)	LEVERAGED RESOURCES EXPENDITURES	MAXIMUM LEVERAGE RESOURCES Limit (14.5%)	TOTAL TRAINING (WIA + LEVERAGED)	TOTAL TRAINING (WIA + LEVERAGED) GOAL (43.5%)	PERCENT OF TOTAL TRAINING EXPENDITURE GOAL (L/M)	Eligible?	Success Rate Average	STAR
		Plan	Actual	% of Goal												
Canoga Park/S. Valley	Arbor/Equus Workforce Services	90%	94%	105%	$745,121	$216,085	$234,975	109%	$140,823	$108,043	$343,018	$324,128	106%	YES	107%	STAR
West Adams	Asian American Drug Abuse Program, Inc.	90%	97%	108%	$644,500	$186,905	$214,338	115%	$905,363	$93,453	$307,791	$280,358	110%	YES	111%	STAR
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	90%	89%	99%	$710,377	$206,009	$252,727	123%	$70,312	$103,005	$323,039	$309,014	105%	YES	109%	STAR
Vernon Central/LATTC	Coalition for Responsible Community Development	90%	81%	90%	$711,013	$206,194	$355,816	173%	$0	$103,097	$355,816	$309,291	116%	YES	110%	STAR
Wilshire-Metro	Community Career Development, Inc.	90%	76%	85%	$656,667	$190,433	$291,104	153%	$34,234	$95,217	$325,338	$285,650	114%	YES	108%	STAR
Sun Valley	El Proyecto del Barrio, Inc.	90%	97%	108%	$707,558	$205,192	$212,952	104%	$313,280	$102,596	$315,548	$307,788	103%	YES	105%	STAR
Northeast Los Angeles	Goodwill Industries of Southern California	90%	97%	108%	$544,246	$157,831	$193,111	123%	$138,002	$78,916	$272,027	$236,747	115%	YES	115%	STAR
Pacoima/North Valley	Goodwill Industries of Southern California	90%	94%	105%	$461,780	$133,916	$171,943	129%	$1,208	$66,958	$173,151	$200,874	87%	YES	106%	STAR
Watts/Los Angeles	Housing Authority of the City of Los Angeles	90%	97%	108%	$644,764	$186,982	$252,087	135%	$538,006	$93,491	$345,578	$280,472	124%	YES	119%	STAR
West Los Angeles	JVS SoCal	90%	82%	92%	$605,879	$175,705	$195,923	112%	$168,117	$87,852	$283,775	$263,557	108%	YES	104%	STAR
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	90%	97%	108%	$711,013	$206,194	$212,325	103%	$124,677	$103,097	$315,422	$309,291	102%	YES	104%	STAR
Hollywood	Managed Career Solutions, Inc.	90%	97%	108%	$711,013	$206,194	$189,186	92%	$65,491	$103,097	$254,677	$309,291	82%	YES	94%	QUALIFIED
Downtown/Pico Union	Pacific Asian Consortium in Employment	90%	100%	112%	$702,203	$203,639	$221,238	109%	$250,061	$101,819	$323,057	$305,458	106%	YES	109%	STAR
South Los Angeles	UAW-Labor Employment Training Corporation	90%	94%	105%	$690,103	$200,130	$199,897	100%	$589,622	$100,065	$299,962	$300,195	100%	YES	102%	STAR
Southeast Los Angeles	Watts Labor Community Action Committee	90%	94%	105%	$614,501	$178,205	$173,700	98%	$753,305	$89,103	$262,803	$267,308	98%	YES	100%	STAR
														Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%
MINIMUM BENCHMARKS			80%					80%					80%			

=Meets or exceeds goal
=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Youth STAR Tally

PY 22-23 WIOA YSC Annual Performance Evaluation Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			TOTAL STARS EARNED
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California	STAR	STAR	STAR	STAR	4
North Valley	El Proyecto del Barrio East	STAR	STAR	STAR	STAR	4
	El Proyecto del Barrio North	STAR	STAR	STAR	STAR	4
East Los Angeles	Para Los Ninos	STAR	STAR	STAR	STAR	4
	Youth Opportunity Movement (YOM)-BH	STAR	STAR	NO	STAR	3
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	STAR	NO	NO	2
	Para Los Ninos	STAR	STAR	NO	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	STAR	QUALIFIED	NO	STAR	2
	Brotherhood Crusade	STAR	QUALIFIED	NO	STAR	2
	Coalition for Responsible Community Development	STAR	STAR	STAR	STAR	4
	Watts Labor Community Action Center	NO	QUALIFIED	STAR	STAR	2
	Youth Opportunity Movement (YOM)	NO	NO	STAR	STAR	2
Harbor	MCS	NO	STAR	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	STAR	STAR	QUALIFIED	STAR	3
	TOTAL STARS	**11**	**10**	**8**	**13**	

NO	= One or more outcomes < 80% of goal
QUALIFIED	=All outcomes ≥ 80% but overall not STAR level

PY 22-23 Annual Performance Evaluation: Youth Performance Outcomes

		EMPLOYMENT OR EDUCATION 2nd Quarter Post Exit Based on Exiters 7/1/21 to 6/30/22			EMPLOYMENT OR EDUCATION 4th Quarter Post Exit Based on Exiters 1/1/21 to 12/31/21			Credential Attainment Based on Exiters 1/1/21 to 12/31/21			MEASURABLE SKILLS GAINS Within 7/1/22-6/30/23			PERFORMANCE		
Planning Area	**Service Provider**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Plan**	**Actual**	**% of Goal**	**Eligible?**	**Success Rate Average**	**STAR**
South Valley	Goodwill Industries of Southern California	72.0%	109.0%	152%	72.0%	121.8%	170%	61.0%	101.9%	168%	62.0%	84.3%	136%	YES	125%	STAR
North Valley	El Proyecto del Barrio East	72.0%	139.9%	195%	72.0%	146.9%	205%	61.0%	127.9%	210%	62.0%	153.8%	249%	YES	125%	STAR
	El Proyecto del Barrio North	72.0%	143.3%	200%	72.0%	133.0%	185%	61.0%	123.7%	203%	62.0%	168.8%	273%	YES	125%	STAR
East Los Angeles	Para Los Ninos	72.0%	126.5%	176%	72.0%	129.2%	180%	61.0%	126.5%	208%	62.0%	121.9%	197%	YES	125%	STAR
	Youth Opportunity Movement (YOM)-BH	72.0%	68.5%	96%	72.0%	123.0%	171%	61.0%	142.2%	234%	62.0%	69.7%	113%	YES	125%	STAR
Central Los Angeles	Regents of the University of CA (UCLA)	72.0%	72.6%	101%	72.0%	116.4%	162%	61.0%	119.0%	196%	62.0%	84.0%	136%	YES	125%	STAR
	Para Los Ninos	72.0%	126.5%	176%	72.0%	129.2%	180%	61.0%	126.5%	208%	62.0%	121.9%	197%	YES	125%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	72.0%	96.5%	135%	72.0%	119.5%	166.0%	61.0%	94.6%	156%	62.0%	95.2%	154%	YES	125%	STAR
	Brotherhood Crusade	72.0%	113.4%	158%	72.0%	121.1%	169%	61.0%	94.6%	156%	62.0%	95.2%	154%	YES	125%	STAR
	Coalition for Responsible Community Development	72.0%	61.0%	85%	72.0%	108.7%	151%	61.0%	107.6%	177%	62.0%	97.8%	158%	YES	125%	STAR
	Watts Labor Community Action Center	72.0%	117.3%	163%	72.0%	91.3%	127%	61.0%	55.2%	91%	62.0%	18.0%	30%	NO	N/A	NO
	Youth Opportunity Movement (YOM)	72.0%	113.2%	158%	72.0%	127.7%	178%	61.0%	43.7%	72%	62.0%	57.7%	94%	NO	N/A	NO
Harbor	MCS	72.0%	97.0%	135%	72.0%	107.2%	149%	61.0%	91.7%	151%	62.0%	22.7%	37%	NO	N/A	NO
West Los Angeles	Regents of the University of CA (UCLA)	72.0%	83.1%	116%	72.0%	95.6%	133%	61.0%	96.0%	158%	62.0%	132.3%	214%	YES	125%	STAR
	YOUTHSOURCE TOTAL	72.0%	77.8%	108%	72.0%	72.6%	101%	61.0%	59.9%	98%	62.0%	62.9%	101%			
	MINIMUM BENCHMARKS			80%			80%			80%			80%	**Must Meet ALL minimum Benchmarks in this category**	**For purpose of averaging, success rates limited to 125%**	**Average Success Rate must meet or exceed 100%**

=Meets or exceeds goal
=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Youth Customer Satisfaction

Planning Area	Service Provider	MEASURE				STAR
		Goal	Youth Satisfaction (Intercept)	Success Rate	Eligible	
South Valley	Goodwill Industries of Southern California	8.5	9.4	111%	YES	STAR
North Valley	El Proyecto del Barrio East	8.5	9.2	108%	YES	STAR
	El Proyecto del Barrio North	8.5	9.5	112%	YES	STAR
East Los Angeles	Para Los Ninos	8.5	8.5	100%	YES	STAR
	Youth Opportunity Movement (YOM)-BH	8.5	9.4	111%	YES	STAR
Central Los Angeles	Regents of the University of CA (UCLA)	8.5	8.9	105%	YES	STAR
	Para Los Ninos	8.5	9.5	112%	YES	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	8.5	8.0	94%	YES	QUALIFIED
	Brotherhood Crusade	8.5	8.3	98%	YES	QUALIFIED
	Coalition for Responsible Community Development	8.5	9.6	113%	YES	STAR
	Watts Labor Community Action Center	8.5	7.5	88%	YES	QUALIFIED
	Youth Opportunity Movement (YOM)	8.5	6.0	71%	NO	NO
Harbor	MCS	8.5	9.0	106%	YES	STAR
West Los Angeles	Regents of the University of CA (UCLA)	8.5	9.2	108%	YES	STAR
MINIMUM BENCHMARK				**80%**	**Must meet Minimum Benchmark in this category**	**Success Rate must meet or exceed 100% Benchmark**

=Meets or exceeds goal

=Below Minimum Benchmark

PY 22-23 Annual Performance Evaluation: Youth Customer Flow

		MEASURE									PERFORMANCE LEVEL		
		Total Enrollments						Enrollments by 12/31/2022			Eligible?	Success Rate Average	STAR
Planning Area	Service Provider	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	Actual	% of Goal			
South Valley	Goodwill Industries of Southern California	135	89	56	34	123	92%	101	109	108%	YES	100%	STAR
North Valley	El Proyecto del Barrio East	135	146	32	34	178	132%	101	155	153%	YES	125%	STAR
	El Proyecto del Barrio North	135	139	15	34	154	115%	101	137	136%	YES	120%	STAR
East Los Angeles	Para Los Ninos	135	132	18	34	150	112%	101	96	95%	YES	104%	STAR
	Youth Opportunity Movement (YOM)-BH	135	89	30	34	119	89%	101	58	57%	NO	N/A	NO
Central Los Angeles	Regents of the University of CA (UCLA)	101	67	0	34	101	66%	76	67	88%	NO	N/A	NO
	Para Los Ninos	135	135	12	34	147	109%	101	70	69%	NO	N/A	NO
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	135	82	11	34	93	69%	101	54	53%	NO	N/A	NO
	Brotherhood Crusade	135	94	17	34	111	83%	101	53	52%	NO	N/A	NO
	Coalition for Responsible Community Development	135	136	33	34	169	126%	101	124	123%	YES	124%	STAR
	Watts Labor Community Action Center	135	121	36	34	155	115%	101	111	110%	YES	112%	STAR
	Youth Opportunity Movement (YOM)	135	157	1	34	158	118%	101	156	154%	YES	122%	STAR
Harbor	MCS	101	106	30	34	136	135%	76	61	80%	YES	103%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	135	97	17	34	114	85%	101	84	83%	YES	84%	QUALIFIED
	YOUTHSOURCE TOTAL	**1,822**				**1,908**	105%	1,364	**1,335**	98%			
MINIMUM BENCHMARK							**80%**			**80%**	**Must meet ALL Minimum Benchmarks in this category**	**For purpose of averaging, success rates limited to 125%**	**Average Success Rate must meet or exceed 100%**

=Meets or exceeds goal
=Below Minimum Benchmark

PY 22-23 Performance Evaluation: Youth Administrative Capability

Planning Area	Service Provider	MEASURES									PERFORMANCE		
		MONITORING MEASURES			Work Experience Expenditures				Leveraged Resources (Hold Harmless)			Eligible?	Success Rate Average	STAR
		Plan	Actual	% of Goal	Total Expenditures	Plan (23%)	Actual	% of Goal	Plan	Actual	% of Goal			
South Valley	Goodwill Industries of Southern California	90%	100%	111%	$517,314	$118,982	$120,952	102%	$200,000	$0	0%	YES	106%	STAR
North Valley	El Proyecto del Barrio East	90%	94%	104%	$679,485	$156,281	$233,109	149%	$200,000	$401,472	201%	YES	115%	STAR
	El Proyecto del Barrio North	90%	94%	104%	$658,319	$151,413	$250,996	166%	$200,000	$415,650	208%	YES	115%	STAR
East Los Angeles	Para Los Ninos	90%	91%	101%	$560,691	$128,958	$200,976	156%	$200,000	$476,467	238%	YES	113%	STAR
	Youth Opportunity Movement (YOM)-BH	90%	100%	111%	$528,279	$121,504	$152,712	126%	$200,000			YES	118%	STAR
Central Los Angeles	Regents of the University of CA (UCLA)	90%	97%	108%	$270,629	$62,244	$39,973	64%	$200,000	$0	0%	NO	N/A	NO
	Para Los Ninos	90%	91%	101%	$572,154	$131,595	$192,850	147%	$200,000	$497,323	249%	YES	113%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	90%	94%	104%	$627,291	$144,276	$170,309	118%	$200,000	$0	0%	YES	111%	STAR
	Brotherhood Crusade	90%	100%	111%	$592,615	$136,301	$155,265	114%	$200,000	$408,886	204%	YES	113%	STAR
	Coalition for Responsible Community Development	90%	91%	101%	$663,963	$152,711	$283,126	185%	$200,000	$114,667	57%	YES	113%	STAR
	Watts Labor Community Action Center	90%	97%	108%	$646,206	$148,627	$280,482	189%	$200,000	$753,305	377%	YES	116%	STAR
	Youth Opportunity Movement (YOM)	90%	100%	111%	$528,279	$121,504	$152,712	126%	$200,000			YES	118%	STAR
Harbor	Managed Career Solutions, SPC	90%	87%	97%	$496,367	$114,164	$360,947	316%	$200,000	$0	0%	YES	111%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	90%	97%	108%	$661,452	$152,133	$143,220	94%	$200,000	$0	0%	YES	101%	STAR
	MINIMUM BENCHMARKS			**80%**				**80%**			**80%**	**Must meet Minimum Benchmarks in this category**	**For purpose of averaging, success rates limited to 125%**	**Average Success Rate must meet or exceed 100%**

=Meets or exceeds goal
=Below Minimum Benchmark

9.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval for the Economic and Workforce Development Department to Allocate HIRE LA's Youth Program Funds for Program Year 2024-25 (July 1, 2024 - June 30, 2025) to Service Providers for Paid Work Experience and Other Related Activities**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 9 - HLAY Funds Allocation

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

9

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL FOR THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ALLOCATE HIRE LA'S YOUTH PROGRAM FUNDS FOR PROGRAM YEAR 2024–25 (JULY 1, 2024 - JUNE 30, 2025) TO SERVICE PROVIDERS FOR PAID WORK EXPERIENCE AND OTHER RELATED ACTIVITIES

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the EWDD, or designee, to allocate $45,403 in Program Year (PY) 2024–25 Annual Plan (AP) Unallocated Hire LA Youth (HLAY) City of Los Angeles (City) General Funds (GF). The HLAY City GF program will provide work experience and support services to youth, ages 14–24. (Table 1);
2. AUTHORIZE the General Manager of the EWDD, or designee, to allocate $250,000 in PY 2024–25 AP Unallocated Californians For All (CFA) HLAY Platform Expansion funds to Community Software Solutions, Inc. The funds will be used for Platform upgrade and maintenance. (Table 2); and
3. AUTHORIZE the General Manager of the EWDD, or designee, to execute agreements as outlined in Tables 1 and 2.

BACKGROUND

HLAY City General Fund and County of Los Angeles (County) Programs

HLAY programs provide youth ages 14–24 with work-based learning, including work-readiness instruction, career exploration, and on-the-job work experience. Emphasis will be placed on serving youth who reside in the City and are foster youth, homeless youth, youth on probation, or members of families whose income is identified as low-income. The expected outcomes are: 1) to provide first-time work experience to youth and 2) to build work readiness skills.

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Hire LA Youth Platform

In an effort to evolve and meet the ever-changing needs of the labor market and better support the most vulnerable youth of the City, the EWDD constantly reevaluates its youth employment delivery system to fully utilize its resources and funding. In PY 2020–21 the EWDD launched the HLAY Platform. The HLAY Platform is a web-based application and enrollment software. It easily allows youth to apply for work experience opportunities and providers to enroll applicants. Since it is web-based end users can easily run reports to determine contract compliance and where funding allocations can be adjusted to ensure maximum delivery of services.

RECOMMENDATION

To fully utilize the HLAY City GF and CFA program funds, EWDD requests approval of the allocations detailed in Tables 1 and 2.

Table 1 provides a summary of the EWDD's recommended allocation of $45,403 in PY 2024–25 AP Unallocated City GF. The additional funds will provide extra work experience hours and supportive services. The term of the contract will be July 1, 2024 – June 30, 2025.

Table 1: Allocation/Redistribution of City General Funds Hire LA Youth

AGENCY	ORIGINAL CITY GF HLAY	NET CHANGE	NEW CITY GF HLAY AMOUNT
Los Angeles Brotherhood Crusade	$205,574	$45,403	$250,977
PY 2024–25 AP Unallocated City GF	$45,403	($45,403)	$0
TOTALS	**$250,977**	**$0**	**$250,977**

Table 2 provides a summary of the EWDD's recommended allocation of $250,000 in CFA program funds. The part of the funds will be used to add new programs to the Platform, such as, the Senior Hospitality for Youth and City Pathways to Childcare. The other funds will ensure that the web-based HLAY Platform is maintained, and allow youth to apply for work experience opportunities and providers to enroll the youth. The term of the contract will be October 1, 2024 – December 31, 2025.

Table 2: Allocation of California For All Hire LA Youth Platform Expansion Funds

AGENCY	ORIGINAL CFA	NET CHANGE	NEW CFA AMOUNT
Community Software Solutions, Inc.	$0	$250,000	$250,000
PY 24–25 Unallocated CFA Funds	$250,597	($250,000)	$597
TOTALS	**$250,597**	**$0**	**$250,597**

NEXT STEPS

Upon WDB approval, the EWDD will execute agreements with agencies listed in Tables 1 and 2.

CMH:GR:DB:TE:FG:cg

10.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Approval for the Economic and Workforce Development Department to Allocate $85,000 of City of Los Angeles Funds Transferred by Council District 1 to Central American Resource Center to support Day Labor Centers and Community Clean-Up Efforts**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 10 - CD 1 Additional Funding to CARECEN
- Item 10 - Attachment - CD1 Motion CF 24-0993 (1)

CAROLYN M. HULL
GENERAL MANAGER

CITY OF LOS ANGELES
CALIFORNIA

10

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE: September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: APPROVAL FOR THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT TO ALLOCATE $85,000 OF CITY OF LOS ANGELES FUNDS TRANSFERRED BY COUNCIL DISTRICT 1 TO CENTRAL AMERICAN RESOURCE CENTER TO SUPPORT DAY LABOR CENTERS AND COMMUNITY CLEAN-UP EFFORTS

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the EWDD, or designee, to accept $85,000 in Program Year (PY) 2024-25 City of Los Angeles (City) General Funds (GF) from AB1290 Fund No. 53P Account No. 281201 be transferred to the EWDD Fund No. 100, Department 22, Appropriation Account No. 003040.
2. AUTHORIZE the General Manager of the EWDD, or designee, to execute a contract amendment with the Central American Resource Center (CARECEN) to add an additional $85,000 in funding to provide three-hundred-twelve (312) program participant opportunities or stipends to day laborers over a year-long period, outlined in Table 1.

BACKGROUND

The City's Day Labor Resource System will be a structured and transparent employment and education program for low-wage workers, both immigrant and non-immigrant, who will have the opportunity to receive comprehensive services, integration into the City's civic structure, and economic self-sufficiency. The Contractor shall provide the supervision of the site as well as citywide marketing, mediation services, and community outreach. The overall purpose of the Day Labor Resource Center Program is to provide economic and social opportunities to day laborers, immigrant, and non-immigrant low-income workers and to develop economic self-sustainability strategies in the Los Angeles areas served by the program. The Contractor provides these services to day laborers seeking employment, including those who are unemployed or underemployed and live at,

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near, or below federal poverty levels. A secondary purpose is to promote immigrant integration and create educational opportunities to transition away from temporary employment.

Per Council District 1 (CD1) Motion referenced in Council File 24-0993 adopted by City Council on September 3, 2024, there is a great need to support the day labor centers and community clean-up efforts of CARECEN in CD1. This effort is of special benefit for the residents of the City and for CD1 and deserves financial assistance from the City.

Additional funding will provide three-hundred-twelve (312) program participation opportunities or stipends to day laborers over a year-long period. Each program participation opportunity will pay the participant $120.00. For the first six (6) months, each opportunity will be approximately 4 hours long, scheduled around three times a week. After the initial six (6) months, the program will increase to four (4) days a week as the leadership component progresses. These participation opportunities for day laborers will help alleviate some financial pressure and enable them to focus on gaining leadership skills, earning an income, and fostering a sense of community pride in CD1.

DISCUSSION

To fully utilize the City GF funds, EWDD requests to accept $85,000 in PY 2024-25 City GF Funds from AB1290 Fund No.53P Account No. 281201 be transferred to the EWDD Fund No. 100, Department 22, Appropriation Account No. 003040.

The term of the contract will be July 1, 2024 – June 30, 2025.

Table 1 - Allocation of City General Funds for Day Labor Program

AGENCY	ORIGINAL FUNDING	NET CHANGE	TOTAL FUNDING
CARECEN	$181,188	$85,000	$266,188

NEXT STEPS

Upon authorization, EWDD will begin the process of executing a contract amendment with CARECEN, subject to City Attorney review and approval.

CMH:GR:DB:TE:FG:MS:cg
Attachment: CD1 Motion CF 24-0993

TO CITY CLERK FOR PLACEMENT ON NEXT REGULAR COUNCIL AGENDA TO BE POSTED #62

MOTION

There is a great need to support the day labor centers and community clean-up efforts of the Central American Resource Center (CARECEN) in Council District 1 (CD 1). This effort is of special benefit for the residents of the City and for CD1 and deserves financial assistance from the City.

Funding is needed to provide $120 per participation opportunity for 312 program participation opportunities to be conducted over a year-long period. For the first six months, each opportunity will be approximately 4 hours long, scheduled around three times a week. After the initial six months, the program will increase to four days a week as the leadership component progresses.

These participation opportunities for day laborers will help alleviate some financial pressure and enable them to focus on gaining leadership skills, earning income, and fostering a sense of community pride in CD 1.

I THEREFORE MOVE that $85,000 in the AB1290 Fund No.53P Account No. 281201 (CD 1 Redevelopment Projects – Services) be transferred / appropriated to the Economic & Workforce Development Department Fund No. 100-22, Account No. 003040 (Contractual Services).

I FURTHER MOVE that the Economic & Workforce Development Department be authorized to prepare the necessary document(s) with, and/or payment(s) to, CARECEN, or any other agency or organization, as appropriate, in the above amount, and for the above purpose, subject to the approval of the City Attorney as to form, if needed; and that the Councilmember of the First District be authorized to execute any such document(s) on behalf of the City.

I FURTHER MOVE that the Economic & Workforce Development Department be authorized to make any corrections, clarifications or revisions to the above instructions, including any new instructions, in order to effectuate the intent of this Motion, including any corrections and changes to fund or account numbers; said corrections I clarifications I changes may be made orally, electronically or by any other means.

PRESENTED BY: _____
EUNISSES HERNANDEZ
Councilmember, 1st District

SECONDED BY: _____

ORIGINAL

AUG 27 2024

11.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **A Report from the Economic and Workforce Development Department on a List of Critical Tasks and Project Timelines or WorkPlan that it Must Complete Over the Next Six-Months**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 11 - EWDD Year 2024-25 Six-Month Workplan
- Item 11- Attachment 2022-23 WIOA Annual Performance Evaluation

CAROLYN M. HULL
GENERAL MANAGER

CITY OF LOS ANGELES
CALIFORNIA

KAREN BASS
MAYOR

11

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

DATE : September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: A REPORT FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT ON A LIST OF CRITICAL TASKS AND PROJECT TIMELINES OR WORKPLAN THAT IT MUST COMPLETE OVER THE NEXT SIX-MONTHS

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. NOTE and FILE the Program Year (PY) 2024-2025 Workforce Development Division's (WDD) six-month critical tasks workplan.

BACKGROUND

In July 2023, the EWDD funded several strategic planning efforts to:

1. Develop enhanced programming for disconnected youth and older workers;
2. Develop a Los Angeles Infrastructure Academy;
3. Redesign and enhance the City of Los Angeles' (City) America's Job Center of California^{SM} (AJCC), WorkSource (WSC) Adult and Dislocated Worker (DW) system; and
4. Develop a new City five-year workforce development strategic plan.

Three of these strategic plans were completed by the end of Program Year 2023-24 and plans are to be implemented during PY 2024-25:

1. Horizon 32K Plan (formerly known as Los Angeles Performance Partnership Pilot or LA P3);
2. AdvantAGE LA Older Worker Plan; and

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3. Los Angeles Workforce Infrastructure Network (LAWIN) Plan. Two strategic plans are pending completion:
    A. City Five-Year Workforce Development Strategic Plan: and
    B. AJCC, WorkSource System Redesign.

On June 26, 2024, Council and Mayoral approvals were secured for EWDD's PY 2024-25 Annual Plan (July 1, 2024 to June 30, 2025), which establishes the priorities, policies and budget for the City's Workforce Development System and outlines WDS strategies for achieving an equitable labor market that provides opportunities for all Angelenos.

SIX-MONTH WORKPLAN

The attached six-month WDD workplan lists critical tasks and project timelines that EWDD must complete to support the implementation of the PY 2024-25 Workforce Development Annual Plan and the referenced strategic plans.

CMH:GR:DB:EM:cg
Attachment: PY 2024-2025 WDD Six-Month Critical Tasks Workplan

PY 2024/25 List of Critical Tasks and Project Timelines/ Work Plan that EWDD Must Complete Over the Next Six-Months

EWDD 6-Month Workplan	Status	Due Date	July	Aug	Sept	Oct	Nov	Dec	Jan
Complete PY 23/24 Strategic Plans		(Tentative Dates)							
I - City of LA Five-Year Workforce Dev Strategic Plan									
a. CivicMakers Revised Draft to EWDD	Underway	8/15/2024		X					
b. Final Draft to EWDD	Underway	8/31/2024		X					
c. Present to WDB Adhoc/ Board	Pending	10/1/2024				X			
d. Present to City Council TTT Committee	Pending	10/15/2024				X			
e. Final Council Approval	Pending	10/15/2024				X			
f. Release Final Draft	Pending	10/15/2024				X			
II - AJCC/WSC System Redesign Evaluation									
a. CSUN Evaluation - Final Draft	Underway	8/30/2024		X					
b. Evaluation Presentation to WDB Ad Hoc/ Board	Pending	10/1/2024				X			
c. Release Final Draft	Pending	10/1/2024				X			
III - AJCC/WSC System Redesign Procurement									
a. Complete Phase I: Present AJCC RFQ Results to the Board	Underway	8/14/2024		X					
b. Phase II: RFP - Draft White Paper	Pending	9/15/2024				X			
i. White Paper Presentation to WDB Ad Hoc/ Board	Pending	10/1/2024			X				
ii. Present to City Council TTT Committee/ Council	Pending	10/15/2024			X				
c. Draft RFP	Pending	10/15/2024			X				
d. Release Phase II: AJCC/WSC RFP	Pending	10/15/2024				X			
Implement Year 25 Annual Plan - Other Strategic Initiatives									
IV- Year 25 Annual Plan Funded - Projects/Programs									
a.Execute Contracts (WIOA, City GF, County, CFA, etc.)	Underway	8/30/2024	X	X	X				
b. Execute Budgets	Underway	9/30/2024	X	X	X				
c. Complete Monitoring Reports Q1 ((various)	Pending	12/31/2024					X		
d. Process Invoices (existing contracted consultants)	Ongoing	12/31/2024	X	X	X	X	X	X	X
e. Rapid Response & Employer Services Hiring Events	Ongoing	12/31/2024	X	X	X	X	X	X	X
f. Complete Funder Reports (various)	Ongoing	12/31/2024	X	X	X	X	X	X	X

EWDD 6-Month Workplan	Status	Proposed Due Date	July	Aug	Sept	Oct	Nov	Dec	Jan
V - Strategic Planning Procurements- Consultants									
a. Release Sector Strategists	Completed	8/15/2024		X					
b. Release LAWIN Consultant	Completed	8/15/2024		X					
c. Release AdvantAGE LA	Completed	8/15/2024		X					
d. Release LAP3 / Horizons 32k	Underway	9/30/2024			X				
e. Labor Navigators	Underway	8/30/2024			X				
f. Scoring and approvals by the Board	Pending	10/1/2024				X			
VI - Annual Plan Implementation-Consultant Procurements									
a. Release Monitoring RFQ	Completed	7/24/2024	X						
b. Release WIOA Certification RFQ	Completed	8/1/2024		X					
d. Release Evaluation / Customer Satisfaction RFQ	Completed	8/9/2024		X					
e. Release LMI RFQ	Underway	9/30/2024			X				
f. Scoring and approvals by the Board	Pending	10/17/2024				X			
g. Execute Contracts	Pending	11/30/2024					X		
VII - Strategic Plan/ Events Program Implementation									
a. Launch AdvantAGE LA Plan	Pending	10/31/2024				X			
b. LAWIN Report Back	Pending	10/31/2024				X			
b. Launch Horizons 32K Plan	Pending	10/31/2024				X			
i. Launch Working Group	Pending	10/31/2024				X			
ii. Crossroads Policy Event	Underway	10/31/2024				X			
c. LA:RISE 10 Year Anniversary Event	Underway	10/31/2024				X			
e. Five Year Plan	Pending	TBD							X
VIII -Program Year 24 Audits									
Federal, State, Local (WIOA, City GF, County, CFA, etc.)	Pending	12/31/2024			X		X		
IX- City Council Transmittals	Underway	12/31/2024						X	
a. Report back EWDD & YDD Youth Homelessness Workplan	Underway	TBD			X				
b. Report back 2028 Olympics Workforce Investments	Pending	TBD					X		
c. Report back WSC System best practices and TLH	Pending	TBD					X		
X- 2024-25 Annual Plan Carry-In Report									
a. Fiscal Close-out	Underway	8/31/2024		X					
b. Report to the WDB	Pending	11/1/2024					X		
c. Report to TTT	Pending	1/31/2025							X

EWDD 6-Month Workplan	Status	Proposed Due Date	July	Aug	Sept	Oct	Nov	Dec	Jan
XI- 2025-26 Annual Plan									
a. Present Timeline to WDB	Pending	11/14/2024					X		
b. Present Timeline to TTT	Pending	11/19/2024					X		
c. AP 25-26 Kick Off EWDD Working Sessions	Pending	12/4/2024						X	
XII- Data Management and Performance Tracking									
a. MIS Data Analysis Reports to State of CA EDD	Pending	Aug-Dec		X		X		X	
b. Quarterly Scorecard	Pending	10/15; 1/15				X			X
c. Council District and Agency Scorecards Templates	Pending	12/31/2024						X	
d. 6-month performance report to the Board (Impact Report)	Pending	1/16/2025							X
XIII. - WIOA Federal Performance Measures Local Negotiations									
Regional negotiations with the State/ EDD	Pending	9/30/2024			X				
XIV. - WD Board Regional / Local Plan									
a. KickOff Meeting w other Boards	Pending	8/7/2024		X					
b. Draft Local Plans for Public Comment	Pending	12/31/2024						X	
c. Draft Regional Plan (tentatively due 3/31/25)	Pending	12/31/2024						X	
d. Public Comment Meetings	Pending	1/31/2024							X
XV - YSC System WIOA Certification									
a. Complete certification to the State	Pending	11/1/2024					X		
b. Continuous Improvement Plans to the State	Pending	12/31/2024						X	
XVI- 2023-24 WIOA Annual Performance Evaluation									
a. Complete Admin Capability	Pending	11/15/2024					X		
b. Complete Data Flow/Outcomes	Pending	11/30/2024					X		
c. Complete Customer Satisfaction	Pending	12/31/2024						X	
d. Meetings with Agencies and Present Results to WD Board	Pending	1/16/2025							X
XVII - Staffing/ Organizational Development Systems									
a. Hiring Plan (backfill vacant positions)	Underway	10/31/2024				X			
b. WDD Reorg	Pending	12/31/2024						X	
c. Data Analytics Concept Paper & Implementation	Pending	12/31/2024							X
d. EWDD New Grants Management System training	Pending	12/31/2024							X

12.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **An Update from the Economic and Workforce Development Department on the Redesign of the City of Los Angeles' WorkSource Center, America's Job Centers of California System Led by California State University, Northridge and a Draft Five-Year Strategic Workforce Development Plan Prepared by CivicMakers**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 12 - 5-Year Plan & WSC Redesign Update

CITY OF LOS ANGELES
CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER

12

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

444 S. FLOWER STREET
LOS ANGELES, CA 90071

KAREN BASS
MAYOR

DATE : September 19, 2024

TO: Charles Woo, Chair
Workforce Development Board, Executive Committee

FROM: Carolyn M. Hull, General Manager
Economic and Workforce Development Department

SUBJECT: AN UPDATE FROM THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT ON THE REDESIGN OF THE CITY OF LOS ANGELES' WORKSOURCE CENTER, AMERICA'S JOB CENTERS OF CALIFORNIA SYSTEM LED BY CALIFORNIA STATE UNIVERSITY, NORTHRIDGE AND A DRAFT FIVE-YEAR STRATEGIC WORKFORCE DEVELOPMENT PLAN PREPARED BY CIVICMAKERS

BACKGROUND

Workforce Development System Strategic Efforts

In an effort to continually improve upon the services provided through the City of Los Angeles' (City) Workforce Development System (WDS), in July 2023, the Economic and Workforce Development Department (EWDD) funded several strategic planning efforts to develop enhanced programming for:

- Disconnected youth, older workers, and other vulnerable populations;
- Redesign and enhance the City's America's Job Center of California^{SM} (AJCC), WorkSource (WSC) Adult and Dislocated Worker (DW) system; and
- Develop a new City Five-Year Workforce Development Strategic Plan.

The outcome of these activities will result in the refinement and prioritization of WDS strategies. These plans are also intended to set performance expectations and guidance for the new AJCC's system of operators and other contracted service providers of the WDS.

All strategic plans were slated to be completed by June 30, 2024. The EWDD encouraged the contracted consultants to collaborate wherever feasible in data collection and stakeholder engagement efforts and in the development of the respective plans. The following three strategic plans were completed and adopted by City Council via the EWDD's Program Year (PY) 2024–25 Annual Plan (July 1, 2024 - June 30, 2025):

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- Horizon 32K Plan (formerly known as Los Angeles Performance Partnership Pilot or LA P3);
- AdvantAGE LA Older Worker Plan; and
- Los Angeles Workforce Infrastructure Network (LAWIN) Plan.

The City of Los Angeles Five-Year Workforce Development Strategic Plan and the AJCC/ WorkSource System Redesign Evaluation are pending.

Five Year Workforce Development Strategic Plan

To address the ramifications of the COVID-19 pandemic, the EWDD procured a third-party consultant, CivicMakers, to support the City's WDS in developing a comprehensive five-year strategic plan that promotes economic recovery, financial stability, and prepares residents and businesses of Los Angeles for jobs of the future. The proposed Plan is to include the following deliverables:

- A concrete five-year strategy that supports the Mayor's goal to connect every Angeleno with a living-wage job and career pathways;
- Facilitated meetings with community stakeholders and business leaders to assess the critical need for highly trained employees in today's workforce and address barriers to employment; and
- An in-depth analysis of government policies that may be hindering labor growth and wage increases; identify solutions and best practices for increasing employment and reducing labor shortages.

In September 2023, a twenty-member Ad Hoc Committee was established by the Board to support this work.

AJCC Redesign Evaluation and Procurement

The AJCC Adult and DW system, locally known as the WSC System, was last redesigned and procured in 2018. The California State University, Northridge (CSUN) was contracted to conduct an evaluation of the City's AJCC, WSC System to identify ways to redesign and improve its service delivery system to connect program participants to high-wage jobs and reduce inequities among program participants. In September 2023, the City's Workforce Development Board (WDB) convened an AJCC, WSC System Redesign Ad Hoc Subcommittee to consider priorities for a redesign of the system and for the prioritization of the required services including required corresponding performance expectations.

The EWDD recommended extending the AJCC operator procurement for a new list of procured operators to be in place by July 1, 2025 to allow for effective implementation of AJCC System Redesign and Five-Year Strategic Plan recommendations. Additionally, the EWDD proposed to administer the AJCC, WSC System procurement process in two phases. On January 19, 2024, the EWDD released phase one of the AJCC Procurement, a Request for Qualifications (RFQ), to establish the qualified list of proposers before issuing a full Request for Proposal (RFP). The RFQ's focus was on the applicant's demonstrated ability. Since the redesign efforts were still underway, the RFQ was extended until May 31, 2024 to allow for an increased pool of potential applicants. During

the August 14, 2024 WDB Meeting, the WDB approved the recommended List of Qualified AJCC Operators. Additionally, at the request of the WDB, the AJCC RFQ bid was re-opened. The new RFQ submission deadline is September 26, 2024. The second phase of the procurement, the RFP, is to be implemented after the WSC System Redesign has been finalized and approved by the WDB. The RFP will focus on the proposed Program Design, Cost Reasonableness and Leveraged Resources, and Facility Site Readiness.

UPDATE

Five-Year Workforce Development Strategic Plan and AJCC Redesign Evaluation

Toward the end of May 2024, CivicMakers submitted to EWDD a draft of the Plan's outline, executive summary, and preliminary framework for the proposed strategies and recommendations. Several feedback sessions were held between CivicMakers and EWDD during the month of June and July. During the month of June, CSUN also presented the evaluation's outline and preliminary findings and recommendations to EWDD. Both consultants were asked to finalize their reports and refine recommendations and proposed strategies. The final draft of the Five-Year Plan and the Redesign Evaluation were to be submitted to EWDD by August 30, 2024. Updated and complete drafts have been submitted to EWDD for review.

A WDB Joint 5-Year Strategic Plan and WSC System Redesign Subcommittee Meeting will be calendared for early October 2024.

A presentation to the Board will be scheduled for October 2024.

AJCC Procurement

The evaluation and scoring of the AJCC RFQ applications received by EWDD by the May 31, 2024 deadline was completed. During the August 14, 2024 WDB Meeting, the WDB approved the preliminary List of Qualified AJCC Operators. Additionally, at the request of the WDB, the AJCC RFQ bid was re-opened. The new RFQ submission deadline is September 26, 2024. The evaluation and scoring of additional RFQ applications will be completed by mid-October.

The EWDD has drafted final redesign recommendations and concept paper for presentation to the WDB and City Council in October 2024.

AJCC Procurement Updated Timeline

Phase I – Request for Qualifications

- Initial Board recommendations – August 2024
- Final Board recommendations – October 2024

Phase II – Request for Proposals

- Finalize Program Design – August/September 2024
- Develop Concept Paper – August/September 2024

- System Redesign Approved by the WDB Ad Hoc – October 2024
- System Redesign Approved by the WDB – October 2024
- System Redesign Approved by Council – October 2024
- Develop RFP – September/October 2024
- RFP Implementation – Release in October 2024
- Program Start – July 1, 2025

CMH:GR:DB:cg

13.

DATE: September 19, 2024

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: **Introduction of the Workforce Development Board Interim Executive Director**

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available